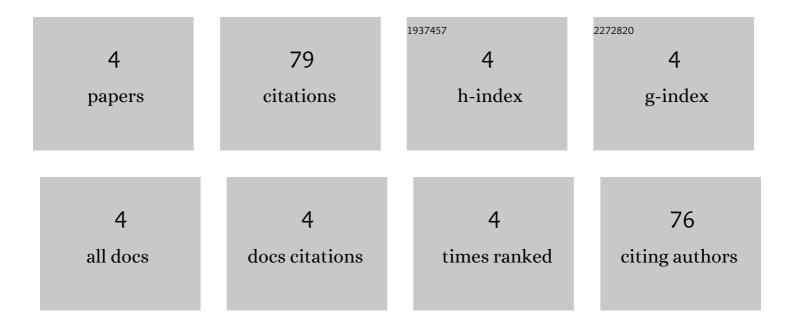
Frauke Mattison Thompson

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/1161814/publications.pdf Version: 2024-02-01



#	Article	IF	CITATIONS
1	Conflict-solving as a mediator between customer incivility and service performance. Service Industries Journal, 2024, 44, 342-377.	5.0	9
2	Counteracting consumer subversion: Organizational privacy ethical care as driver of online information sharing. Psychology and Marketing, 2022, 39, 579-597.	4.6	9
3	Trustmarks: Strategies for exploiting their full potential in e-commerce. Business Horizons, 2019, 62, 237-247.	3.4	25
4	The effect of wine knowledge type on variety seeking behavior in wine purchasing. Journal of Wine Research, 2018, 29, 71-86.	0.9	36