Alessandro Laureani

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/1220928/publications.pdf

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10 papers	677 citations	8 h-index	9 g-index
11	11	11	403
all docs	docs citations	times ranked	citing authors

#	Article	IF	CITATIONS
1	Performance and service quality enhancement in a healthcare setting through lean six sigma strategy. International Journal of Quality and Reliability Management, 2023, 40, 365-390.	2.0	11
2	Leadership and Lean Six Sigma: a systematic literature review. Total Quality Management and Business Excellence, 2019, 30, 53-81.	3.8	53
3	Leadership – a critical success factor for the effective implementation of Lean Six Sigma. Total Quality Management and Business Excellence, 2018, 29, 502-523.	3.8	69
4	Leadership characteristics for Lean Six Sigma. Total Quality Management and Business Excellence, 2017, 28, 405-426.	3.8	55
5	Applications of Lean Six Sigma in an Irish hospital. Leadership in Health Services, 2013, 26, 322-337.	1.2	86
6	Critical success factors for the effective implementation of Lean Sigma. International Journal of Lean Six Sigma, 2012, 3, 274-283.	3.3	175
7	Lean Six Sigma in the Service Industry. , 2012, , .		9
8	Standards for Lean Six Sigma certification. International Journal of Productivity and Performance Management, 2011, 61, 110-120.	3.7	65
9	Reducing employees' turnover in transactional services: a Lean Six Sigma case study. International Journal of Productivity and Performance Management, 2010, 59, 688-700.	3.7	58
10	Lean six sigma in a call centre: a case study. International Journal of Productivity and Performance Management, 2010, 59, 757-768.	3.7	95