

# Paul D Cleary

## List of Publications by Citations

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128  
papers

9,831  
citations

52  
h-index

98  
g-index

140  
ext. papers

10,698  
ext. citations

6  
avg, IF

5.87  
L-index

#	Paper	IF	Citations
128	The smoking problem: a review of the research and theory in behavioral risk modification. <i>Psychological Bulletin</i> , <b>1980</b> , 88, 370-405	19.1	648
127	Is the professional satisfaction of general internists associated with patient satisfaction?. <i>Journal of General Internal Medicine</i> , <b>2000</b> , 15, 122-8	4	457
126	The Functional Status Questionnaire: reliability and validity when used in primary care. <i>Journal of General Internal Medicine</i> , <b>1986</b> , 1, 143-9	4	442
125	Examining the role of patient experience surveys in measuring health care quality. <i>Medical Care Research and Review</i> , <b>2014</b> , 71, 522-54	3.7	412
124	Patients evaluate their hospital care: a national survey. <i>Health Affairs</i> , <b>1991</b> , 10, 254-67	0	380
123	Health-related quality of life in patients with human immunodeficiency virus infection in the United States: results from the HIV Cost and Services Utilization Study. <i>American Journal of Medicine</i> , <b>2000</b> , 108, 714-22	2.4	269
122	Social Class and Psychological Distress. <i>American Sociological Review</i> , <b>1980</b> , 45, 463	10.1	267
121	Patients' Trust in their physicians: effects of choice, continuity, and payment method. <i>Journal of General Internal Medicine</i> , <b>1998</b> , 13, 681-6	4	258
120	Psychometric properties of the Consumer Assessment of Health Plans Study (CAHPS) 2.0 adult core survey. <i>Health Services Research</i> , <b>2003</b> , 38, 1509-27	3.4	223
119	The relationship between patients' perception of care and measures of hospital quality and safety. <i>Health Services Research</i> , <b>2010</b> , 45, 1024-40	3.4	214
118	Psychometric properties of the CAHPS 1.0 survey measures. Consumer Assessment of Health Plans Study. <i>Medical Care</i> , <b>1999</b> , 37, MS22-31	3.1	214
117	Differences between men and women undergoing major orthopedic surgery for degenerative arthritis. <i>Arthritis and Rheumatism</i> , <b>1994</b> , 37, 687-94		198
116	Health Care Quality. <i>JAMA - Journal of the American Medical Association</i> , <b>1997</b> , 278, 1608	27.4	189
115	How are patients' specific ambulatory care experiences related to trust, satisfaction, and considering changing physicians?. <i>Journal of General Internal Medicine</i> , <b>2002</b> , 17, 29-39	4	170
114	Variation in the use of cardiac procedures after acute myocardial infarction. <i>New England Journal of Medicine</i> , <b>1995</b> , 333, 573-8	59.2	168
113	Case-mix adjustment of the CAHPS Hospital Survey. <i>Health Services Research</i> , <b>2005</b> , 40, 2162-81	3.4	154
112	Health-related quality of life in persons with acquired immune deficiency syndrome. <i>Medical Care</i> , <b>1993</b> , 31, 569-80	3.1	151

