

# Evangelos Grigoroudis

## List of Publications by Citations

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154  
papers

3,138  
citations

27  
h-index

52  
g-index

183  
ext. papers

3,713  
ext. citations

2.5  
avg, IF

5.79  
L-index

#	Paper	IF	Citations
154	Towards a multi-objective optimization approach for improving energy efficiency in buildings. <i>Energy and Buildings</i> , <b>2008</b> , 40, 1747-1754	7	228
153	Preference disaggregation for measuring and analysing customer satisfaction: The MUSA method. <i>European Journal of Operational Research</i> , <b>2002</b> , 143, 148-170	5.6	177
152	Strategic performance measurement in a healthcare organisation: A multiple criteria approach based on balanced scorecard. <i>Omega</i> , <b>2012</b> , 40, 104-119	7.2	164
151	A multi-objective decision model for the improvement of energy efficiency in buildings. <i>Energy</i> , <b>2010</b> , 35, 5483-5496	7.9	145
150	The ecosystem as helix: an exploratory theory-building study of regional co-opetitive entrepreneurial ecosystems as Quadruple/Quintuple Helix Innovation Models. <i>R and D Management</i> , <b>2018</b> , 48, 148-162	4.1	143
149	Customer satisfaction measurement in the private bank sector. <i>European Journal of Operational Research</i> , <b>2001</b> , 130, 347-360	5.6	137
148	Decision support methodologies on the energy efficiency and energy management in buildings. <i>Advances in Building Energy Research</i> , <b>2009</b> , 3, 121-146	1.8	93
147	The assessment of user-perceived web quality: Application of a satisfaction benchmarking approach. <i>European Journal of Operational Research</i> , <b>2008</b> , 187, 1346-1357	5.6	88
146	An exploration of contemporary organizational artifacts and routines in a sustainable excellence context. <i>Journal of Knowledge Management</i> , <b>2017</b> , 21, 35-56	7.3	81
145	Visitors' satisfaction, perceptions and gap analysis: The case of DadialefkimiBouflion National Park. <i>Forest Policy and Economics</i> , <b>2010</b> , 12, 163-172	3.6	80
144	A survey of customer satisfaction barometers: Some results from the transportation-communications sector. <i>European Journal of Operational Research</i> , <b>2004</b> , 152, 334-353	5.6	80
143	Measuring Customer Satisfaction Using a Collective Preference Disaggregation Model. <i>Journal of Global Optimization</i> , <b>1998</b> , 12, 175-195	1.5	79
142	A multilevel and multistage efficiency evaluation of innovation systems: A multiobjective DEA approach. <i>Expert Systems With Applications</i> , <b>2016</b> , 62, 63-80	7.8	78
141	UTA Methods <b>2005</b> , 297-334		78
140	Quadruple Innovation Helix and Smart Specialization: Knowledge Production and National Competitiveness. <i>Foresight and STI Governance</i> , <b>2016</b> , 10, 31-42	3.1	76
139	Sustainability ranking and improvement of countries. <i>Ecological Economics</i> , <b>2011</b> , 70, 542-553	5.6	72
138	Business Model Innovation as Antecedent of Sustainable Enterprise Excellence and Resilience. <i>Journal of the Knowledge Economy</i> , <b>2014</b> , 5, 440-463	1.3	65

