

# Sara VÃrlander

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/12126389/publications.pdf>

Version: 2024-02-01

8  
papers

197  
citations

1684188

5  
h-index

1720034

7  
g-index

8  
all docs

8  
docs citations

8  
times ranked

187  
citing authors

#	ARTICLE	IF	CITATIONS
1	The role of students' emotions in formal feedback situations. <i>Teaching in Higher Education</i> , 2008, 13, 145-156.	2.6	121
2	Online information quality in experiential consumption: An exploratory study. <i>Journal of Retailing and Consumer Services</i> , 2007, 14, 328-338.	9.4	26
3	The effect of the Internet on front-line employee skills: exploring banking in Sweden and France. <i>Service Industries Journal</i> , 2010, 30, 1245-1261.	8.3	24
4	The construction of local authenticity: an exploration of two service industry cases. <i>Service Industries Journal</i> , 2009, 29, 249-265.	8.3	10
5	The interplay of service complexity and spatial layouts. <i>International Journal of Retail and Distribution Management</i> , 2006, 34, 722-741.	4.7	8
6	The interplay of reificative and participative processes of customer knowledge creation: An exploratory study of commercial lending. <i>Journal of Financial Services Marketing</i> , 2008, 12, 287-298.	3.4	5
7	The Role of Local Strategies on a Globalizing Market. <i>Space and Culture</i> , 2007, 10, 397-417.	0.9	3
8	The "Dark Side" of Learning – An Exploration of Overlearning and its Consequences in Retailing. <i>SSRN Electronic Journal</i> , 0, , .	0.4	0