

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

8 papers	264 citations	7 h-index	11 g-index
11 ext. papers	422 ext. citations	3.1 avg, IF	4.3 L-index

#	Paper	IF	Citations
8	Feeling Blue? Go Online: An Empirical Study of Social Support Among Patients. <i>Information Systems Research</i> , <b>2014</b> , 25, 690-709	3.8	163
7	Good Intentions, Bad Outcomes: The Effects of Mismatches between Social Support and Health Outcomes in an Online Weight Loss Community. <i>Production and Operations Management</i> , <b>2018</b> , 27, 9-27	3.6	27
6	Social Media for Disaster Management: Operational Value of the Social Conversation. <i>Production and Operations Management</i> , <b>2019</b> , 28, 2514-2532	3.6	26
5	Shared Minds: How Patients Use Collaborative Information Sharing via Social Media Platforms. <i>Production and Operations Management</i> , <b>2019</b> , 28, 9-26	3.6	22
4	Asset supply networks in humanitarian operations: A combined empirical-simulation approach. <i>Journal of Operations Management</i> , <b>2018</b> , 63, 44	5.2	11
3	Understanding Physicians' Online-Offline Behavior Dynamics: An Empirical Study. <i>Information Systems Research</i> , <b>2020</b> , 31, 537-555	3.8	7
2	The Kindness of Commenters: An Empirical Study of the Effectiveness of Perceived and Received Support for Weight-Loss Outcomes. <i>Production and Operations Management</i> , <b>2020</b> , 29, 1448-1466	3.6	7
1	An Empirical Study on the Effectiveness of Perceived and Received Support in Online Healthcare Communities. <i>SSRN Electronic Journal</i> , <b>2017</b> ,	1	1