

Premilla D'cruz

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/11844046/publications.pdf>

Version: 2024-02-01

29
papers

931
citations

623734

14
h-index

713466

21
g-index

32
all docs

32
docs citations

32
times ranked

373
citing authors

#	ARTICLE	IF	CITATIONS
1	The limits to workplace friendship. <i>Employee Relations</i> , 2011, 33, 269-288.	2.4	148
2	Navigating the extended reach: Target experiences of cyberbullying at work. <i>Information and Organization</i> , 2013, 23, 324-343.	4.8	148
3	The exit coping response to workplace bullying. <i>Employee Relations</i> , 2010, 32, 102-120.	2.4	141
4	The workplace bullying-organizational change interface: emerging challenges for human resource management. <i>International Journal of Human Resource Management</i> , 2014, 25, 1434-1459.	5.3	82
5	Experiencing depersonalised bullying: a study of Indian call-centre agents. <i>Work Organisation, Labour and Globalisation</i> , 2009, 3, .	1.0	71
6	The interface between technology and customer cyberbullying: Evidence from India. <i>Information and Organization</i> , 2014, 24, 176-193.	4.8	63
7	Workplace bullying in the context of organisational change: the significance of pluralism. <i>Industrial Relations Journal</i> , 2014, 45, 2-21.	1.3	42
8	Engaging the professional: organising call centre agents in India. <i>Industrial Relations Journal</i> , 2009, 40, 215-234.	1.3	32
9	Doing Emotional Labour. <i>Global Business Review</i> , 2008, 9, 131-147.	3.1	31
10	Indian call centres and business process outsourcing: a study in union formation. <i>New Technology, Work and Employment</i> , 2009, 24, 19-42.	4.0	28
11	Bystanders in workplace bullying: working university students' perspectives on action versus inaction. <i>Asia Pacific Journal of Human Resources</i> , 2020, 58, 313-334.	3.9	21
12	"From boom to where?": the impact of crisis on work and employment in Indian BPO. <i>New Technology, Work and Employment</i> , 2014, 29, 105-123.	4.0	18
13	The experience of work in India's domestic call centre industry. <i>International Journal of Human Resource Management</i> , 2013, 24, 436-452.	5.3	14
14	Cornered by conning: agents' experiences of closure of a call centre in India. <i>International Journal of Human Resource Management</i> , 2012, 23, 1019-1039.	5.3	8
15	Routine Resistance: Limits to Reclaiming Power in the Context of Depersonalized Bullying. <i>Proceedings - Academy of Management</i> , 2013, 2013, 10346.	0.1	5
16	Clarifying My World: Identity Work in the Context of Workplace Bullying. <i>Qualitative Report</i> , 0, , .	0.1	4
17	Family-focused Interventions in Health and Illness. <i>Journal of Health Management</i> , 2003, 5, 37-56.	1.1	3
18	Towards Methodological Rigour in the Study of the Family: Problems and Prospects. <i>Psychology and Developing Societies</i> , 2001, 13, 71-91.	0.6	2

#	ARTICLE	IF	CITATIONS
19	Protecting my Interests: HRM and Target's Coping with Workplace Bullying. Qualitative Report, 0, , .	0.1	2
20	How Servant Leadership Averts Workplace Bullying: A Moderated-Mediation Examination. Proceedings - Academy of Management, 2021, 2021, 12805.	0.1	1
21	Caregivers' Experiences of Informal Support in the Context Of HIV/AIDS. Qualitative Report, 0, , .	0.1	1
22	A Necessary Evil: The Experiences of Managers Implementing Downsizing Programmes. Qualitative Report, 0, , .	0.1	1
23	Trolling in the Cultural and Creative Industries. Advances in Human Resources Management and Organizational Development Book Series, 2021, , 46-71.	0.3	0
24	Caste Work in Management Studies: How are Historical Stigma and Inequality Reproduced?. Proceedings - Academy of Management, 2021, 2021, 13767.	0.1	0
25	Contracting Out to Manage: Evidence from Security Service Suppliers and Clients in India. Proceedings - Academy of Management, 2021, 2021, 11778.	0.1	0
26	Reconciling Dichotomous Demands: Telemarketing Agents in Bangalore and Mumbai, India. Qualitative Report, 0, , .	0.1	0
27	Breathers, Releases, Outlets and Pauses: Employee Resistance in the Context of Depersonalized Bullying. Qualitative Report, 0, , .	0.1	0
28	Trolling in the Cultural and Creative Industries. , 2022, , 1533-1558.		0
29	Human-centred HRM in the BRICS Countries: Emerging Practices in the Face of Global Challenges. Proceedings - Academy of Management, 2022, 2022, .	0.1	0