

Jennifer L Hefner

List of Publications by Year in descending order

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Version: 2024-02-01

57
papers

2,504
citations

394286

19
h-index

214721

47
g-index

58
all docs

58
docs citations

58
times ranked

3243
citing authors

#	ARTICLE	IF	CITATIONS
1	Prevalence and correlates of depression, anxiety, and suicidality among university students.. American Journal of Orthopsychiatry, 2007, 77, 534-542.	1.0	996
2	Social support and mental health among college students.. American Journal of Orthopsychiatry, 2009, 79, 491-499.	1.0	442
3	Exploring the Digital Divide: Age and Race Disparities in Use of an Inpatient Portal. Telemedicine Journal and E-Health, 2020, 26, 603-613.	1.6	148
4	Health Information Technology (HIT) Adaptation: Refocusing on the Journey to Successful HIT Implementation. JMIR Medical Informatics, 2017, 5, e28.	1.3	55
5	What Is the Return on Investment for Implementation of a Crew Resource Management Program at an Academic Medical Center?. American Journal of Medical Quality, 2017, 32, 5-11.	0.2	53
6	High Touch and High Tech (HT2) Proposal: Transforming Patient Engagement Throughout the Continuum of Care by Engaging Patients with Portal Technology at the Bedside. JMIR Research Protocols, 2016, 5, e221.	0.5	48
7	Hospital Website Rankings in the United States: Expanding Benchmarks and Standards for Effective Consumer Engagement. Journal of Medical Internet Research, 2014, 16, e64.	2.1	47
8	The Rules of Engagement: Perspectives on Secure Messaging From Experienced Ambulatory Patient Portal Users. JMIR Medical Informatics, 2017, 5, e13.	1.3	47
9	Antiplatelet and Statin Use in US Patients With Coronary Artery Disease Categorized by Race/Ethnicity and Gender, 2003 to 2012. American Journal of Cardiology, 2015, 115, 1507-1512.	0.7	42
10	Ventilator-Dependent Children and the Health Services System. Unmet Needs and Coordination of Care. Annals of the American Thoracic Society, 2013, 10, 482-489.	1.5	39
11	Improving Operating Room Efficiency: First Case On-Time Start Project. Journal for Healthcare Quality: Official Publication of the National Association for Healthcare Quality, 2017, 39, e70-e78.	0.3	37
12	The Journey through Grief: Insights from a Qualitative Study of Electronic Health Record Implementation. Health Services Research, 2015, 50, 462-488.	1.0	35
13	Patient portal messaging for care coordination: a qualitative study of perspectives of experienced users with chronic conditions. BMC Family Practice, 2019, 20, 57.	2.9	33
14	Primary Care Access Barriers as Reported by Nonurgent Emergency Department Users. American Journal of Medical Quality, 2015, 30, 135-140.	0.2	32
15	System-Wide Inpatient Portalâ€™ Implementation: Survey of Health Care Team Perceptions. JMIR Medical Informatics, 2017, 5, e31.	1.3	30
16	Cultural Transformation After Implementation of Crew Resource Management: Is It Really Possible?. American Journal of Medical Quality, 2017, 32, 384-390.	0.2	27
17	Patient Engagement as Measured by Inpatient Portal Use: Methodology for Log File Analysis. Journal of Medical Internet Research, 2019, 21, e10957.	2.1	25
18	Improving the patient experience through patient portals: Insights from experienced portal users. Patient Experience Journal, 2018, 5, 47-54.	0.3	25

#	ARTICLE	IF	CITATIONS
19	Defining safety net hospitals in the health services research literature: a systematic review and critical appraisal. <i>BMC Health Services Research</i> , 2021, 21, 278.	0.9	23
20	Facilitating central line-associated bloodstream infection prevention: A qualitative study comparing perspectives of infection control professionals and frontline staff. <i>American Journal of Infection Control</i> , 2014, 42, S216-S222.	1.1	21
21	Preventing Central Line-Associated Bloodstream Infections: A Qualitative Study of Management Practices. <i>Infection Control and Hospital Epidemiology</i> , 2015, 36, 557-563.	1.0	21
22	Evidence-based management of ambulatory electronic health record system implementation: An assessment of conceptual support and qualitative evidence. <i>International Journal of Medical Informatics</i> , 2014, 83, 484-494.	1.6	19
23	Facilitating Ambulatory Electronic Health Record System Implementation: Evidence from a Qualitative Study. <i>BioMed Research International</i> , 2013, 2013, 1-9.	0.9	16
24	Framework for Evaluating and Implementing Inpatient Portals: a Multi-stakeholder Perspective. <i>Journal of Medical Systems</i> , 2018, 42, 158.	2.2	16
25	Quality Improvement Intervention to Decrease Prolonged Mechanical Ventilation After Coronary Artery Bypass Surgery. <i>American Journal of Critical Care</i> , 2016, 25, 423-430.	0.8	15
26	Meaningful Engagement of ACOs With Communities. <i>Medical Care</i> , 2016, 54, 970-976.	1.1	14
27	The role of leadership in eliminating health care-associated infections: A qualitative study of eight hospitals. <i>Advances in Health Care Management</i> , 2013, 14, 69-94.	0.1	12
28	The Link Between Clinically Validated Patient Safety Indicators and Clinical Outcomes. <i>American Journal of Medical Quality</i> , 2017, 32, 583-590.	0.2	12
29	Moving Organizational Culture from Volume to Value: A Qualitative Analysis of Private Sector Accountable Care Organization Development. <i>Health Services Research</i> , 2018, 53, 4767-4788.	1.0	12
30	Connecting Emergency Department Patients to Primary Care. <i>Journal of the American Board of Family Medicine</i> , 2015, 28, 722-732.	0.8	11
31	Getting to Zero. <i>Medical Care Research and Review</i> , 2016, 73, 458-477.	1.0	11
32	Toward a high-performance management system in health care, part 4. <i>Health Care Management Review</i> , 2016, 41, 233-243.	0.6	11
33	Training to Optimize Collaborative Use of an Inpatient Portal. <i>Applied Clinical Informatics</i> , 2018, 09, 558-564.	0.8	11
34	Primary Care Provider Understanding of Hair Care Maintenance as a Barrier to Physical Activity in African American Women. <i>Journal of the American Board of Family Medicine</i> , 2019, 32, 944-947.	0.8	11
35	Patient Safety Errors. <i>Journal for Healthcare Quality: Official Publication of the National Association for Healthcare Quality</i> , 2016, 38, 17-23.	0.3	10
36	Fundamental Issues in Implementing an Ambulatory Care Electronic Health Record. <i>Journal of the American Board of Family Medicine</i> , 2015, 28, 55-64.	0.8	9