137	Customer Satisfaction Evaluation. <i>Profiles in Operations Research</i> , <b>2010</b> ,	1	65
136	Linking innovation, productivity, and competitiveness: implications for policy and practice. <i>Journal of Technology Transfer</i> , <b>2014</b> , 39, 199-218	4.4	58
135	Supporting healthcare management decisions via robust clustering of event logs. <i>Knowledge-Based Systems</i> , <b>2015</b> , 84, 203-213	7.3	54
134	RDEA: A recursive DEA based algorithm for the optimal design of biomass supply chain networks. <i>Renewable Energy</i> , <b>2014</b> , 71, 113-122	8.1	48
133	Aggregation and Disaggregation of Preferences for Collective Decision-Making. <i>Group Decision and Negotiation</i> , <b>2005</b> , 14, 217-232	2.5	41
132	Entrepreneurship ecosystems: an agent-based simulation approach. <i>Journal of Technology Transfer</i> , <b>2016</b> , 41, 631-653	4.4	37
131	Linking customer satisfaction, employee appraisal, and business performance: an evaluation methodology in the banking sector. <i>Annals of Operations Research</i> , <b>2013</b> , 205, 5-27	3.2	35
130	Composite innovation metrics: MCDA and the Quadruple Innovation Helix framework. <i>Technological Forecasting and Social Change</i> , <b>2018</b> , 131, 4-17	9.5	33
129	Satisfaction Benchmarking and Customer Classification: An Application to the Branches of a Banking Organization. <i>International Transactions in Operational Research</i> , <b>2002</b> , 9, 599-618	2.9	32
128	The Balanced Development of the Spatial Innovation and Entrepreneurial Ecosystem Based on Principles of the Systems Compromise: A Conceptual Framework. <i>Journal of the Knowledge Economy</i> , <b>2017</b> , 8, 438-455	1.3	29
127	TELOS: a customer satisfaction evaluation software. <i>Computers and Operations Research</i> , <b>2000</b> , 27, 799-817	4.7	26
126	Performance study of a multi-objective mathematical programming modelling approach for energy decision-making in buildings. <i>Energy</i> , <b>2013</b> , 59, 534-542	7.9	24
125	New Trends in Aggregation-Disaggregation Approaches. <i>Applied Optimization</i> , <b>2010</b> , 189-214		23
124	A multicriteria accreditation system for information technology skills and qualifications. <i>European Journal of Operational Research</i> , <b>2007</b> , 182, 867-885	5.6	23
123	A framework development to evaluate the needs of SMEs in order to adopt a sustainability-balanced scorecard. <i>Journal of Integrative Environmental Sciences</i> , <b>2013</b> , 10, 179-197	3	22
122	Multi-level multi-stage efficiency measurement: the case of innovation systems. <i>Operational Research</i> , <b>2015</b> , 15, 253-274	1.6	20
121	Evaluation of new service development strategies using multicriteria analysis: predicting the success of innovative hospitality services. <i>Operational Research</i> , <b>2009</b> , 9, 17-33	1.6	19
120	A dynamic sustainability Balanced Scorecard methodology as a navigator for exploring the dynamics and complexity of corporate sustainability strategy. <i>Civil Engineering and Environmental Systems</i> , <b>2015</b> , 32, 281-300	2.1	18

119	'Mode 3' universities and academic firms: thinking beyond the box trans-disciplinarity and nonlinear innovation dynamics within cooperative entrepreneurial ecosystems. <i>International Journal of Technology Management</i> , <b>2018</b> , 77, 145	1.2	18
118	SAFE 2013: Sustainability of countries updated. <i>Ecological Indicators</i> , <b>2014</b> , 38, 61-66	5.8	18
117	A risk assessment approach in selecting environmental performance indicators. <i>Management of Environmental Quality</i> , <b>2006</b> , 17, 126-139	3.6	18
116	Tracking changes of e-customer preferences using multicriteria analysis. <i>Managing Service Quality</i> , <b>2007</b> , 17, 538-562		18
115	Perceived citizens' satisfaction with climate change stakeholders using a multicriteria decision analysis approach. <i>Environmental Science and Policy</i> , <b>2018</b> , 82, 60-70	6.2	17
114	Comparing distributors' judgements to buyers' preferences. <i>International Journal of Retail and Distribution Management</i> , <b>2007</b> , 35, 342-362	3.5	17
113	Fuzzy Analytic Hierarchy Process Using Type-2 Fuzzy Sets: An Application to Warehouse Location Selection <b>2013</b> , 285-308		16
112	Consumer choice behaviour and new product development: an integrated market simulation approach. <i>Journal of the Operational Research Society</i> , <b>2011</b> , 62, 1253-1267	2	16
111	UTA Methods. <i>Profiles in Operations Research</i> , <b>2016</b> , 315-362	1	16
110	Social Business Model Innovation: A Quadruple/Quintuple Helix-Based Social Innovation Ecosystem. <i>IEEE Transactions on Engineering Management</i> , <b>2021</b> , 68, 235-248	2.6	16
109	Digital Marketing Platforms and Customer Satisfaction: Identifying eWOM Using Big Data and Text Mining. <i>Applied Sciences (Switzerland)</i> , <b>2021</b> , 11, 8032	2.6	15
108	Strategic decision making using multicriteria analysis: new service development in Greek hotels. <i>International Journal of Data Analysis Techniques and Strategies</i> , <b>2015</b> , 7, 187	0.5	14
107	Agri-science to agri-business: the technology transfer dimension. <i>Journal of Technology Transfer</i> , <b>2018</b> , 43, 837-843	4.4	13
106	Internal Customer Satisfaction in Health-Care Organizations: A Multicriteria Analysis Approach. <i>International Journal of Public Administration</i> , <b>2014</b> , 37, 646-654	1.7	13
105	A business excellence model for the hotel sector: implementation to high-class Greek hotels. <i>Benchmarking</i> , <b>2009</b> , 16, 462-483	4	13
104	Evaluating service innovation and business performance in tourism: a multicriteria decision analysis approach. <i>Management Decision</i> , <b>2020</b> , 58, 2429-2453	4.4	12
103	Assessing national energy sustainability using multiple criteria decision analysis. <i>International Journal of Sustainable Development and World Ecology</i> , <b>2021</b> , 28, 18-35	3.8	12
102	Ambidextrous Cybersecurity: The Seven Pillars (7Ps) of Cyber Resilience. <i>IEEE Transactions on Engineering Management</i> , <b>2021</b> , 68, 223-234	2.6	12

