

# Tugba Cayirli

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/1204536/publications.pdf>

Version: 2024-02-01

12  
papers

1,327  
citations

1163117

8  
h-index

1199594

12  
g-index

12  
all docs

12  
docs citations

12  
times ranked

805  
citing authors

#	ARTICLE	IF	CITATIONS
1	OUTPATIENT SCHEDULING IN HEALTH CARE: A REVIEW OF LITERATURE. <i>Production and Operations Management</i> , 2003, 12, 519-549.	3.8	694
2	Designing appointment scheduling systems for ambulatory care services. <i>Health Care Management Science</i> , 2006, 9, 47-58.	2.6	280
3	Assessment of Patient Classification in Appointment System Design. <i>Production and Operations Management</i> , 2008, 17, 338-353.	3.8	126
4	A Universal Appointment Rule in the Presence of No-Shows and Walk-Ins. <i>Production and Operations Management</i> , 2012, 21, 682-697.	3.8	112
5	Outpatient appointment scheduling in presence of seasonal walk-ins. <i>Journal of the Operational Research Society</i> , 2014, 65, 512-531.	3.4	48
6	A Universal Appointment Rule with Patient Classification for Service Times, No-Shows, and Walk-Ins. <i>Service Science</i> , 2014, 6, 274-295.	1.3	26
7	An integrated analysis of capacity allocation and patient scheduling in presence of seasonal walk-ins. <i>Flexible Services and Manufacturing Journal</i> , 2019, 31, 524-561.	3.4	14
8	Managing clinic variability with same-day scheduling, intervention for no-shows, and seasonal capacity adjustments. <i>Journal of the Operational Research Society</i> , 2020, 71, 133-152.	3.4	10
9	Modeling queues with simulation versus M/M/C models. <i>Journal of Service Science Research</i> , 2014, 6, 173-192.	0.8	6
10	Predicting the performance of queues—A data analytic approach. <i>Computers and Operations Research</i> , 2016, 76, 33-42.	4.0	5
11	Altering the Environment to Improve Appointment System Performance. <i>Service Science</i> , 2019, 11, 138-154.	1.3	4
12	The 39th international conference of the EURO working group on operational research applied to health services: ORAHS 2013 special issue. <i>Health Care Management Science</i> , 2015, 18, 219-221.	2.6	2