

# Mukesh Kumar

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/1630920/publications.pdf>

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18  
papers

767  
citations

840776

11  
h-index

1058476

14  
g-index

18  
all docs

18  
docs citations

18  
times ranked

529  
citing authors

#	ARTICLE	IF	CITATIONS
1	Consumers' choice of vehicle parameters and their impact on environment in relation to gasoline price increase in Bahrain. , 2021, , .		0
2	Evaluating the efficiency of regional rural banks across the Indian states during different phases of structural development. Applied Economics, 2020, 52, 4457-4473.	2.2	4
3	Adoption of FinTech and Future Perspective: An Empirical Evidence from Bahrain on Digital Wallets. , 2020, , .		4
4	Macroeconomic determinants of nonperforming loans: An empirical evidence from GCC countries. , 2020, , .		1
5	Deriving managerial implications through SERVQUAL gap elasticity in UAE banking. International Journal of Quality and Reliability Management, 2018, 35, 940-964.	2.0	22
6	EVALUATING THE PERFORMANCE OF INDIAN BANKING SECTOR USING DEA DURING POST-REFORM AND GLOBAL FINANCIAL CRISIS. Journal of Business Economics and Management, 2016, 17, 156-172.	2.4	31
7	Satisficing data envelopment analysis: An application to SERVQUAL efficiency. Measurement: Journal of the International Measurement Confederation, 2014, 51, 71-80.	5.0	43
8	Measuring the efficiency of assembled printed circuit boards with undesirable outputs using data envelopment analysis. International Journal of Production Economics, 2012, 136, 194-206.	8.9	30
9	Benchmarking Indian banks using DEA in post-reform period: a progressive time-weighted mean approach. Service Industries Journal, 2011, 31, 2455-2485.	8.3	23
10	Measuring service quality of conventional and Islamic banks: a comparative analysis. International Journal of Quality and Reliability Management, 2011, 28, 822-840.	2.0	50
11	Stochastic simulation based genetic algorithm for chance constrained data envelopment analysis problems. Omega, 2011, 39, 387-397.	5.9	60
12	Benchmarking Peruvian Banks using Data Envelopment Analysis. Journal of CENTRUM Cathedra (JCC) the Business and Economics Research Journal, 2011, 4, 147-164.	0.4	13
13	Comparative evaluation of critical factors in delivering service quality of banks. International Journal of Quality and Reliability Management, 2010, 27, 351-377.	2.0	89
14	Determining the relative importance of critical factors in delivering service quality of banks. Managing Service Quality, 2009, 19, 211-228.	2.4	162
15	Productivity Growth as The Predictor of Shareholders' Wealth Maximization: An Empirical Investigation. Journal of CENTRUM Cathedra (JCC) the Business and Economics Research Journal, 2009, 2, 72-83.	0.4	5
16	Perspectives of productivity growth in Indian food industry: a data envelopment analysis. International Journal of Productivity and Performance Management, 2008, 57, 503-522.	3.7	39
17	INTSERVQUAL – an internal adaptation of the GAP model in a large service organisation. Journal of Services Marketing, 2000, 14, 358-377.	3.0	190
18	The Performance of Printed Circuit Boards in the Presence of Production Errors. Advances in Logistics, Operations, and Management Science Book Series, 0, , 487-509.	0.4	1