Arthur V Hill

List of Publications by Year
in descending order

29 papers	1,140 citations	516710 16 h-index	501196 28 g-index
29 all docs	29 docs citations	29 times ranked	715 citing authors

#	Article	IF	Citations
1	AN EXPERIMENTAL COMPARISON OF STATISTICAL AND LINEAR PROGRAMMING APPROACHES TO THE DISCRIMINANT PROBLEM. Decision Sciences, 1982, 13, 604-618.	4.5	164
2	Individual differences in the newsvendor problem: Behavior and cognitive reflection. Journal of Operations Management, 2013, 31, 72-85.	5.2	153
3	Research opportunities in service process design. Journal of Operations Management, 2002, 20, 189-202.	5.2	128
4	Modelling Intra-City Time-Dependent Travel Speeds for Vehicle Scheduling Problems. Journal of the Operational Research Society, 1992, 43, 343-351.	3.4	99
5	A preliminary investigation of the relationships between employee motivation/vision, service learning, and perceived service quality. Journal of Operations Management, 2001, 19, 335-349.	5.2	82
6	A Methodology for Constructing Collective Causal Maps*. Decision Sciences, 2006, 37, 263-283.	4.5	61
7	Service Guarantee Strength: The key to service quality. Journal of Operations Management, 2006, 24, 753-764.	5.2	53
8	A LONGITUDINAL STUDY OF THE EFFECT OF A SERVICE GUARANTEE ON SERVICE QUALITY. Production and Operations Management, 2001, 10, 405-423.	3.8	51
9	MODELS FOR OPTIMAL LEAD TIME REDUCTION. Production and Operations Management, 1992, 1, 185-197.	3.8	45
10	THE MARKET SHARE IMPACT OF SERVICE FAILURES. Production and Operations Management, 1999, 8, 208-220.	3.8	36
11	Modeling the Effects of a Service Guarantee on Perceived Service Quality Using Alternating Conditional Expectations (ACE). Decision Sciences, 2002, 33, 347-384.	4.5	32
12	A Model for Optimal Delivery Time Guarantees. Journal of Service Research, 2000, 2, 254-264.	12.2	27
13	A New Framework for Manufacturing Planning and Control Systems. Decision Sciences, 1993, 24, 739-760.	4.5	25
14	An Experimental Comparison of Dispatching Rules for Field Service Support. Decision Sciences, 1992, 23, 235-249.	4.5	22
15	An experimental comparison of human schedulers and heuristic algorithms for the traveling salesman problem. Journal of Operations Management, 1982, 2, 215-223.	5.2	21
16	Scheduling to Improve Field Service Quality. Decision Sciences, 1999, 30, 783-804.	4.5	18
17	An Experimental Analysis of Capacity-Sensitive Setup Parameters for MRP Lot Sizing. Decision Sciences, 1988, 19, 782-800.	4.5	17
18	Learning from a Service Guarantee Quasi Experiment. Journal of Marketing Research, 2009, 46, 584-596.	4.8	17

#	Article	IF	Citations
19	Project management infrastructure: The key to operational performance improvement. Operations Management Research, 2008, 1, 40-52.	8.5	16
20	A Research Agenda for Six Sigma Research. Quality Management Journal, 2011, 18, 39-53.	1.4	14
21	A Decision Support System for Determining Optimal Retention Stocks for Service Parts Inventories. IIE Transactions, 1989, 21, 221-229.	2.1	11
22	Applying the Collective Causal Mapping Methodology to Operations Management Curriculum Development*. Decision Sciences Journal of Innovative Education, 2007, 5, 267-287.	0.8	10
23	CHEXPEDITE: A COMPUTER-BASED APPROACH TO THE BANK COURIER PROBLEM. Decision Sciences, 1982, 13, 251-265.	4.5	9
24	A Model for Determining Tactical Parameters for Materials Requirements Planning Systems. Journal of the Operational Research Society, 1992, 43, 605-620.	3.4	9
25	Modelling Intra-City Time-Dependent Travel Speeds for Vehicle Scheduling Problems. Journal of the Operational Research Society, 1992, 43, 343.	3.4	9
26	Production planning for medical devices with an uncertain regulatory approval date. IIE Transactions, 2004, 36, 307-317.	2.1	7
27	Capacity-constrained reorder intervals for materials requirements planning systems. IIE Transactions, 1997, 29, 951-963.	2.1	3
28	Capacity-constrained reorder intervals for materials requirements planning systems. IIE Transactions, 1997, 29, 951-963.	2.1	1
29	Asymmetric Ordering Behavior in Newsvendor Inventory Decisions: Customer Service and Cognitive Dissonance. SSRN Electronic Journal, 2011, , .	0.4	0