101	. <i>IEEE Systems Journal</i> , <b>2017</b> , 11, 2784-2793	4.3	11
100	Practical application of MSQ and MUSA methodology in determining critical job satisfaction factors of seasonal employees in summer destination luxury resorts. <i>Tourism Management</i> , <b>2019</b> , 74, 426-437	10.8	11
99	Using Multicriteria Decision Analysis to Evaluate Patient Satisfaction in a Hospital Emergency Department. <i>Journal of Health Management</i> , <b>2014</b> , 16, 245-258	2.1	11
98	Developing an employee evaluation management system: the case of a healthcare organization. <i>Operational Research</i> , <b>2012</b> , 12, 83-106	1.6	11
97	Modeling Healthcare System-of-Systems: A Mathematical Programming Approach. <i>IEEE Systems Journal</i> , <b>2013</b> , 7, 571-580	4.3	11
96	Using multiobjective mathematical programming to link national competitiveness, productivity, and innovation. <i>Annals of Operations Research</i> , <b>2016</b> , 247, 635-655	3.2	10
95	Energy sustainability: a definition and assessment model. <i>Operational Research</i> , <b>2019</b> , 21, 1845	1.6	10
94	Customer satisfaction barometers and economic development: An explorative ordinal regression analysis. <i>Total Quality Management and Business Excellence</i> , <b>2008</b> , 19, 441-460	2.7	10
93	Measuring Customer Satisfaction for Various Services Using Multicriteria Analysis. <i>Profiles in Operations Research</i> , <b>2002</b> , 457-482	1	10
92	User satisfaction and e-learning systems: Towards a multi-criteria evaluation methodology. <i>Operational Research</i> , <b>2003</b> , 3, 249-259	1.6	10
91	The productivity of national innovation systems in Europe: Catching up or falling behind?. <i>Technovation</i> , <b>2021</b> , 102, 102215	7.9	10
90	. <i>IEEE Transactions on Automation Science and Engineering</i> , <b>2011</b> , 8, 243-249	4.9	9
89	Helix Trilogy: the Triple, Quadruple, and Quintuple Innovation Helices from a Theory, Policy, and Practice Set of Perspectives. <i>Journal of the Knowledge Economy</i> , 1	1.3	9
88	A non-compensatory approach for trace clustering. <i>International Transactions in Operational Research</i> , <b>2019</b> , 26, 1828-1846	2.9	9
87	Data on patient's satisfaction from an emergency department: Developing strategies with the Multicriteria Satisfaction Analysis. <i>Data in Brief</i> , <b>2018</b> , 21, 956-961	1.2	9
86	Intelligent Decision Support Systems <b>2013</b> , 25-44		8
85	A Sector-Oriented Methodology for the Development of Business Excellence Model An Application in the Greek Hotel Industry. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , <b>2011</b> , 12, 83-103	2	8
84	Derived vs. stated importance in customer satisfaction surveys. <i>Operational Research</i> , <b>2003</b> , 3, 229-247	1.6	8

