

# Jozien Bensing

## List of Publications by Year in descending order

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Version: 2024-02-01

51  
papers

5,380  
citations

87723

38  
h-index

182168

51  
g-index

53  
all docs

53  
docs citations

53  
times ranked

5626  
citing authors

#	ARTICLE	IF	CITATIONS
1	You only have one chance for a first impression! Impact of Patients'™ First Impression on the Global Quality Assessment of Doctors'™ Communication Approach. <i>Health Communication</i> , 2019, 34, 1413-1422.	1.8	8
2	Empathy in general practice"the gap between wishes and reality: comparing the views of patients and physicians. <i>Family Practice</i> , 2018, 35, 203-208.	0.8	20
3	Consequences of the presence and absence of empathy during consultations in primary care: A focus group study with patients. <i>Patient Education and Counseling</i> , 2017, 100, 987-993.	1.0	54
4	Specifying the effects of physician's communication on patients'™ outcomes: A randomised controlled trial. <i>Patient Education and Counseling</i> , 2017, 100, 1482-1489.	1.0	64
5	What do people appreciate in physicians' communication? An international study with focus groups using videotaped medical consultations. <i>Health Expectations</i> , 2015, 18, 1215-1226.	1.1	26
6	Quality of doctor"patient communication through the eyes of the patient: variation according to the patient's™ educational level. <i>Advances in Health Sciences Education</i> , 2015, 20, 873-884.	1.7	35
7	Empathy: what does it mean for GPs? A qualitative study. <i>Family Practice</i> , 2015, 32, 94-100.	0.8	29
8	What patients want. <i>Patient Education and Counseling</i> , 2013, 90, 287-290.	1.0	81
9	How do lay people assess the quality of physicians'™ communicative responses to patients'™ emotional cues and concerns? An international multicentre study based on videotaped medical consultations. <i>Patient Education and Counseling</i> , 2013, 90, 347-353.	1.0	54
10	When cure is no option: How explicit and hopeful can information be given? A qualitative study in breast cancer. <i>Patient Education and Counseling</i> , 2013, 90, 315-322.	1.0	26
11	Effectiveness of empathy in general practice: a systematic review. <i>British Journal of General Practice</i> , 2013, 63, e76-e84.	0.7	591
12	GULiVER-travelling into the heart of good doctor-patient communication from a patient perspective: study protocol of an international multicentre study. <i>European Journal of Public Health</i> , 2012, 22, 464-469.	0.1	10
13	The costs of guideline"concordant care and of care according to patients' needs in anxiety and depression. <i>Journal of Evaluation in Clinical Practice</i> , 2011, 17, 537-546.	0.9	10
14	Perceived need for mental health care and barriers to care in the Netherlands and Australia. <i>Social Psychiatry and Psychiatric Epidemiology</i> , 2011, 46, 1033-1044.	1.6	58
15	A standardized approach to qualitative content analysis of focus group discussions from different countries. <i>Patient Education and Counseling</i> , 2011, 82, 420-428.	1.0	277
16	Development of the Verona coding definitions of emotional sequences to code health providers'™ responses (VR-CoDES-P) to patient cues and concerns. <i>Patient Education and Counseling</i> , 2011, 82, 149-155.	1.0	165
17	Coding patient emotional cues and concerns in medical consultations: The Verona coding definitions of emotional sequences (VR-CoDES). <i>Patient Education and Counseling</i> , 2011, 82, 141-148.	1.0	207
18	The impact of financial incentives on physician empathy: A study from the perspective of patients with private and statutory health insurance. <i>Patient Education and Counseling</i> , 2011, 84, 208-216.	1.0	24