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37	Searching for management approaches to reduce HAI transmission (SMART): a study protocol. <i>Implementation Science</i> , 2017, 12, 82.	2.5	9
38	Understanding Secure Messaging in the Inpatient Environment: A New Avenue for Communication and Patient Engagement. <i>Applied Clinical Informatics</i> , 2018, 09, 860-868.	0.8	9
39	Implementing Accountable Care Organizations. <i>Journal of Healthcare Management</i> , 2017, 62, 419-431.	0.4	8
40	Facing the Tension Between Quality Measures and Patient Satisfaction. <i>American Journal of Medical Quality</i> , 2015, 30, 489-490.	0.2	7
41	Navigating a ship with a broken compass: evaluating standard algorithms to measure patient safety. <i>Journal of the American Medical Informatics Association: JAMIA</i> , 2017, 24, 310-315.	2.2	7
42	A Falls Wheel in a Large Academic Medical Center. <i>Journal for Healthcare Quality: Official Publication of the National Association for Healthcare Quality</i> , 2015, 37, 374-380.	0.3	6
43	Development and prospective validation of a model estimating risk of readmission in cancer patients. <i>Journal of Surgical Oncology</i> , 2018, 117, 1113-1118.	0.8	6
44	Top 10 Lessons Learned from Electronic Medical Record Implementation in a Large Academic Medical Center. <i>Perspectives in Health Information Management / AHIMA, American Health Information Management Association</i> , 2015, 12, 1g.	0.0	6
45	Beyond Patient Satisfaction: Optimizing the Patient Experience. <i>Advances in Health Care Management</i> , 2019, 18, 255-261.	0.1	5
46	Sustainers: Hospitals with sustained superior performance. <i>Health Care Management Review</i> , 2021, 46, 248-256.	0.6	5
47	Patient and physician perspectives on training to improve communication through secure messaging. <i>Health Care Management Review</i> , 2022, 47, 3-11.	0.6	5
48	Utilization Patterns of a Food Referral Program: Findings from the Mid-Ohio Farmacy. <i>Journal of the American Board of Family Medicine</i> , 2021, 34, 1174-1182.	0.8	4
49	The role of health care organizations in patient engagement: Mechanisms to support a strong relationship between patients and clinicians. <i>Health Care Management Review</i> , 2023, 48, 23-31.	0.6	3
50	Assessment of attitudes and perceptions about complementary and alternative medicines by health professional faculty. <i>Currents in Pharmacy Teaching and Learning</i> , 2016, 8, 788-795.	0.4	2
51	Payment Models to Support Population Health Management. <i>Advances in Health Care Management</i> , 2014, 16, 177-183.	0.1	1
52	An Effective Web Presence for Substance Abuse Treatment Facilities. <i>Substance Use and Misuse</i> , 2016, 51, 664-667.	0.7	1
53	Care Team Perspectives About an Inpatient Portal: Benefits and Challenges of Patients'™ Portal Use During Hospitalization. <i>Medical Care Research and Review</i> , 2021, 78, 537-547.	1.0	1
54	Identifying the role of inpatient portals to support health literacy: Perspectives from patients and care team members. <i>Patient Education and Counseling</i> , 2021, 104, 836-843.	1.0	1

#	ARTICLE	IF	CITATIONS
55	Characterization of Electronic Health Record Use Outside Scheduled Clinic Hours Among Primary Care Pediatricians: Retrospective Descriptive Task Analysis of Electronic Health Record Access Log Data. JMIR Medical Informatics, 2022, 10, e34787.	1.3	1
56	Health system chief diversity officers: who are they and what do they do?. Health Services Management Research, 0, , 095148482211150.	1.0	1
57	Central line infections in United States hospitals: An exploration of variation in central line device days and infection rates across hospitals that serve highly complex patient populations. American Journal of Infection Control, 2019, 47, 1032-1034.	1.1	0