## Roberto Merli

List of Publications by Year in descending order

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#	Article	IF	CITATIONS
1	Evaluating the Impact of Public Information and Training Campaigns to Improve Energy Efficiency: Findings from the Italian Industry. Energies, 2022, 15, 1931.	3.1	4
2	Delighting Hotel Guests with Sustainability: Revamping Importance-Performance Analysis in the Light of the Three-Factor Theory of Customer Satisfaction. Sustainability, 2022, 14, 3575.	3.2	9
3	The theoretical development and research methodology in green hotels research: A systematic literature review. Journal of Hospitality and Tourism Management, 2022, 51, 512-528.	6.6	18
4	Recycled fibers in reinforced concrete: A systematic literature review. Journal of Cleaner Production, 2020, 248, 119207.	9.3	136
5	The impact of green practices in coastal tourism: An empirical investigation on an eco-labelled beach club. International Journal of Hospitality Management, 2019, 77, 471-482.	8.8	61
6	The role of environmental practices and communication on guest loyalty: Examining EU-Ecolabel in Portuguese hotels. Journal of Cleaner Production, 2019, 237, 117659.	9.3	45
7	Why should hotels go green? Insights from guests experience in green hotels. International Journal of Hospitality Management, 2019, 81, 169-179.	8.8	159
8	Causes of Eco-Management and Audit Scheme (EMAS) stagnation and enabling measures to stimulate new registrations: Characterization of public administrations and private-owned organizations. Journal of Cleaner Production, 2018, 190, 137-148.	9.3	40
9	Sustainability experiences in the wine sector: toward the development of an international indicators system. Journal of Cleaner Production, 2018, 172, 3791-3805.	9.3	92
10	How do scholars approach the circular economy? A systematic literature review. Journal of Cleaner Production, 2018, 178, 703-722.	9.3	758
11	The EMAS impasse: Factors influencing Italian organizations to withdraw or renew the registration. Journal of Cleaner Production, 2018, 172, 4532-4543.	9.3	47
12	Why Companies Do Not Renew Their EMAS Registration? An Exploratory Research. Sustainability, 2016, 8, 191.	3.2	28
13	Promoting Sustainability through EMS Application: A Survey Examining the Critical Factors about EMAS Registration in Italian Organizations. Sustainability, 2016, 8, 197.	3.2	29
14	Social Values and Sustainability: A Survey on Drivers, Barriers and Benefits of SA8000 Certification in Italian Firms. Sustainability, 2015, 7, 4120-4130.	3.2	34
15	EMAS Regulation in Italian Clusters: Investigating the Involvement of Local Stakeholders. Sustainability, 2014, 6, 4537-4557.	3.2	15
16	Social Life Cycle Assessment as a Management Tool: Methodology for Application in Tourism. Sustainability, 2013, 5, 3275-3287.	3.2	72
17	Testing a customer satisfaction model for online services. International Journal of Quality and Service Sciences, 2011, 3, 69-92.	2.4	6
18	Peer evaluation to develop benchmarking in the public sector. Benchmarking, 2011, 18, 490-509.	4.6	11

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#	Article	IF	CITATIONS
19	Statistical techniques for continuous improvement: a citizen's satisfaction survey. TQM Journal, 2010, 22, 267-284.	3.3	8
20	Critical factors for the implementation of total quality management in Italy: An empirical analysis. Total Quality Management and Business Excellence, 1998, 9, 210-212.	0.5	9
21	Implementation of total quality management: Some critical factors. Total Quality Management and Business Excellence, 1997, 8, 264-264.	0.5	Ο