111	Adjusting for patient characteristics when analyzing reports from patients about hospital care. <i>Medical Care</i> , <b>2001</b> , 39, 635-41	3.1	143
110	Factors associated with the maintenance of positive health behavior. <i>Preventive Medicine</i> , <b>1980</b> , 9, 805-14	3	138
109	Psychometric properties of the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Clinician and Group Adult Visit Survey. <i>Medical Care</i> , <b>2012</b> , 50 Suppl, S28-34	3.1	137
108	Mortality among patients with acute myocardial infarction: the influences of patient-centered care and evidence-based medicine. <i>Health Services Research</i> , <b>2010</b> , 45, 1188-204	3.4	135
107	Patients' experiences with hospital care in five countries. <i>Health Affairs</i> , <b>2001</b> , 20, 244-52	0	118
106	Effects of a quality improvement collaborative on the outcome of care of patients with HIV infection: the EQHIV study. <i>Annals of Internal Medicine</i> , <b>2004</b> , 140, 887-96	8	117
105	Variations in Length of Stay and Outcomes for Six Medical and Surgical Conditions in Massachusetts and California. <i>JAMA - Journal of the American Medical Association</i> , <b>1991</b> , 266, 73	27.4	116
104	Evaluating the use of a modified CAHPS survey to support improvements in patient-centered care: lessons from a quality improvement collaborative. <i>Health Expectations</i> , <b>2008</b> , 11, 160-76	3.7	110
103	Comparison of performance of traditional Medicare vs Medicare managed care. <i>JAMA - Journal of the American Medical Association</i> , <b>2004</b> , 291, 1744-52	27.4	101
102	The relationship between reported problems and patient summary evaluations of hospital care. <i>QRB Quality Review Bulletin</i> , <b>1992</b> , 18, 53-9		100
101	National quality monitoring of Medicare health plans: the relationship between enrollees' reports and the quality of clinical care. <i>Medical Care</i> , <b>2001</b> , 39, 1313-25	3.1	98
100	Patient-centered processes of care and long-term outcomes of myocardial infarction. <i>Journal of General Internal Medicine</i> , <b>2001</b> , 16, 800-808	4	93
99	Hospital survey shows improvements in patient experience. <i>Health Affairs</i> , <b>2010</b> , 29, 2061-7	7	91
98	Functional disability assessment. <i>Physical Therapy</i> , <b>1987</b> , 67, 1854-9	3.3	91
97	Adjusting Performance Measures to Ensure Equitable Plan Comparisons. <i>Health Care Financing Review</i> , <b>2001</b> , 22, 109-126		91
96	Epidemiology of delirium: an overview of research issues and findings. <i>International Psychogeriatrics</i> , <b>1991</b> , 3, 149-67	3.4	87
95	Using health-related quality-of-life information: clinical encounters, clinical trials, and health policy. <i>Journal of General Internal Medicine</i> , <b>1994</b> , 9, 576-82	4	86
94	Exploratory factor analyses of the CAHPS Hospital Pilot Survey responses across and within medical, surgical, and obstetric services. <i>Health Services Research</i> , <b>2005</b> , 40, 2078-95	3.4	83

93	Identification of factors associated with the diagnosis of delirium in elderly hospitalized patients. <i>Journal of the American Geriatrics Society</i> , <b>1988</b> , 36, 1099-104	5.6	83
92	Differences in the appraisal of health between aged and middle-aged adults. <i>Journal of Gerontology</i> , <b>1987</b> , 42, 114-20		78
91	Clinical predictors of functioning in persons with acquired immunodeficiency syndrome. <i>Medical Care</i> , <b>1996</b> , 34, 610-23	3.1	72
90	Methods used to streamline the CAHPS Hospital Survey. <i>Health Services Research</i> , <b>2005</b> , 40, 2057-77	3.4	69
89	Development of and field test results for the CAHPS PCMH Survey. <i>Medical Care</i> , <b>2012</b> , 50 Suppl, S2-10	3.1	68
88	Specialty training and specialization among physicians who treat HIV/AIDS in the United States. <i>Journal of General Internal Medicine</i> , <b>2002</b> , 17, 12-22	4	67
87	Using patient reports to improve medical care. <i>Quality Management in Health Care</i> , <b>1993</b> , 2, 31-38	1	66
86	Subsyndromal Delirium. <i>American Journal of Geriatric Psychiatry</i> , <b>1996</b> , 4, 320-329	6.5	65
85	Hip fracture: a prospective study of hospital course, complications, and costs. <i>Journal of General Internal Medicine</i> , <b>1987</b> , 2, 78-82	4	63
84	Psychometric properties of a group-level Consumer Assessment of Health Plans Study (CAHPS) instrument. <i>Medical Care</i> , <b>2005</b> , 43, 53-60	3.1	62
83	Accelerating Improvement and Narrowing Gaps: Trends in Patients' Experiences with Hospital Care Reflected in HCAHPS Public Reporting. <i>Health Services Research</i> , <b>2015</b> , 50, 1850-67	3.4	60
82	Predictors of blood loss during total hip replacement surgery. <i>Arthritis and Rheumatism</i> , <b>1995</b> , 8, 167-73		58
81	Medicare Managed Care CAHPS: A Tool for Performance Improvement. <i>Health Care Financing Review</i> , <b>2001</b> , 22, 101-107		58
80	Health-related quality of life among patients undergoing percutaneous transluminal coronary angioplasty. <i>Medical Care</i> , <b>1991</b> , 29, 939-50	3.1	55
79	Information and its impact on satisfaction among surgical patients. <i>Social Science and Medicine</i> , <b>2000</b> , 51, 1817-25	5.1	54
78	Illness behavior in the aged. Implications for clinicians. <i>Journal of the American Geriatrics Society</i> , <b>1988</b> , 36, 622-9	5.6	53
77	The growth of HMOs: issues of enrollment and disenrollment. <i>Medical Care</i> , <b>1983</b> , 21, 338-47	3.1	49
76	Evolving Concepts of Patient-Centered Care and the Assessment of Patient Care Experiences: Optimism and Opposition. <i>Journal of Health Politics, Policy and Law</i> , <b>2016</b> , 41, 675-96	2.6	48

