

Thomas Friedli

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/11624685/publications.pdf>

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22
papers

1,821
citations

759055

12
h-index

887953

17
g-index

24
all docs

24
docs citations

24
times ranked

1426
citing authors

#	ARTICLE	IF	CITATIONS
1	Overcoming the Service Paradox in Manufacturing Companies. <i>European Management Journal</i> , 2005, 23, 14-26.	3.1	753
2	Turning sustainability into action: Explaining firms' sustainability efforts and their impact on firm performance. <i>International Journal of Production Economics</i> , 2014, 147, 73-84.	5.1	283
3	The smart factory as a key construct of industry 4.0: A systematic literature review. <i>International Journal of Production Economics</i> , 2020, 221, 107476.	5.1	275
4	Behavioral implications of the transition process from products to services. <i>Journal of Business and Industrial Marketing</i> , 2005, 20, 70-78.	1.8	214
5	Barriers to smart services for manufacturing companies – an exploratory study in the capital goods industry. <i>Journal of Business and Industrial Marketing</i> , 2018, 33, 846-856.	1.8	61
6	Digging deeper into supply risk: a systematic literature review on price risks. <i>Supply Chain Management</i> , 2014, 19, 480-503.	3.7	49
7	Analysis of the Implementation of Total Productive Maintenance, Total Quality Management, and Just-In-Time in Pharmaceutical Manufacturing. <i>Journal of Pharmaceutical Innovation</i> , 2010, 5, 181-192.	1.1	35
8	Lean management practices in the pharmaceutical industry. <i>International Journal of Services and Operations Management</i> , 2009, 5, 463.	0.1	29
9	Linking network targets and site capabilities. <i>International Journal of Operations and Production Management</i> , 2015, 35, 1710-1734.	3.5	20
10	Identifying Complexity Drivers in Discrete Manufacturing and Process Industry. <i>Procedia CIRP</i> , 2017, 63, 52-57.	1.0	19
11	Value-Based Marketing and Sales of Industrial Services: A systematic literature review in the age of digital technologies. <i>Procedia CIRP</i> , 2019, 83, 1-7.	1.0	17
12	Implementation of big data analytics and Manufacturing Execution Systems: an empirical analysis in German-speaking countries. <i>Production Planning and Control</i> , 2022, 33, 261-276.	5.8	14
13	“Itâ€™s not like we can charge for everythingâ€™: revenue models to capture value from smart services in Pacific Asia. <i>Asia Pacific Business Review</i> , 2021, 27, 405-430.	2.0	14
14	Value Co-Creation between Public Service Organizations and the Private Sector: An Organizational Capabilities Perspective. <i>Administrative Sciences</i> , 2021, 11, 55.	1.5	10
15	A Method to Set up a Complexity Index to Improve Decision-making Performance. <i>Procedia CIRP</i> , 2015, 36, 53-58.	1.0	8
16	Strategies for Developing the Service Business in Manufacturing Companies. , 2014, , 229-245.		8
17	Eight organizational enablers of digital service-sales ambidexterity in industrial firms. <i>Journal of Business and Industrial Marketing</i> , 2022, 37, 2142-2155.	1.8	5
18	Operational Excellence in Pharmaceutical Quality Control Labs: Driver of an Effective Quality System. <i>Journal of Pharmaceutical Innovation</i> , 2020, 15, 138-154.	1.1	2

#	ARTICLE	IF	CITATIONS
19	Service-Innovation. , 2005, , 659-676.		2
20	Operating Context Determines Enabler Performance Relation: Three Distinct Patterns in Pharmaceutical Quality Control Labs. Journal of Pharmaceutical Innovation, 2021, 16, 198-212.	1.1	1
21	Industry 4.0: Navigating Pathways Toward Smart Manufacturing and Services. , 2021, , 109-125.		0
22	Service-Innovation. , 2011, , 647-664.		0