

# Marcelo Olivares

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/1660454/publications.pdf>

Version: 2024-02-01

30  
papers

1,293  
citations

758635

12  
h-index

713013

21  
g-index

30  
all docs

30  
docs citations

30  
times ranked

938  
citing authors

#	ARTICLE	IF	CITATIONS
1	The Social Divide of Social Distancing: Shelter-in-Place Behavior in Santiago During the Covid-19 Pandemic. <i>Management Science</i> , 2022, 68, 2016-2027.	2.4	11
2	Service Design to Balance Waiting Time and Infection Risk: An Application for Elections During the COVID-19 Pandemic. <i>Service Science</i> , 2022, 14, 90-109.	0.9	2
3	Replacing quarantine of COVID-19 contacts with periodic testing is also effective in mitigating the risk of transmission. <i>Scientific Reports</i> , 2022, 12, 3620.	1.6	6
4	Do Customer Emotions Affect Agent Speed? An Empirical Study of Emotional Load in Online Customer Contact Centers. <i>Manufacturing and Service Operations Management</i> , 2021, 23, 854-875.	2.3	22
5	Retail in High Definition: Monitoring Customer Assistance Through Video Analytics. <i>Manufacturing and Service Operations Management</i> , 2021, 23, 1025-1042.	2.3	19
6	OM Forum – A Review of Empirical Operations Management over the Last Two Decades. <i>Manufacturing and Service Operations Management</i> , 2020, 22, 656-668.	2.3	36
7	Why Empirical Research Is Good for Operations Management, and What Is Good Empirical Operations Management?. <i>Manufacturing and Service Operations Management</i> , 2020, 22, 170-178.	2.3	28
8	Balancing Agent Retention and Waiting Time in Service Platforms. , 2020, , .		3
9	Ordering sequential competitions to reduce order relevance: Soccer penalty shootouts. <i>PLoS ONE</i> , 2020, 15, e0243786.	1.1	4
10	Ordering sequential competitions to reduce order relevance: Soccer penalty shootouts. , 2020, 15, e0243786.		0
11	Ordering sequential competitions to reduce order relevance: Soccer penalty shootouts. , 2020, 15, e0243786.		0
12	Ordering sequential competitions to reduce order relevance: Soccer penalty shootouts. , 2020, 15, e0243786.		0
13	Ordering sequential competitions to reduce order relevance: Soccer penalty shootouts. , 2020, 15, e0243786.		0
14	Does Adding Inventory Increase Sales? Evidence of a Scarcity Effect in U.S. Automobile Dealerships. <i>Management Science</i> , 2019, 65, 1469-1485.	2.4	73
15	Omnichannel Analytics. <i>Springer Series in Supply Chain Management</i> , 2019, , 115-150.	0.5	5
16	Association Among ICU Congestion, ICU Admission Decision, and Patient Outcomes*. <i>Critical Care Medicine</i> , 2016, 44, 1814-1821.	0.4	31
17	Retail in High Definition: Using Video Analytics in Salesforce Management. <i>SSRN Electronic Journal</i> , 2015, , .	0.4	6
18	ICU Admission Control: An Empirical Study of Capacity Allocation and Its Implication for Patient Outcomes. <i>Management Science</i> , 2015, 61, 19-38.	2.4	199

#	ARTICLE	IF	CITATIONS
19	Measuring the Performance of Large-Scale Combinatorial Auctions: A Structural Estimation Approach. Management Science, 2014, 60, 1180-1201.	2.4	40
20	Measuring the Effect of Queues on Customer Purchases. Management Science, 2013, 59, 1743-1763.	2.4	160
21	Combinatorial Auctions for Procurement: An Empirical Study of the Chilean School Meals Auction. Management Science, 2012, 58, 1458-1481.	2.4	49
22	Structural Estimation of the Effect of Out-of-Stocks. SSRN Electronic Journal, 2010, , .	0.4	8
23	Drivers of Finished-Goods Inventory in the U.S. Automobile Industry. Management Science, 2010, 56, 202-216.	2.4	126
24	Structural Estimation of the Effect of Out-of-Stocks. Management Science, 2010, 56, 1180-1197.	2.4	162
25	Competing Retailers and Inventory: An Empirical Investigation of General Motors' Dealerships in Isolated U.S. Markets. Management Science, 2009, 55, 1586-1604.	2.4	138
26	Structural Estimation of the Newsvendor Model: An Application to Reserving Operating Room Time. Management Science, 2008, 54, 41-55.	2.4	150
27	Identifying Competitors in Markets with Fixed Product Offerings. SSRN Electronic Journal, 0, , .	0.4	6
28	A Review of Choice Modeling in the Marketing-Operations Management Interface. SSRN Electronic Journal, 0, , .	0.4	3
29	Measuring the Performance of Large-Scale Combinatorial Auctions: A Structural Estimation Approach. SSRN Electronic Journal, 0, , .	0.4	3
30	Drivers of Finished Goods Inventory Performance in the U.S. Automobile Industry. SSRN Electronic Journal, 0, , .	0.4	3