

Jennifer L Hefner

List of Publications by Year in descending order

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Version: 2024-02-01

57
papers

2,504
citations

394286

19
h-index

214721

47
g-index

58
all docs

58
docs citations

58
times ranked

3243
citing authors

#	ARTICLE	IF	CITATIONS
1	The role of health care organizations in patient engagement: Mechanisms to support a strong relationship between patients and clinicians. <i>Health Care Management Review</i> , 2023, 48, 23-31.	0.6	3
2	Patient and physician perspectives on training to improve communication through secure messaging. <i>Health Care Management Review</i> , 2022, 47, 3-11.	0.6	5
3	Characterization of Electronic Health Record Use Outside Scheduled Clinic Hours Among Primary Care Pediatricians: Retrospective Descriptive Task Analysis of Electronic Health Record Access Log Data. <i>JMIR Medical Informatics</i> , 2022, 10, e34787.	1.3	1
4	Care Team Perspectives About an Inpatient Portal: Benefits and Challenges of Patients' Portal Use During Hospitalization. <i>Medical Care Research and Review</i> , 2021, 78, 537-547.	1.0	1
5	Defining safety net hospitals in the health services research literature: a systematic review and critical appraisal. <i>BMC Health Services Research</i> , 2021, 21, 278.	0.9	23
6	Identifying the role of inpatient portals to support health literacy: Perspectives from patients and care team members. <i>Patient Education and Counseling</i> , 2021, 104, 836-843.	1.0	1
7	Sustainers: Hospitals with sustained superior performance. <i>Health Care Management Review</i> , 2021, 46, 248-256.	0.6	5
8	Utilization Patterns of a Food Referral Program: Findings from the Mid-Ohio Farmacy. <i>Journal of the American Board of Family Medicine</i> , 2021, 34, 1174-1182.	0.8	4
9	Exploring the Digital Divide: Age and Race Disparities in Use of an Inpatient Portal. <i>Telemedicine Journal and E-Health</i> , 2020, 26, 603-613.	1.6	148
10	Patient portal messaging for care coordination: a qualitative study of perspectives of experienced users with chronic conditions. <i>BMC Family Practice</i> , 2019, 20, 57.	2.9	33
11	Central line infections in United States hospitals: An exploration of variation in central line device days and infection rates across hospitals that serve highly complex patient populations. <i>American Journal of Infection Control</i> , 2019, 47, 1032-1034.	1.1	0
12	Beyond Patient Satisfaction: Optimizing the Patient Experience. <i>Advances in Health Care Management</i> , 2019, 18, 255-261.	0.1	5
13	Primary Care Provider Understanding of Hair Care Maintenance as a Barrier to Physical Activity in African American Women. <i>Journal of the American Board of Family Medicine</i> , 2019, 32, 944-947.	0.8	11
14	Patient Engagement as Measured by Inpatient Portal Use: Methodology for Log File Analysis. <i>Journal of Medical Internet Research</i> , 2019, 21, e10957.	2.1	25
15	Development and prospective validation of a model estimating risk of readmission in cancer patients. <i>Journal of Surgical Oncology</i> , 2018, 117, 1113-1118.	0.8	6
16	Training to Optimize Collaborative Use of an Inpatient Portal. <i>Applied Clinical Informatics</i> , 2018, 09, 558-564.	0.8	11
17	Understanding Secure Messaging in the Inpatient Environment: A New Avenue for Communication and Patient Engagement. <i>Applied Clinical Informatics</i> , 2018, 09, 860-868.	0.8	9
18	Moving Organizational Culture from Volume to Value: A Qualitative Analysis of Private Sector Accountable Care Organization Development. <i>Health Services Research</i> , 2018, 53, 4767-4788.	1.0	12

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19	Framework for Evaluating and Implementing Inpatient Portals: a Multi-stakeholder Perspective. <i>Journal of Medical Systems</i> , 2018, 42, 158.	2.2	16
20	Improving the patient experience through patient portals: Insights from experienced portal users. <i>Patient Experience Journal</i> , 2018, 5, 47-54.	0.3	25
21	What Is the Return on Investment for Implementation of a Crew Resource Management Program at an Academic Medical Center?. <i>American Journal of Medical Quality</i> , 2017, 32, 5-11.	0.2	53
22	The Link Between Clinically Validated Patient Safety Indicators and Clinical Outcomes. <i>American Journal of Medical Quality</i> , 2017, 32, 583-590.	0.2	12
23	Searching for management approaches to reduce HAI transmission (SMART): a study protocol. <i>Implementation Science</i> , 2017, 12, 82.	2.5	9
24	Navigating a ship with a broken compass: evaluating standard algorithms to measure patient safety. <i>Journal of the American Medical Informatics Association: JAMIA</i> , 2017, 24, 310-315.	2.2	7
25	Cultural Transformation After Implementation of Crew Resource Management: Is It Really Possible?. <i>American Journal of Medical Quality</i> , 2017, 32, 384-390.	0.2	27
26	Improving Operating Room Efficiency: First Case On-Time Start Project. <i>Journal for Healthcare Quality: Official Publication of the National Association for Healthcare Quality</i> , 2017, 39, e70-e78.	0.3	37
27	Implementing Accountable Care Organizations. <i>Journal of Healthcare Management</i> , 2017, 62, 419-431.	0.4	8
28	Health Information Technology (HIT) Adaptation: Refocusing on the Journey to Successful HIT Implementation. <i>JMIR Medical Informatics</i> , 2017, 5, e28.	1.3	55
29	The Rules of Engagement: Perspectives on Secure Messaging From Experienced Ambulatory Patient Portal Users. <i>JMIR Medical Informatics</i> , 2017, 5, e13.	1.3	47
30	System-Wide Inpatient Portal Implementation: Survey of Health Care Team Perceptions. <i>JMIR Medical Informatics</i> , 2017, 5, e31.	1.3	30
31	Assessment of attitudes and perceptions about complementary and alternative medicines by health professional faculty. <i>Currents in Pharmacy Teaching and Learning</i> , 2016, 8, 788-795.	0.4	2
32	Quality Improvement Intervention to Decrease Prolonged Mechanical Ventilation After Coronary Artery Bypass Surgery. <i>American Journal of Critical Care</i> , 2016, 25, 423-430.	0.8	15
33	Patient Safety Errors. <i>Journal for Healthcare Quality: Official Publication of the National Association for Healthcare Quality</i> , 2016, 38, 17-23.	0.3	10
34	An Effective Web Presence for Substance Abuse Treatment Facilities. <i>Substance Use and Misuse</i> , 2016, 51, 664-667.	0.7	1
35	Meaningful Engagement of ACOs With Communities. <i>Medical Care</i> , 2016, 54, 970-976.	1.1	14
36	Getting to Zero. <i>Medical Care Research and Review</i> , 2016, 73, 458-477.	1.0	11

