Ronald T Cenfetelli

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/12114257/publications.pdf

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1039406 1281420 1,033 14 9 citations h-index papers

g-index 14 14 14 792 docs citations times ranked citing authors all docs

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#	Article	IF	CITATIONS
1	Integrating Service Quality with System and Information Quality: An Empirical Test in the E-Service Context. MIS Quarterly: Management Information Systems, 2013, 37, 777-794.	3.1	261
2	Addressing the <i>What</i> and <i>How</i> of Online Services: Positioning Supporting-Services Functionality and Service Quality for Business-to-Consumer Success. Information Systems Research, 2008, 19, 161-181.	2.2	191
3	Identifying and Testing the Inhibitors of Technology Usage Intentions. Information Systems Research, 2011, 22, 808-823.	2.2	181
4	The Nature and Consequences of Trade-Off Transparency in the Context of Recommendation Agents. MIS Quarterly: Management Information Systems, 2014, 38, 379-406.	3.1	138
5	Building Citizen Trust towards E-Government Services: Do High Quality Websites Matter?., 2008, , .		76
6	Do different kinds of trust matter? An examination of the three trusting beliefs on satisfaction and purchase behavior in the buyer–seller context. Journal of Strategic Information Systems, 2016, 25, 15-31.	3.3	76
7	Research Noteâ€"The Influences of Online Service Technologies and Task Complexity on Efficiency and Personalization. Information Systems Research, 2014, 25, 420-436.	2.2	42
8	The Relative Effect of the Convergence of Product Recommendations from Various Online Sources. Journal of Management Information Systems, 2020, 37, 788-819.	2.1	15
9	The Influence of Media Cue Multiplicity on Deceivers and Those Who Are Deceived. Journal of Business Ethics, 2012, 106, 337-352.	3.7	14
10	A Two-Stage Model of Generating Product Advice: Proposing and Testing the Complementarity Principle. Journal of Management Information Systems, 2017, 34, 826-862.	2.1	14
11	The outcomes and the mediating role of the functional triad: The users' perspective. Information Systems Journal, 2018, 28, 956-988.	4.1	13
12	The analysis of formative measurement in IS research. Data Base for Advances in Information Systems, 2013, 44, 66-79.	1.1	6
13	Does Live Help Service Matter? An Empirical Test of the DeLone and McLean's Extended Model in the E-Service Context. , 2010 , , .		5
14	How to Design Interfaces for Product Recommendation Agents to Influence the Purchase of Environmentally-Friendly Products. , 2016 , , .		1