75	A hospitalization from hell: a patient's perspective on quality. <i>Annals of Internal Medicine</i> , <b>2003</b> , 138, 33-9	8	47
74	How consistent is patient-reported pre-admission health status when collected during and after hospital stay?. <i>Medical Care</i> , <b>1995</b> , 33, 106-12	3.1	45
73	Beneficiary reported experience and voluntary disenrollment in Medicare managed care. <i>Health Care Financing Review</i> , <b>2003</b> , 25, 55-66		44
72	Progression and Resolution of Delirium in Elderly Patients Hospitalized for Acute Care. <i>American Journal of Geriatric Psychiatry</i> , <b>1994</b> , 2, 230-238	6.5	43
71	Should health care providers be accountable for patients' care experiences?. <i>Journal of General Internal Medicine</i> , <b>2015</b> , 30, 253-6	4	42
70	The Consumer Assessment of Health Plan Study (CAHPS) survey of children's health care. <i>The Joint Commission Journal on Quality Improvement</i> , <b>1999</b> , 25, 369-77		41
69	Clinical predictors of declines in physical functioning in persons with AIDS: results of a longitudinal study. <i>Journal of Acquired Immune Deficiency Syndromes</i> , <b>1997</b> , 16, 343-9		40
68	Multilevel interventions: study design and analysis issues. <i>Journal of the National Cancer Institute Monographs</i> , <b>2012</b> , 2012, 49-55	4.8	39
67	Toward a national consumer survey: evaluation of the CABHS and MHSIP instruments. <i>Journal of Behavioral Health Services and Research</i> , <b>2001</b> , 28, 347-69	1.7	38
66	Adolescent Smoking: Research and Health Policy. <i>Milbank Quarterly</i> , <b>1988</b> , 66, 137	3.9	38
65	Plan, geographical, and temporal variation of consumer assessments of ambulatory health care. <i>Health Services Research</i> , <b>2004</b> , 39, 1467-85	3.4	36
64	Review of research instruments and techniques used to detect delirium. <i>International Psychogeriatrics</i> , <b>1991</b> , 3, 253-71	3.4	33
63	Understanding The Role Played By Medicare's Patient Experience Points System In Hospital Reimbursement. <i>Health Affairs</i> , <b>2016</b> , 35, 1673-80	7	33
62	Development and evaluation of the CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey for in-center hemodialysis patients. <i>American Journal of Kidney Diseases</i> , <b>2014</b> , 64, 753-60	7.4	31
61	Quality assessments by sick and healthy beneficiaries in traditional Medicare and Medicare managed care. <i>Medical Care</i> , <b>2009</b> , 47, 882-8	3.1	30
60	Psychometric properties of an instrument to assess Medicare beneficiaries' prescription drug plan experiences. <i>Health Care Financing Review</i> , <b>2009</b> , 30, 41-53		30
59	Health education about AIDS among seropositive blood donors. <i>Health Education Quarterly</i> , <b>1986</b> , 13, 317-29		29
58	The response of primary care physicians to problem drinkers. <i>American Journal of Drug and Alcohol Abuse</i> , <b>1987</b> , 13, 199-209	3.7	29

