## Francois Sainfort

List of Publications by Year in descending order

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1040056 1281871 13 616 9 11 citations h-index g-index papers 15 15 15 673 docs citations times ranked citing authors all docs

#	Article	IF	CITATIONS
1	Customer orientation among employees in public administration: A transnational, longitudinal study. Applied Ergonomics, 2007, 38, 307-315.	3.1	40
2	Methods of Evaluating Outcomes. , 2006, , 1150-1187.		3
3	Human Factors and Ergonomic Methods. , 2006, , 292-321.		2
4	Quality management and the work environment: an empirical investigation in a public sector organization. Applied Ergonomics, 2003, 34, 281-291.	3.1	39
5	Developing and Testing a Model to Predict Outcomes of Organizational Change. Health Services Research, 2003, 38, 751-776.	2.0	220
6	Employee strain and job satisfaction related to an implementation of quality in a public service organization: A longitudinal study. Work and Stress, 2003, 17, 52-72.	4.5	88
7	Quality in the public sector from an employee's perspective: Results from a transnational comparison. Total Quality Management and Business Excellence, 2003, 14, 541-552.	3.8	1
8	Measuring Post-decision Satisfaction. Medical Decision Making, 2000, 20, 51-61.	2.4	61
9	The Development and Application of an Instrument for Measurement of Quality Institutionalization. Proceedings of the Human Factors and Ergonomics Society, 2000, 44, 253-256.	0.3	3
10	Macroergonomics and Total Quality Management: How to Improve Quality of Working Life?. International Journal of Occupational Safety and Ergonomics, 1999, 5, 303-334.	1.9	33
11	Stability of Nursing Home Quality Indicators Over Time. Medical Care, 1999, 37, 570-579.	2.4	46
12	Risk Adjustment of Nursing Home Quality Indicators. Gerontologist, The, 1997, 37, 757-766.	3.9	51
13	Eualuation of Medical Technologies. Medical Decision Making, 1991, 11, 208-220.	2.4	21