Viswanath Venkatesh

List of Publications by Year
in descending order

99 papers	42,925 citations	26630 56 h-index	34986 98 g-index
100 all docs	100 docs citations	100 times ranked	17551 citing authors

#	Article	IF	Citations
1	Adoption and use of AI tools: a research agenda grounded in UTAUT. Annals of Operations Research, 2022, 308, 641-652.	4.1	97
2	A cultural contingency model of knowledge sharing and job performance. Journal of Business Research, 2022, 140, 202-219.	10.2	16
3	Mobile communication and use behavior of the urban poor in a developing country: A field study in Malaysia. International Journal of Information Management, 2022, 63, 102440.	17.5	8
4	Why do people shop online? A comprehensive framework of consumers' online shopping intentions and behaviors. Information Technology and People, 2022, 35, 1590-1620.	3.2	25
5	Mixed-methods research in the age of analytics, an exemplar leveraging sentiments from news articles to predict firm performance. International Journal of Information Management, 2022, 64, 102451.	17.5	8
6	Impact of an Enterprise System Implementation on Job Outcomes: Challenging the Linearity Assumption. Journal of Management Information Systems, 2022, 39, 6-40.	4.3	2
7	Impact of Customer Compensation Strategies on Outcomes and the Mediating Role of Justice Perceptions: A Longitudinal Study of Target's Data Breach. MIS Quarterly: Management Information Systems, 2022, 46, 299-340.	4.2	7
8	Role of users' status quo on continuance intentions. Information and Management, 2022, 59, 103686.	6.5	1
9	Service Design and Citizen Satisfaction with E‑Government Services: A Multidimensional Perspective. Public Administration Review, 2021, 81, 874-894.	4.1	37
10	User compensation as a data breach recovery action: a methodological replication and investigation of generalizability based on the Home Depot breach. Internet Research, 2021, 31, 765-781.	4.9	4
11	Empowering physicians with health information technology: An empirical investigation in Chinese hospitals. Journal of the American Medical Informatics Association: JAMIA, 2021, 28, 915-922.	4.4	3
12	Telecommuting and job outcomes: A moderated mediation model of system use, software quality, and social Exchange. Information and Management, 2021, 58, 103431.	6.5	32
13	Risks and rewards of conscientiousness during the COVID-19 pandemic.. Journal of Applied Psychology, 2021, 106, 643-656.	5.3	21
14	Combating COVID-19 fake news on social media through fact checking: antecedents and consequences. European Journal of Information Systems, 2021, 30, 376-388.	9.2	48
15	How does an enterprise system implementation change interpersonal relationships in organizations. Industrial Management and Data Systems, 2021, 121, 1824-1847.	3.7	5
16	Being at the cutting edge of online shopping: Role of recommendations and discounts on privacy perceptions. Computers in Human Behavior, 2021, 121, 106785.	8.5	21
17	Perceived values and motivations influencing m-commerce use: A nine-country comparative study. International Journal of Information Management, 2021, 59, 102318.	17.5	39
18	Overcoming cross-organizational barriers to success in offshore projects. Industrial Management and Data Systems, 2021, ahead-of-print, .	3.7	4

