

Alessandro Laureani

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/1220928/publications.pdf>

Version: 2024-02-01

10
papers

677
citations

1163117

8
h-index

1474206

9
g-index

11
all docs

11
docs citations

11
times ranked

403
citing authors

#	ARTICLE	IF	CITATIONS
1	Critical success factors for the effective implementation of Lean Sigma. International Journal of Lean Six Sigma, 2012, 3, 274-283.	3.3	175
2	Lean six sigma in a call centre: a case study. International Journal of Productivity and Performance Management, 2010, 59, 757-768.	3.7	95
3	Applications of Lean Six Sigma in an Irish hospital. Leadership in Health Services, 2013, 26, 322-337.	1.2	86
4	Leadership " a critical success factor for the effective implementation of Lean Six Sigma. Total Quality Management and Business Excellence, 2018, 29, 502-523.	3.8	69
5	Standards for Lean Six Sigma certification. International Journal of Productivity and Performance Management, 2011, 61, 110-120.	3.7	65
6	Reducing employees' turnover in transactional services: a Lean Six Sigma case study. International Journal of Productivity and Performance Management, 2010, 59, 688-700.	3.7	58
7	Leadership characteristics for Lean Six Sigma. Total Quality Management and Business Excellence, 2017, 28, 405-426.	3.8	55
8	Leadership and Lean Six Sigma: a systematic literature review. Total Quality Management and Business Excellence, 2019, 30, 53-81.	3.8	53
9	Performance and service quality enhancement in a healthcare setting through lean six sigma strategy. International Journal of Quality and Reliability Management, 2023, 40, 365-390.	2.0	11
10	Lean Six Sigma in the Service Industry. , 2012, , .		9