83	A goal programming model for a sustainable biomass supply chain network. <i>International Journal of Energy Sector Management</i> , <b>2018</b> , 12, 79-102	2.5	8
82	A Fuzzy Paradigm for the Sustainability Evaluation of Energy Systems. <i>Green Energy and Technology</i> , <b>2013</b> , 205-224	0.6	8
81	Climate security assessment of countries. <i>Climatic Change</i> , <b>2018</b> , 148, 25-43	4.5	7
80	Importance of logistics services attributes influencing customer satisfaction <b>2015</b> ,		7
79	Rule-Based Approach to Multicriteria Ranking <b>2013</b> , 127-160		7
78	Digital Entrepreneurship Services Evolution: Analysis of Quadruple and Quintuple Helix Innovation Models for Open Data Ecosystems. <i>Sustainability</i> , <b>2021</b> , 13, 12183	3.6	7
77	Hotel guests' demanding level and importance of attribute satisfaction ratings: an application of Multiplecriteria Satisfaction Analysis on TripAdvisor's hotel guests ratings. <i>Current Issues in Tourism</i> , 1-6	5.8	7
76	Democracy and the Environment: How Political Freedom Is Linked with Environmental Sustainability. <i>Sustainability</i> , <b>2021</b> , 13, 5522	3.6	7
75	Estimating the performance of the logistics services attributes influencing customer satisfaction in the field of refrigerated transport. <i>International Journal of Shipping and Transport Logistics</i> , <b>2017</b> , 9, 540	1	6
74	MUSA: Multicriteria Satisfaction Analysis. <i>Profiles in Operations Research</i> , <b>2010</b> , 91-121	1	6
73	The quality of e-services: Measuring satisfaction of Internet customers. <i>Operational Research</i> , <b>2007</b> , 7, 233-254	1.6	6
72	Comparative Behavioural Analysis of European Olive Oil Consumers <b>1995</b> , 293-310		6
71	Preference Disaggregation Analysis in Agricultural Product Consumer Behaviour. <i>Nonconvex Optimization and Its Applications</i> , <b>1995</b> , 185-202		6
70	Approaches for Measuring Sustainability. <i>Advances in Electronic Government, Digital Divide, and Regional Development Book Series</i> , <b>2012</b> , 101-130	0.3	6
69	An ordinal regression approach for analyzing consumer preferences in the art market. <i>European Journal of Operational Research</i> , <b>2021</b> , 290, 718-733	5.6	6
68	Linking product quality and customer behavior for performance analysis and optimization of make-to-order manufacturing systems. <i>International Journal of Advanced Manufacturing Technology</i> , <b>2018</b> , 95, 587-596	3.2	5
67	Applying Process Mining to the Emergency Department <b>2014</b> , 168-178		5
66	Optimal abatement policies and related behavioral aspects of climate change. <i>Environmental Development</i> , <b>2016</b> , 19, 10-22	4.1	5

65	Disaggregation Approach to Value Elicitation. <i>Profiles in Operations Research</i> , <b>2018</b> , 313-348	1	5
64	Robustness-oriented Group Decision Support. A Case from Ecology Economics. <i>Procedia Technology</i> , <b>2013</b> , 8, 285-291		4
63	SAFE 2019: Updates and new sustainability findings worldwide. <i>Ecological Indicators</i> , <b>2021</b> , 121, 107072	5.8	4
62	Multiple criteria analysis of citizens' information and trust in climate change actions. <i>Environment, Development and Sustainability</i> , <b>2021</b> , 23, 7706-7727	4.5	4
61	A Conceptual Model for Biomass Supply Chain Sustainability. <i>International Journal of Social Ecology and Sustainable Development</i> , <b>2018</b> , 9, 37-53	0.4	4
60	Re-visiting BMI as an Enabler of Strategic Intent and Organizational Resilience, Robustness, and Remunerativeness. <i>Journal of the Knowledge Economy</i> , <b>2017</b> , 8, 407-436	1.3	3
59	Robust extensions of the MUSA method based on additional properties and preferences. <i>International Journal of Decision Support Systems</i> , <b>2015</b> , 1, 438	0.8	3
58	Service Quality Evaluation in the Tourism Industry: A SWOT Analysis Approach. <i>Springer Proceedings in Mathematics and Statistics</i> , <b>2013</b> , 249-266	0.2	3
57	Retail Category Management: A Review on Assortment and Shelf-Space Planning Models. <i>Springer Proceedings in Business and Economics</i> , <b>2017</b> , 35-67	0.2	3
56	Cultural and Creative Industries Innovation Strategies for New Service Development Using MCDA. <i>Springer Proceedings in Business and Economics</i> , <b>2017</b> , 69-84	0.2	3
55	Designing Distributed Multi-Criteria Decision Support Systems for Complex and Uncertain Situations <b>2013</b> , 45-76		3
54	Interactive Approaches Applied to Multiobjective Evolutionary Algorithms <b>2013</b> , 189-207		3
53	Energy Sustainability of Countries. <i>Impact of Meat Consumption on Health and Environmental Sustainability</i> , <b>2015</b> , 96-117	0.3	3
52	Evaluation of National Environmental Efficiency Under Uncertainty Using Data Envelopment Analysis <b>2019</b> , 161-181		3
51	In pursuit of smart growth: technology transfer theories, policies and practices. <i>Journal of Technology Transfer</i> , <b>2020</b> , 45, 1607-1610	4.4	2
50	Multiple Criteria Approaches for Customer Satisfaction Measurement. <i>Multiple Criteria Decision Making</i> , <b>2018</b> , 95-123	1.4	2
49	Innovation Management Software Exploiting Multiple Criteria Analysis. <i>International Journal of Decision Support System Technology</i> , <b>2012</b> , 4, 30-42	0.7	2
48	Computational Intelligence Techniques for Multicriteria Decision Aiding: An Overview <b>2013</b> , 1-23		2

