Mario Castellanos-Verdugo

List of Publications by Year in descending order

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#	Article	IF	CITATIONS
1	The impact of tourism on active and healthy ageing: health-related quality of life. Journal of Policy Research in Tourism, Leisure and Events, 2021, 13, 349-373.	4.0	7
2	Tourism in protected areas and the impact of servicescape on tourist satisfaction, key in sustainability. Journal of Destination Marketing & Management, 2019, 12, 74-83.	5.3	51
3	Trust as mediator of corporate social responsibility, image and loyalty in the hotel sector. Journal of Sustainable Tourism, 2018, 26, 1273-1289.	9.2	87
4	Shopping value, tourist satisfaction and positive word of mouth: the mediating role of souvenir shopping satisfaction. Current Issues in Tourism, 2017, 20, 1413-1430.	7.2	35
5	The Mediating Roles of the Overall Perceived Value of the Ecotourism Site and Attitudes Towards Ecotourism in Sustainability Through the Key Relationship Ecotourism Knowledgeâ€Ecotourist Satisfaction. International Journal of Tourism Research, 2017, 19, 203-213.	3.7	39
6	How to measure engagement in Twitter: advancing a metric. Internet Research, 2017, 27, 1122-1148.	4.9	45
7	Film-induced tourist motivations. The case of Seville (Spain). Current Issues in Tourism, 2016, 19, 713-733.	7.2	25
8	The relevance of psychological factors in the ecotourist experience satisfaction through ecotourist site perceived value. Journal of Cleaner Production, 2016, 124, 226-235.	9.3	72
9	Tourist satisfaction and the souvenir shopping of domestic tourists: extended weekends in Spain. Current Issues in Tourism, 2016, 19, 845-860.	7.2	35
10	EFFECT OF ENVIRONMENTAL ACTIVITIES WITHIN THE FRAME OF CORPORATE RESPONSIBILITY IN HOTEL ESTABLISHMENTS. Environmental Engineering and Management Journal, 2016, 15, 1455-1464.	0.6	3
11	LAS PRINCIPALES RAZONES DE LA ADOPCIÓN DE LA RESPONSABILIDAD SOCIAL CORPORATIVA EN LOS ESTABLECIMIENTOS HOTELEROS. Revista De Estudios Empresariales, 2016, , .	0.3	Ο
12	CRM and RQ as key factors in retail setting services in an economic crisis context. The case of travel agencies. Service Business, 2015, 9, 663-685.	4.2	8
13	Metric proposal for customer engagement in Facebook. Journal of Research in Interactive Marketing, 2014, 8, 327-344.	8.9	79
14	Organizational Learning Capacity and Its Impact on the Results in a Government Agency in Chile. International Public Management Journal, 2014, 17, 74-110.	2.0	12
15	Retail Services Survival in an Economic Crisis Context. Services Marketing Quarterly, 2014, 35, 354-371.	1.1	1
16	Tourist Assessment of Archaeological Sites: The Case of The Archaeological Complex of ItÃ _i lica (Seville, Spain). Visitor Studies, 2011, 14, 100-112.	0.9	7
17	A visitors' evaluation index for a visit to an archaeological site. Tourism Management, 2010, 31, 590-596.	9.8	45
18	An application of grounded theory to cultural tourism research: resident attitudes to tourism		5

activity in Santiponce.. , 2010, , 115-128.

#	Article	IF	CITATIONS
19	The employeeâ€customer relationship quality. International Journal of Contemporary Hospitality Management, 2009, 21, 251-274.	8.0	79
20	Gaining residents' support for tourism and planning. International Journal of Tourism Research, 2008, 10, 95-109.	3.7	126
21	Tourism Towns and Entrepreneurial Orientation: The Identification and Exploitation of Opportunities. Tourism and Hospitality Planning and Development, 2008, 5, 31-44.	1.2	2