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19	The future is now: calling for a focus on temporal issues in information system research. Industrial Management and Data Systems, 2021, 121, 30-47.	3.7	19
20	Blockchain, adoption, and financial inclusion in India: Research opportunities. International Journal of Information Management, 2020, 52, 101936.	17.5	177
21	Impacts of COVID-19: A research agenda to support people in their fight. International Journal of Information Management, 2020, 55, 102197.	17.5	136
22	How agile software development methods reduce work exhaustion: Insights on role perceptions and organizational skills. Information Systems Journal, 2020, 30, 733-761.	6.9	45
23	ICT for Development in Rural India: A Longitudinal Study of Women's Health Outcomes. MIS Quarterly: Management Information Systems, 2020, 44, 605-629.	4.2	29
24	A nomological network of customers' privacy perceptions: linking artifact design to shopping efficiency. European Journal of Information Systems, 2019, 28, 91-113.	9.2	20
25	A Risk Mitigation Framework for Information Technology Projects: A Cultural Contingency Perspective. Journal of Management Information Systems, 2019, 36, 120-157.	4.3	25
26	The Government of Jamaica's electronic procurement system: experiences and lessons learned. Internet Research, 2019, 29, 1571-1588.	4.9	13
27	Children's Internet Addiction, Family-to-Work Conflict, and Job Outcomes: A Study of Parent–Child Dyads. MIS Quarterly: Management Information Systems, 2019, 43, 903-927.	4.2	79
28	Information Systems Projects and Individual Developer Outcomes: Role of Project Managers and Process Control. Information Systems Research, 2018, 29, 127-148.	3.7	29
29	Big data initiatives in retail environments: Linking service process perceptions to shopping outcomes. Annals of Operations Research, 2018, 270, 25-51.	4.1	40
30	Differential Effects of Customers' Regulatory Fit on Trust, Perceived Value, and M-Commerce Use among Developing and Developed Countries. Journal of International Marketing, 2018, 26, 22-44.	4.4	59
31	Going beyond intention: Integrating behavioral expectation into the unified theory of acceptance and use of technology. Journal of the Association for Information Science and Technology, 2017, 68, 623-637.	2.9	138
32	A usability study of the obamacare website: Evaluation and recommendations. Government Information Quarterly, 2017, 34, 199-210.	6.8	22
33	Technical Systems Development Risk Factors: The Role of Empowering Leadership in Lowering Developers' Stress. Information Systems Research, 2017, 28, 775-796.	3.7	45
34	Networks, Technology, and Entrepreneurship: A Field Quasi-experiment among Women in Rural India. Academy of Management Journal, 2017, 60, 1709-1740.	6.3	93
35	Person–Organization and Person–Job Fit Perceptions of New IT Employees: Work Outcomes and Gender Differences. MIS Quarterly: Management Information Systems, 2017, 41, 525-558.	4.2	35
36	Design and Evaluation of Auto-ID Enabled Shopping Assistance Artifacts in Customers' Mobile Phones: Two Retail Store Laboratory Experiments. MIS Quarterly: Management Information Systems, 2017, 41, 83-113.	4.2	58

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37	User Compensation as a Data Breach Recovery Action: An Investigation of the Sony PlayStation Network Breach. MIS Quarterly: Management Information Systems, 2017, 41, 703-727.	4.2	88
38	Explaining Post-Implementation Employee System Use and Job Performance: Impacts of the Content and Source of Social Network Ties. MIS Quarterly: Management Information Systems, 2017, 41, 917-936.	4.2	68
39	A Nomological Network of Knowledge Management System Use: Antecedents and Consequences. MIS Quarterly: Management Information Systems, 2017, 41, 1275-1306.	4.2	43
40	Implementation of an Information and Communication Technology in a Developing Country: A Multimethod Longitudinal Study in a Bank in India. Information Systems Research, 2016, 27, 558-579.	3.7	39
41	Exploiting big data for customer and retailer benefits. International Journal of Operations and Production Management, 2016, 36, 467-486.	5.9	43
42	Leveraging Microsoft×³s mobile usability guidelines: Conceptualizing and developing scales for mobile application usability. International Journal of Human Computer Studies, 2016, 89, 35-53.	5.6	72
43	Managing Citizens' Uncertainty in E-Government Services: The Mediating and Moderating Roles of Transparency and Trust. Information Systems Research, 2016, 27, 87-111.	3.7	224
44	Unified Theory of Acceptance and Use of Technology: A Synthesis and the Road Ahead. Journal of the Association for Information Systems, 2016, 17, 328-376.	3.7	993
45	Guidelines for Conducting Mixed-methods Research: An Extension and Illustration. Journal of the Association for Information Systems, 2016, 17, 435-494.	3.7	218
46	Combating Infant Mortality in Rural India: Evidence from a Field Study of eHealth Kiosk Implementations. MIS Quarterly: Management Information Systems, 2016, 40, 353-380.	4.2	71
47	An espoused cultural perspective to understand continued intention to use mobile applications: a four-country study of mobile social media application usability. European Journal of Information Systems, 2015, 24, 337-359.	9.2	114
48	Technology adoption decisions in the household: A seven-model comparison. Journal of the Association for Information Science and Technology, 2015, 66, 1933-1949.	2.9	31
49	Folding Under Pressure or Rising to the Occasion? Perceived Time Pressure and the Moderating Role of Team Temporal Leadership. Academy of Management Journal, 2015, 58, 1313-1333.	6.3	110
50	Mobile Application Usability: Conceptualization and Instrument Development. MIS Quarterly: Management Information Systems, 2015, 39, 435-472.	4.2	278
51	Effects of ICT Service Innovation and Complementary Strategies on Brand Equity and Customer Loyalty in a Consumer Technology Market. Information Systems Research, 2014, 25, 710-729.	3.7	43
52	A usability evaluation of the Obamacare website. Government Information Quarterly, 2014, 31, 669-680.	6.8	29
53	Understanding e-Government portal use in rural India: role of demographic and personality characteristics. Information Systems Journal, 2014, 24, 249-269.	6.9	154
54	Enterprise System Implementation and Employee Job Performance: Understanding the Role of Advice Networks. MIS Quarterly: Management Information Systems, 2014, 38, 51-72.	4.2	128

