

Sara VÃrlander

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/12126389/publications.pdf>

Version: 2024-02-01

8
papers

197
citations

1684188

5
h-index

1720034

7
g-index

8
all docs

8
docs citations

8
times ranked

187
citing authors

#	ARTICLE	IF	CITATIONS
1	The effect of the Internet on front-line employee skills: exploring banking in Sweden and France. Service Industries Journal, 2010, 30, 1245-1261.	8.3	24
2	The construction of local authenticity: an exploration of two service industry cases. Service Industries Journal, 2009, 29, 249-265.	8.3	10
3	The role of students'™ emotions in formal feedback situations. Teaching in Higher Education, 2008, 13, 145-156.	2.6	121
4	The interplay of reificative and participative processes of customer knowledge creation: An exploratory study of commercial lending. Journal of Financial Services Marketing, 2008, 12, 287-298.	3.4	5
5	The Role of Local Strategies on a Globalizing Market. Space and Culture, 2007, 10, 397-417.	0.9	3
6	Online information quality in experiential consumption: An exploratory study. Journal of Retailing and Consumer Services, 2007, 14, 328-338.	9.4	26
7	The interplay of service complexity and spatial layouts. International Journal of Retail and Distribution Management, 2006, 34, 722-741.	4.7	8
8	The "Dark Side"™ of Learning " An Exploration of Overlearning and its Consequences in Retailing. SSRN Electronic Journal, 0, , .	0.4	0