47	Fuzzy Multiobjective Optimization <b>2013</b> , 235-271		2
46	Multiple Criteria Decision Aid and Agents: Supporting Effective Resource Federation in Virtual Organizations <b>2013</b> , 273-284		2
45	Applying Genetic Algorithms to Optimize Energy Efficiency in Buildings <b>2013</b> , 309-333		2
44	Skills Evaluator: a multicriteria decision support system for the evaluation of qualifications and skills in Information and Communication Technologies. <i>Journal of Multi-Criteria Decision Analysis</i> , <b>2006</b> , 14, 21-34	1.9	2
43	S-MEDUTA: Combining Balanced Scorecard with Simulation and MCDA Techniques for the Evaluation of the Strategic Performance of an Emergency Department. <i>Advances in Experimental Medicine and Biology</i> , <b>2020</b> , 1194, 1-22	3.6	2
42	Analyzing Perceived Quality of Health Care Services: A Multicriteria Decision Analysis Approach Based on the Theory of Attractive Quality. <i>Multiple Criteria Decision Making</i> , <b>2018</b> , 211-235	1.4	2
41	Total Quality Management and Innovation: Linkages and Evidence from the Agro-food Industry. <i>Journal of the Knowledge Economy</i> , <b>2020</b> , 1	1.3	2
40	Using Kano's model to incorporate Six Sigma analysis in customer satisfaction measurement. <i>International Journal of Decision Support Systems</i> , <b>2018</b> , 3, 146	0.8	2
39	Developing Regional Strategies Based on Tourist Behaviour Analysis: A Multiple Criteria Approach. <i>Multiple Criteria Decision Making</i> , <b>2018</b> , 187-209	1.4	2
38	Data on Creative Industries Ventures Performance Influenced by Four Networking Types: Designing Strategies for a Sample of Female Entrepreneurs with the Use of Multiple Criteria Analysis. <i>Data</i> , <b>2020</b> , 5, 24	2.3	1
37	Environmental performance evaluation in the context of ISO 14031 using a fuzzy multiple criteria approach. <i>International Journal of Multicriteria Decision Making</i> , <b>2017</b> , 7, 91	0.9	1
36	The challenge of the Paris Agreement to contain climate change. <i>Intelligent Automation and Soft Computing</i> , <b>2018</b> , 24, 319-330	2.6	1
35	Preference Representation with Ontologies <b>2013</b> , 77-99		1
34	About the Application of Evidence Theory in Multicriteria Decision Aid <b>2013</b> , 161-187		1
33	Generalized Data Envelopment Analysis and Computational Intelligence in Multiple Criteria Decision Making <b>2013</b> , 209-233		1
32	OR for Entrepreneurial Ecosystems: A Problem-Oriented Review and Agenda. <i>European Journal of Operational Research</i> , <b>2021</b> ,	5.6	1
31	Measuring Smart City Performance: a Multiple Criteria Decision Analysis Approach. <i>Journal of the Knowledge Economy</i> , 1	1.3	1
30	Graphical sustainability analysis using disjoint biplots. <i>Operational Research</i> , 1	1.6	1