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55	Expectation Confirmation in Information Systems Research: A Test of Six Competing Models. MIS Quarterly: Management Information Systems, 2014, 38, 729-756.	4.2	104
56	IT, Supply Chain, and Services: Looking Ahead. Journal of Operations Management, 2013, 31, 281-284.	5.2	14
57	Digital Divide Initiative Success in Developing Countries: A Longitudinal Field Study in a Village in India. Information Systems Research, 2013, 24, 239-260.	3.7	119
58	Bridging the Qualitative-Quantitative Divide: Guidelines for Conducting Mixed Methods Research in Information Systems. MIS Quarterly: Management Information Systems, 2013, 37, 21-54.	4.2	1,029
59	Explaining Employee Job Performance: The Role of Online and Offline Workplace Communication Networks. MIS Quarterly: Management Information Systems, 2013, 37, 695-722.	4.2	113
60	Changes in Employees' Job Characteristics During an Enterprise System Implementation: A Latent Growth Modeling Perspective. MIS Quarterly: Management Information Systems, 2013, 37, 1113-1140.	4.2	88
61	Expectation Confirmation in Technology Use. Information Systems Research, 2012, 23, 474-487.	3.7	136
62	Designing e-government services: Key service attributes and citizens' preference structures. Journal of Operations Management, 2012, 30, 116-133.	5.2	141
63	Hype or Help? A Longitudinal Field Study of Virtual World Use for Team Collaboration. Journal of the Association for Information Systems, 2012, 13, 735-771.	3.7	35
64	"Doctors Do Too Little Technology" A Longitudinal Field Study of an Electronic Healthcare System Implementation. Information Systems Research, 2011, 22, 523-546.	3.7	163
65	Extending the two-stage information systems continuance model: incorporating UTAUT predictors and the role of context. Information Systems Journal, 2011, 21, 527-555.	6.9	499
66	Consumer Acceptance of Personal Information and Communication Technology Services. IEEE Transactions on Engineering Management, 2011, 58, 613-625.	3.5	65
67	Explaining physicians' use of EMR systems and performance in the shakedown phase. Journal of the American Medical Informatics Association: JAMIA, 2011, 18, 125-130.	4.4	76
68	Designing Collaborative Systems to Enhance Team Performance. Journal of the Association for Information Systems, 2011, 12, 556-584.	3.7	41
69	Unified Theory of Acceptance and Use of Technology: U.S. Vs. China. Journal of Global Information Technology Management, 2010, 13, 5-27.	1.2	368
70	Predicting Collaboration Technology Use: Integrating Technology Adoption and Collaboration Research. Journal of Management Information Systems, 2010, 27, 9-54.	4.3	386
71	Impacts of Information and Communication Technology Implementations on Employees' Jobs in Service Organizations in India: A Multi-Method Longitudinal Field Study. Production and Operations Management, 2010, 19, 591-613.	3.8	89
72	Modeling Citizen Satisfaction with Mandatory Adoption of an E-Government Technology. Journal of the Association for Information Systems, 2010, 11, 519-549.	3.7	241