57	Dimensions of plan performance for sick and healthy members on the Consumer Assessments of Health Plans Study 2.0 survey. <i>Medical Care</i> , <b>2002</b> , 40, 951-64	3.1	28
56	The psychological impact of the Three Mile Island incident. <i>Journal of Human Stress</i> , <b>1984</b> , 10, 28-34		28
55	Correlations among measures of quality in HIV care in the United States: cross sectional study. <i>BMJ, The</i> , <b>2007</b> , 335, 1085	5.9	24
54	Why people take precautions against health risks <b>1987</b> , 119-149		22
53	Adjusting Pediatric Consumer Assessment of Health Plans Study (CAHPS) Scores to Ensure Fair Comparison of Health Plan Performances. <i>Medical Care</i> , <b>2005</b> , 43, 44-52	3.1	22
52	The effect of administration mode on CAHPS survey response rates and results: A comparison of mail and web-based approaches. <i>Health Services Research</i> , <b>2019</b> , 54, 714-721	3.4	21
51	Case-mix adjustment of consumer reports about managed behavioral health care and health plans. <i>Health Services Research</i> , <b>2008</b> , 43, 2014-32	3.4	20
50	Providing consumers with information about the quality of health plans: the Consumer Assessment of Health Plans demonstration in Washington State. <i>The Joint Commission Journal on Quality Improvement</i> , <b>2000</b> , 26, 410-20		20
49	Sex differences in assessments of the quality of Medicare managed care. <i>Women's Health Issues</i> , <b>2000</b> , 10, 70-9	2.6	20
48	Chronic Obstructive Pulmonary Disease Readmissions and Other Measures of Hospital Quality. <i>American Journal of Respiratory and Critical Care Medicine</i> , <b>2017</b> , 196, 47-55	10.2	19
47	Differences in the professional satisfaction of general internists in academically affiliated practices in the greater-Boston area. Ambulatory Medicine Quality Improvement Project Investigators. <i>Journal of General Internal Medicine</i> , <b>1998</b> , 13, 127-30	4	19
46	The reliability of survey assessments of characteristics of medical clinics. <i>Health Services Research</i> , <b>2006</b> , 41, 265-83	3.4	19
45	Physician incentives and disclosure of payment methods to patients. <i>Journal of General Internal Medicine</i> , <b>2001</b> , 16, 181-8	4	19
44	Some methodological lessons for surveys of persons with AIDS. <i>Medical Care</i> , <b>1992</b> , 30, 1059-66	3.1	19
43	The influence of health-related quality of life and social characteristics on hospital use by patients with AIDS in the Boston Health Study. <i>Medical Care</i> , <b>1996</b> , 34, 1037-56	3.1	19
42	A randomized trial comparing mail versus in-office distribution of the CAHPS Clinician and Group Survey. <i>Health Services Research</i> , <b>2010</b> , 45, 1345-59	3.4	17
41	Clinician advice to quit smoking among seniors. <i>Preventive Medicine</i> , <b>2015</b> , 70, 83-9	4.3	16
40	Market variations in intensity of Medicare service use and beneficiary experiences with care. <i>Health Services Research</i> , <b>2010</b> , 45, 647-69	3.4	16

39	Reliability and validity of the Functional Status Questionnaire. <i>Quality of Life Research</i> , <b>2000</b> , 9, 747-753	3.7	16
38	Debating survey approaches. <i>Health Affairs</i> , <b>1998</b> , 17, 265-8	0	16
37	Voluntary physician switching by human immunodeficiency virus-infected individuals: a national study of patient, physician, and organizational factors. <i>Medical Care</i> , <b>2007</b> , 45, 189-98	3.1	14
36	Association of State Access Standards With Accessibility to Specialists for Medicaid Managed Care Enrollees. <i>JAMA Internal Medicine</i> , <b>2017</b> , 177, 1445-1451	11.5	13
35	Methodological Considerations When Studying the Association between Patient-Reported Care Experiences and Mortality. <i>Health Services Research</i> , <b>2015</b> , 50, 1146-61	3.4	13
34	Care experiences of managed care Medicare enrollees near the end of life. <i>Journal of the American Geriatrics Society</i> , <b>2013</b> , 61, 407-12	5.6	13
33	Communicating in a public health crisis. <i>The Lancet Digital Health</i> , <b>2020</b> , 2, e503	14.4	13
32	Understanding the determinants of public trust in the health care system in China: an analysis of a cross-sectional survey. <i>Journal of Health Services Research and Policy</i> , <b>2019</b> , 24, 37-43	2.4	13
31	International variations in trust in health care systems. <i>International Journal of Health Planning and Management</i> , <b>2019</b> , 34, 130-139	2.2	12
30	The US Cancer Moonshot initiative. <i>Lancet Oncology</i> , <b>2016</b> , 17, e178-80	21.7	12
29	Development of a new patient-based measure of pediatric ambulatory care. <i>Pediatrics</i> , <b>2009</b> , 124, 1348-54	5.4	11
28	Advice to Quit Smoking and Ratings of Health Care among Medicare Beneficiaries Aged 65. <i>Health Services Research</i> , <b>2017</b> , 52, 207-219	3.4	10
27	Are finite population corrections appropriate when profiling institutions?. <i>Health Services and Outcomes Research Methodology</i> , <b>2006</b> , 6, 153-156	1.6	10
26	Are comparisons of patient experiences across hospitals fair? A study in Veterans Health Administration hospitals. <i>Medical Care</i> , <b>2014</b> , 52, 619-25	3.1	9
25	Improving organizational climate for quality and quality of care: does membership in a collaborative help?. <i>Medical Care</i> , <b>2012</b> , 50 Suppl, S74-82	3.1	9
24	Differences in Hospitalizations Between Fee-for-Service and Medicare Advantage Beneficiaries. <i>Medical Care</i> , <b>2019</b> , 57, 8-12	3.1	9
23	Changing clinician behavior: necessary path to improvement or impossible dream?. <i>Annals of Internal Medicine</i> , <b>1999</b> , 131, 859-60	8	8
22	House staff communication training and patient experience scores. <i>Journal of Patient Experience</i> , <b>2017</b> , 4, 28-36	1.3	7

