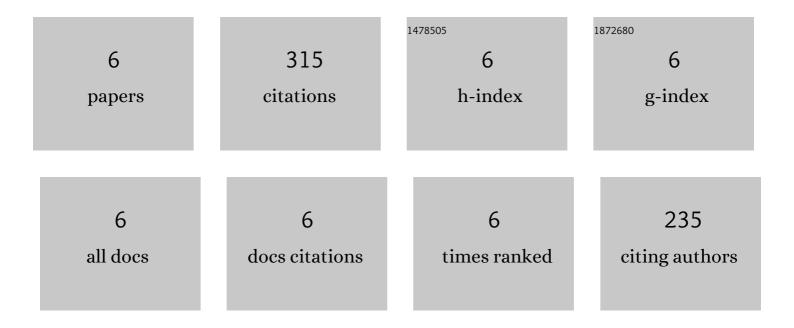
Klas Hjort

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/11335038/publications.pdf Version: 2024-02-01



KINS HIODT

#	Article	IF	CITATIONS
1	Typology of practices for managing consumer returns in internet retailing. International Journal of Physical Distribution and Logistics Management, 2019, 49, 767-790.	7.4	26
2	Online purchase return policy leniency and purchase decision: Mediating role of consumer trust. Journal of Retailing and Consumer Services, 2018, 41, 190-200.	9.4	124
3	The impact of returns policies on profitability: A fashion e-commerce case. Journal of Business Research, 2016, 69, 4980-4985.	10.2	48
4	Real e-customer behavioural responses to free delivery and free returns. Electronic Commerce Research, 2013, 13, 183-198.	5.0	52
5	Customer segmentation based on buying and returning behaviour. International Journal of Physical Distribution and Logistics Management, 2013, 43, 852-865.	7.4	45
6	(R)eâ€ŧail borrowing of party dresses: an experimental study. International Journal of Retail and Distribution Management, 2012, 40, 997-1012.	4.7	20