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73	Role of collective ownership and coding standards in coordinating expertise in software project teams. European Journal of Information Systems, 2009, 18, 355-371.	9.2	96
74	A Control Theory Perspective on Agile Methodology Use and Changing User Requirements. Information Systems Research, 2009, 20, 377-399.	3.7	254
75	Disaster response in health care. Communications of the ACM, 2009, 52, 136-140.	4.5	6
76	Guest Editorial: A profile of adoption of Information & Communication Technologies (ICT) research in the household context. Information Systems Frontiers, 2008, 10, 385-390.	6.4	37
77	Technology Acceptance Model 3 and a Research Agenda on Interventions. Decision Sciences, 2008, 39, 273-315.	4.5	4,327
78	Expectation confirmation: An examination of three competing models. Organizational Behavior and Human Decision Processes, 2008, 105, 52-66.	2.5	132
79	Dead Or Alive? The Development, Trajectory And Future Of Technology Adoption Research.. Journal of the Association for Information Systems, 2007, 8, 267-286.	3.7	476
80	Turning Visitors into Customers: A Usability-Centric Perspective on Purchase Behavior in Electronic Channels. Management Science, 2006, 52, 367-382.	4.1	234
81	Where To Go From Here? Thoughts on Future Directions for Research on Individual-Level Technology Adoption with a Focus on Decision Making. Decision Sciences, 2006, 37, 497-518.	4.5	204
82	Role of time in self-prediction of behavior. Organizational Behavior and Human Decision Processes, 2006, 100, 160-176.	2.5	56
83	Household Technology Use: Integrating Household Life Cycle and the Model of Adoption of Technology in Households. Information Society, 2006, 22, 205-218.	2.9	72
84	Individual Reactions to New Technologies in the Workplace: The Role of Gender as a Psychological Construct. Journal of Applied Social Psychology, 2004, 34, 445-467.	2.0	89
85	Understanding usability in mobile commerce. Communications of the ACM, 2003, 46, 53-56.	4.5	266
86	The Hidden Minefields in the Adoption of Sales Force Automation Technologies. Journal of Marketing, 2002, 66, 98-111.	11.3	368
87	Assessing a Firm's Web Presence: A Heuristic Evaluation Procedure for the Measurement of Usability. Information Systems Research, 2002, 13, 168-186.	3.7	659
88	TELECOMMUTING TECHNOLOGY IMPLEMENTATIONS: A WITHIN- AND BETWEEN-SUBJECTS LONGITUDINAL FIELD STUDY. Personnel Psychology, 2002, 55, 661-687.	2.8	86
89	A Longitudinal Investigation of Personal Computers in Homes: Adoption Determinants and Emerging Challenges. MIS Quarterly: Management Information Systems, 2001, 25, 71.	4.2	894
90	AGE DIFFERENCES IN TECHNOLOGY ADOPTION DECISIONS: IMPLICATIONS FOR A CHANGING WORK FORCE. Personnel Psychology, 2000, 53, 375-403.	2.8	1,097

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91	A Longitudinal Field Investigation of Gender Differences in Individual Technology Adoption Decision-Making Processes. Organizational Behavior and Human Decision Processes, 2000, 83, 33-60.	2.5	849
92	Why Don't Men Ever Stop to Ask for Directions? Gender, Social Influence, and Their Role in Technology Acceptance and Usage Behavior. MIS Quarterly: Management Information Systems, 2000, 24, 115.	4.2	2,726
93	Determinants of Perceived Ease of Use: Integrating Control, Intrinsic Motivation, and Emotion into the Technology Acceptance Model. Information Systems Research, 2000, 11, 342-365.	3.7	4,399
94	A Theoretical Extension of the Technology Acceptance Model: Four Longitudinal Field Studies. Management Science, 2000, 46, 186-204.	4.1	13,065
95	Computer Technology Training in the Workplace: A Longitudinal Investigation of the Effect of Mood. Organizational Behavior and Human Decision Processes, 1999, 79, 1-28.	2.5	317
96	Creation of Favorable User Perceptions: Exploring the Role of Intrinsic Motivation. MIS Quarterly: Management Information Systems, 1999, 23, 239.	4.2	924
97	A Model of the Antecedents of Perceived Ease of Use: Development and Test. Decision Sciences, 1996, 27, 451-481.	4.5	1,526
98	A Model of the Antecedents of Perceived Ease of Use: Development and Test. Decision Sciences, 1996, 27, 451-481.	4.5	1,812
99	"Research Perspectives: The Rise of Human Machines: How Cognitive Computing Systems Challenge Assumptions of User-System Interaction ". Journal of the Association for Information Systems, 0, , 460-482.	3.7	61