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37	Toward a high-performance management system in health care, part 4. <i>Health Care Management Review</i> , 2016, 41, 233-243.	0.6	11
38	High Touch and High Tech (HT2) Proposal: Transforming Patient Engagement Throughout the Continuum of Care by Engaging Patients with Portal Technology at the Bedside. <i>JMIR Research Protocols</i> , 2016, 5, e221.	0.5	48
39	Facing the Tension Between Quality Measures and Patient Satisfaction. <i>American Journal of Medical Quality</i> , 2015, 30, 489-490.	0.2	7
40	The Journey through Grief: Insights from a Qualitative Study of Electronic Health Record Implementation. <i>Health Services Research</i> , 2015, 50, 462-488.	1.0	35
41	Connecting Emergency Department Patients to Primary Care. <i>Journal of the American Board of Family Medicine</i> , 2015, 28, 722-732.	0.8	11
42	A Falls Wheel in a Large Academic Medical Center. <i>Journal for Healthcare Quality: Official Publication of the National Association for Healthcare Quality</i> , 2015, 37, 374-380.	0.3	6
43	Antiplatelet and Statin Use in US Patients With Coronary Artery Disease Categorized by Race/Ethnicity and Gender, 2003 to 2012. <i>American Journal of Cardiology</i> , 2015, 115, 1507-1512.	0.7	42
44	Preventing Central Line-associated Bloodstream Infections: A Qualitative Study of Management Practices. <i>Infection Control and Hospital Epidemiology</i> , 2015, 36, 557-563.	1.0	21
45	Primary Care Access Barriers as Reported by Nonurgent Emergency Department Users. <i>American Journal of Medical Quality</i> , 2015, 30, 135-140.	0.2	32
46	Fundamental Issues in Implementing an Ambulatory Care Electronic Health Record. <i>Journal of the American Board of Family Medicine</i> , 2015, 28, 55-64.	0.8	9
47	Top 10 Lessons Learned from Electronic Medical Record Implementation in a Large Academic Medical Center. <i>Perspectives in Health Information Management / AHIMA</i> , American Health Information Management Association, 2015, 12, 1g.	0.0	6
48	Facilitating central line-associated bloodstream infection prevention: A qualitative study comparing perspectives of infection control professionals and frontline staff. <i>American Journal of Infection Control</i> , 2014, 42, S216-S222.	1.1	21
49	Evidence-based management of ambulatory electronic health record system implementation: An assessment of conceptual support and qualitative evidence. <i>International Journal of Medical Informatics</i> , 2014, 83, 484-494.	1.6	19
50	Payment Models to Support Population Health Management. <i>Advances in Health Care Management</i> , 2014, 16, 177-183.	0.1	1
51	Hospital Website Rankings in the United States: Expanding Benchmarks and Standards for Effective Consumer Engagement. <i>Journal of Medical Internet Research</i> , 2014, 16, e64.	2.1	47
52	Ventilator-Dependent Children and the Health Services System. Unmet Needs and Coordination of Care. <i>Annals of the American Thoracic Society</i> , 2013, 10, 482-489.	1.5	39
53	Facilitating Ambulatory Electronic Health Record System Implementation: Evidence from a Qualitative Study. <i>BioMed Research International</i> , 2013, 2013, 1-9.	0.9	16
54	The role of leadership in eliminating health care-associated infections: A qualitative study of eight hospitals. <i>Advances in Health Care Management</i> , 2013, 14, 69-94.	0.1	12

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55	Social support and mental health among college students.. American Journal of Orthopsychiatry, 2009, 79, 491-499.	1.0	442
56	Prevalence and correlates of depression, anxiety, and suicidality among university students.. American Journal of Orthopsychiatry, 2007, 77, 534-542.	1.0	996
57	Health system chief diversity officers: who are they and what do they do?. Health Services Management Research, 0, , 095148482211150.	1.0	1