

# Klas Hjort

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/11335038/publications.pdf>

Version: 2024-02-01

6  
papers

315  
citations

1478505

6  
h-index

1872680

6  
g-index

6  
all docs

6  
docs citations

6  
times ranked

235  
citing authors

#	ARTICLE	IF	CITATIONS
1	Typology of practices for managing consumer returns in internet retailing. <i>International Journal of Physical Distribution and Logistics Management</i> , 2019, 49, 767-790.	7.4	26
2	Online purchase return policy leniency and purchase decision: Mediating role of consumer trust. <i>Journal of Retailing and Consumer Services</i> , 2018, 41, 190-200.	9.4	124
3	The impact of returns policies on profitability: A fashion e-commerce case. <i>Journal of Business Research</i> , 2016, 69, 4980-4985.	10.2	48
4	Real e-customer behavioural responses to free delivery and free returns. <i>Electronic Commerce Research</i> , 2013, 13, 183-198.	5.0	52
5	Customer segmentation based on buying and returning behaviour. <i>International Journal of Physical Distribution and Logistics Management</i> , 2013, 43, 852-865.	7.4	45
6	(R)etail borrowing of party dresses: an experimental study. <i>International Journal of Retail and Distribution Management</i> , 2012, 40, 997-1012.	4.7	20