

Wei-Jaw Deng

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/11945787/publications.pdf>

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11
papers

1,574
citations

1162367

8
h-index

1473754

9
g-index

11
all docs

11
docs citations

11
times ranked

1108
citing authors

#	ARTICLE	IF	CITATIONS
1	IPAâ€“Kano model: A new tool for categorising and diagnosing service quality attributes. Total Quality Management and Business Excellence, 2012, 23, 731-748.	2.4	83
2	The relationships among service quality, perceived value, customer satisfaction, and post-purchase intention in mobile value-added services. Computers in Human Behavior, 2009, 25, 887-896.	5.1	960
3	Fuzzy neural based importance-performance analysis for determining critical service attributes. Expert Systems With Applications, 2009, 36, 3774-3784.	4.4	94
4	Process parameter optimization for MIMO plastic injection molding via soft computing. Expert Systems With Applications, 2009, 36, 1114-1122.	4.4	101
5	Back-propagation neural network based importanceâ€“performance analysis for determining critical service attributes. Expert Systems With Applications, 2008, 34, 1115-1125.	4.4	121
6	An Effective Approach for Process Parameter Optimization in Injection Molding of Plastic Housing Components. Polymer-Plastics Technology and Engineering, 2008, 47, 910-919.	1.9	24
7	Integrating MRSN ratio and ANP to optimize process parameter of multiple-response injection molding process. , 2008, , .		0
8	Revised importanceâ€“performance analysis: three-factor theory and benchmarking. Service Industries Journal, 2008, 28, 37-51.	5.0	153
9	Revised planning matrix of quality function deployment. Service Industries Journal, 2008, 28, 1445-1462.	5.0	14
10	ANN and GA-Based Process Parameter Optimization for MIMO Plastic Injection Molding. , 2007, , .		4
11	Optimization of Injection Molding Process for Tensile and Wear Properties of Polypropylene Components via Taguchi and Design of Experiments Method. Polymer-Plastics Technology and Engineering, 2007, 47, 96-105.	1.9	20