

# Norshahrizan Nordin

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/1406523/publications.pdf>

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9  
papers

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citations

2258059

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h-index

1872680

6  
g-index

9  
all docs

9  
docs citations

9  
times ranked

16  
citing authors

#	ARTICLE	IF	CITATIONS
1	Sustainability through TQM practices in the food and beverages industry. International Journal of Quality and Reliability Management, 2023, 40, 335-364.	2.0	19
2	Application of social exchange theory on relationship marketing dynamism from higher education service destination loyalty perspective. Management Science Letters, 2018, , 1077-1096.	1.5	8
3	Complaints and compliments assessment in developing service delivery measurement. Management Science Letters, 2018, , 293-304.	1.5	5
4	Hybrid Lean Practices Integrated with IR 4.0 and Sustainability in Malaysia Food and Beverages Companies: Conceptual Framework and Hypothesis Development. Pertanika Journal of Science and Technology, 2022, 30, 2271-2293.	0.6	4
5	Assessment of Functional and Dysfunctional On Implant Stability Measurement for Quality Of Life. MATEC Web of Conferences, 2017, 97, 01116.	0.2	2
6	Food Code Breaker (FCB) â€œ Developing the Multi-Lingual Food Code Translation Android Application Using Multiâ€œ Options Code Reader System. Journal of Physics: Conference Series, 2018, 1019, 012013.	0.4	2
7	The Optimization Concept of Service Fulfillment Measurement: A Research on Surgery Care. MATEC Web of Conferences, 2018, 150, 05024.	0.2	1
8	Exploration on fly ash waste as global construction materials for dynamics marketability. AIP Conference Proceedings, 2019, , .	0.4	0
9	The Influence of Training on Business Performance of Women Entrepreneurs: The Mediating Role of Innovation. Sains Humanika, 2019, 11, .	0.0	0