

Frauke Mattison Thompson

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/1161814/publications.pdf>

Version: 2024-02-01

4
papers

79
citations

1937457

4
h-index

2272820

4
g-index

4
all docs

4
docs citations

4
times ranked

76
citing authors

#	ARTICLE	IF	CITATIONS
1	Conflict-solving as a mediator between customer incivility and service performance. <i>Service Industries Journal</i> , 2024, 44, 342-377.	5.0	9
2	Counteracting consumer subversion: Organizational privacy ethical care as driver of online information sharing. <i>Psychology and Marketing</i> , 2022, 39, 579-597.	4.6	9
3	Trustmarks: Strategies for exploiting their full potential in e-commerce. <i>Business Horizons</i> , 2019, 62, 237-247.	3.4	25
4	The effect of wine knowledge type on variety seeking behavior in wine purchasing. <i>Journal of Wine Research</i> , 2018, 29, 71-86.	0.9	36