21	Effects of direct-to-consumer advertising and clinical guidelines on appropriate use of human papillomavirus DNA tests. <i>Medical Care</i> , <b>2011</b> , 49, 132-8	3.1	7
20	Advances from the Consumer Assessment of Healthcare Providers and Systems (CAHPS <sup>®</sup> ) Project. Introduction. <i>Medical Care</i> , <b>2012</b> , 50 Suppl, S1	3.1	7
19	Hospital quality indicators are not unidimensional: A reanalysis of Lieberthal and Comer. <i>Health Services Research</i> , <b>2019</b> , 54, 502-508	3.4	7
18	Dissatisfied Creators: Generating Creative Ideas Amid Negative Emotion in Health Care. <i>Work and Occupations</i> , <b>2020</b> , 47, 200-227	1.9	7
17	A quasi-experiment assessing the six-months effects of a nurse care coordination program on patient care experiences and clinician teamwork in community health centers. <i>BMC Health Services Research</i> , <b>2020</b> , 20, 137	2.9	3
16	An Adaptive Approach to Locating Mobile HIV Testing Services. <i>Medical Decision Making</i> , <b>2018</b> , 38, 262-273	3.3	3
15	The effect of different sampling and recall periods in the CAHPS Clinician & Group (CG-CAHPS) survey. <i>Health Services Research</i> , <b>2019</b> , 54, 1036-1044	3.4	3
14	Associations of Mail Survey Length and Layout With Response Rates. <i>Medical Care Research and Review</i> , <b>2021</b> , 78, 441-448	3.7	3
13	Is Patient-Physician Gender Concordance Related to the Quality of Patient Care Experiences?. <i>Journal of General Internal Medicine</i> , <b>2021</b> , 36, 3058-3063	4	2
12	The effects of survey version on patient experience scores and plan rankings. <i>Health Services Research</i> , <b>2019</b> , 54, 1016-1022	3.4	1
11	Sample allocation for overlapping domains in a physician survey with a limited population. <i>Statistics in Medicine</i> , <b>1999</b> , 18, 935-46	2.3	1
10	Why Haven't More People Quit Smoking?. <i>The Sciences</i> , <b>1977</b> , 17, 12-15		1
9	Reliable and Valid Survey-Based Measures to Assess Quality of Care in Home-Based Serious Illness Programs.. <i>Journal of Palliative Medicine</i> , <b>2021</b> ,	2.2	1
8	The development and evaluation of an HIV implementation science network in New England: lessons learned. <i>Implementation Science Communications</i> , <b>2021</b> , 2, 64	2.2	1
7	Effects of Leader Tactics on the Creativity, Implementation, and Evolution of Ideas to Improve Healthcare Delivery. <i>Journal of General Internal Medicine</i> , <b>2021</b> , 36, 341-348	4	1
6	The How Matters: How Primary Care Provider Communication With Team Relates to Patients' Disease Management. <i>Medical Care</i> , <b>2020</b> , 58, 643-650	3.1	0
5	Comparing Web and Mail Protocols for Administering Hospital Consumer Assessment of Healthcare Providers and Systems Surveys. <i>Medical Care</i> , <b>2021</b> , 59, 907-912	3.1	0
4	Education and the prevention of AIDS. <i>Journal of Law, Medicine, and Ethics</i> , <b>1988</b> , 16, 267-73		



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2 Adding telephone follow-up can improve representativeness of surveys of seriously ill people.. *Journal of the American Geriatrics Society*, **2022**, 5.6

1 Summary of the 2020 AHRQ research meeting on Advancing methods of implementing and evaluating patient experience improvement using consumer assessment of healthcare providers and systems (CAHPS ) surveysT. *Expert Review of Pharmacoeconomics and Outcomes Research*, **2022**, 1-8 2.2