#	ARTICLE	IF	CITATIONS
19	The effects of physicians' affect-oriented communication style and raising expectations on analogue patients' anxiety, affect and expectancies. <i>Patient Education and Counseling</i> , 2010, 80, 300-306.	1.0	96
20	Primary care patients with anxiety and depression: Need for care from the patient's perspective. <i>Journal of Affective Disorders</i> , 2009, 119, 163-171.	2.0	48
21	Analyzing the "nature" and "specific effectiveness" of clinical empathy: A theoretical overview and contribution towards a theory-based research agenda. <i>Patient Education and Counseling</i> , 2009, 74, 339-346.	1.0	283
22	Nurse-patient communication in cancer care: does responding to patient's cues predict patient satisfaction with communication. <i>Psycho-Oncology</i> , 2009, 18, 1060-1068.	1.0	92
23	Endpoints in medical communication research, proposing a framework of functions and outcomes. <i>Patient Education and Counseling</i> , 2009, 74, 287-294.	1.0	294
24	Beyond good intentions: The role of proactive coping in achieving sustained behavioural change in the context of diabetes management. <i>Psychology and Health</i> , 2009, 24, 237-254.	1.2	101
25	Raising positive expectations helps patients with minor ailments: A cross-sectional study. <i>BMC Family Practice</i> , 2008, 9, 38.	2.9	26
26	Cue-responding behaviours of oncology nurses in video-simulated interviews. <i>Journal of Advanced Nursing</i> , 2008, 61, 71-80.	1.5	51
27	Recall in Older Cancer Patients: Measuring Memory for Medical Information. <i>Gerontologist</i> , The, 2008, 48, 149-157.	2.3	96
28	Who Participates in Diabetes Self-management Interventions?. <i>The Diabetes Educator</i> , 2007, 33, 465-474.	2.6	45
29	Beyond Good Intentions: the development and evaluation of a proactive self-management course for patients recently diagnosed with Type 2 diabetes. <i>Health Education Research</i> , 2007, 23, 53-61.	1.0	65
30	Active listening in medical consultations: Development of the Active Listening Observation Scale (ALOS-global). <i>Patient Education and Counseling</i> , 2007, 68, 258-264.	1.0	86
31	The impact of assessing simulated bad news consultations on medical students' stress response and communication performance. <i>Psychoneuroendocrinology</i> , 2007, 32, 943-950.	1.3	62
32	Knowledge and Attitudes Towards Genetic Testing: A Two Year Follow-Up Study in Patients with Asthma, Diabetes Mellitus and Cardiovascular Disease. <i>Journal of Genetic Counseling</i> , 2007, 16, 493-504.	0.9	66
33	Perceived genetic knowledge, attitudes towards genetic testing, and the relationship between these among patients with a chronic disease. <i>Patient Education and Counseling</i> , 2007, 65, 197-204.	1.0	104
34	Five years of EACH (European Association for Communication in Healthcare). <i>Patient Education and Counseling</i> , 2006, 62, 379-384.	1.0	4
35	Does optimism affect symptom report in chronic disease?. <i>Journal of Psychosomatic Research</i> , 2004, 56, 341-350.	1.2	62
36	Communication in context: new directions in communication research. <i>Patient Education and Counseling</i> , 2003, 50, 27-32.	1.0	76

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37	Is Optimism Sensitive to the Stressors of Chronic Disease? The Impact of Type 1 Diabetes Mellitus and Multiple Sclerosis on Optimistic Beliefs. <i>Psychology and Health</i> , 2003, 18, 277-294.	1.2	18
38	Introduction. Sequence analysis of patient-provider interaction. <i>Epidemiologia E Psichiatria Sociale</i> , 2003, 12, 78-80.	1.0	8
39	Consultation length in general practice: cross sectional study in six European countries. <i>BMJ: British Medical Journal</i> , 2002, 325, 472-472.	2.4	375
40	Joking or Decision-Making? Affective and Instrumental Behaviour in Doctor-Parent-Child Communication. <i>Psychology and Health</i> , 2002, 17, 281-295.	1.2	52
41	How optimism contributes to the adaptation of chronic illness. A prospective study into the enduring effects of optimism on adaptation moderated by the controllability of chronic illness. <i>Personality and Individual Differences</i> , 2002, 33, 1163-1183.	1.6	65
42	Doctor- <i>parent</i> -child relationships: a <i>pas de trois</i> <sup>TM</sup> . <i>Patient Education and Counseling</i> , 2002, 48, 5-14.	1.0	135
43	Do gender-dyads have different communication patterns? A comparative study in Western-European general practices. <i>Patient Education and Counseling</i> , 2002, 48, 253-264.	1.0	66
44	Optimism and adaptation to chronic disease: The role of optimism in relation to self-care options of type 1 diabetes mellitus, rheumatoid arthritis and multiple sclerosis. <i>British Journal of Health Psychology</i> , 2002, 7, 409-432.	1.9	108
45	Cure-oriented versus care-oriented attitudes in medicine. <i>Patient Education and Counseling</i> , 2001, 45, 119-126.	1.0	58
46	Patient education in Europe: united differences. <i>Patient Education and Counseling</i> , 2001, 44, 1-5.	1.0	46
47	Bridging the gap.. <i>Patient Education and Counseling</i> , 2000, 39, 17-25.	1.0	561
48	The relative benefits of being optimistic: Optimism as a coping resource in multiple sclerosis and Parkinson's disease. <i>British Journal of Health Psychology</i> , 2000, 5, 141-155.	1.9	82
49	Optimism and adaptation to multiple sclerosis: what does optimism mean?. <i>Journal of Behavioral Medicine</i> , 1999, 22, 303-326.	1.1	60
50	The role of the general practitioner's affective behaviour in medical encounters. <i>Psychology and Health</i> , 1996, 11, 825-838.	1.2	48
51	Doctor-patient communication and the quality of care. <i>Social Science and Medicine</i> , 1991, 32, 1301-1310.	1.8	298