29	Developing strategies to increase the possibility of being selected as a Regular/Independent community pharmacy: an application of Multicriteria Satisfaction Analysis. <i>Journal of Pharmacy Practice and Research</i> , <b>2021</b> , 51, 160-164	0.7	1
28	Studying musical creativity for managing music library services. <i>Library Management</i> , <b>2020</b> , 41, 745-763	0.8	1
27	Improving Energy Efficiency in Buildings Using an Interactive Mathematical Programming Approach. <i>Sustainability</i> , <b>2021</b> , 13, 4436	3.6	1
26	SIM-UTA: evaluating reorganisation scenarios in a healthcare organisation. <i>International Journal of Decision Support Systems</i> , <b>2019</b> , 4, 72-92	0.8	1
25	Diving into online ratings to determine hotels' improvement priorities. <i>International Journal of Decision Support Systems</i> , <b>2018</b> , 3, 238	0.8	1
24	National Energy Sustainability and Ranking of Countries. <i>Green Energy and Technology</i> , <b>2021</b> , 63-101	0.6	1
23	Breaking the curse: extracting strategic directions for hotel industry in Wuhan from TripAdvisor quantitative rating. <i>Anatolia</i> , 1-5	2.2	1
22	Developing effective strategic decision-making in the areas of hotel quality management and customer satisfaction from online ratings. <i>Current Issues in Tourism</i> , 1-19	5.8	1
21	Introduction: Innovation and Technology Transfer in Agriculture. <i>Innovation, Technology and Knowledge Management</i> , <b>2018</b> , 1-10	0.1	0
20	Towards an Ambidextrous, Robust and Resilient Impact Assessment of Sustainable Smarter Specialisation Strategies (AR2IA/S4). <i>Journal of the Knowledge Economy</i> , 1	1.3	0
19	Preference Disaggregation Analysis: An Overview of Methodological Advances and Applications. <i>Multiple Criteria Decision Making</i> , <b>2022</b> , 73-100	1.4	0
18	Supplier Selection and Evaluation Using Multicriteria Decision Analysis. <i>Springer Earth System Sciences</i> , <b>2019</b> , 187-204	0.3	
17	The Effects of Quality on Market Share and Profitability in Single Stage Make-to-Stock Production Systems. <i>Springer Proceedings in Business and Economics</i> , <b>2017</b> , 235-245	0.2	
16	Neural Networks in Multicriteria Decision Support <b>2013</b> , 101-126		
15	Nature-Inspired Intelligence for Pareto Optimality Analysis in Portfolio Optimization <b>2013</b> , 335-345		
14	Consumer-oriented new product development: a review of recent developments. <i>International Journal of Information and Decision Sciences</i> , <b>2013</b> , 5, 364	0.8	
13	Toward a food service quality management system for compliance with the Mediterranean dietary model. <i>Ecology of Food and Nutrition</i> , <b>2013</b> , 52, 267-93	1.9	
12	A Conceptual Model for Biomass Supply Chain Sustainability <b>2020</b> , 453-472		

- 11 Practices and Attitudes to Environmental Management in the Hotel Industry **2020**, 877-896
- 10 Approaches for Measuring Sustainability 158-184
- 9 An ELECTRE-TRI Model for National Energy Sustainability Assessment. *Multiple Criteria Decision Making*, **2021**, 17-37 1.4
- 8 Virtual Incubators and Online Business Tools for Agro-Food SMEs. *Cooperative Management*, **2020**, 27-48
- 7 Energy Sustainability of Countries **2017**, 1461-1483
- 6 Estimating User Loyalty in Social Networking Services. *Advances in Web Technologies and Engineering Book Series*, **2014**, 155-175 0.2
- 5 Advanced Rule-Based Approaches in Customer Satisfaction Analysis: Recent Development and Future Prospects of fsQCA. *Integrated Series on Information Systems*, **2021**, 345-378
- 4 Agro-Tourism Customer Satisfaction Analysis Based on the Theory of Attractive Quality. *Advances in Logistics, Operations, and Management Science Book Series*, **2021**, 290-312 0.3
- 3 Prediction of Corporate Failures for Small and Medium-Sized Enterprises in Europe. *Advances in Finance, Accounting, and Economics*, **2021**, 223-235 0.3
- 2 Group Decision Support for Crop Planning: A Case Study to Guide the Process of Preferences Elicitation. *Profiles in Operations Research*, **2018**, 529-542 1
- 1 Practices and Attitudes to Environmental Management in the Hotel Industry. *International Journal of Social Ecology and Sustainable Development*, **2018**, 9, 61-79 0.4