

Thomas J Goldsby

List of Publications by Year in descending order

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52
papers

3,662
citations

147566
31
h-index

174990
52
g-index

54
all docs

54
docs citations

54
times ranked

2290
citing authors

#	ARTICLE	IF	CITATIONS
1	Supply chain risks: a review and typology. <i>International Journal of Logistics Management</i> , 2009, 20, 97-123.	4.1	496
2	LOGISTICS SERVICE PERFORMANCE: ESTIMATING ITS INFLUENCE ON MARKET SHARE. <i>Journal of Business Logistics</i> , 2003, 24, 27-55.	7.0	305
3	Effect of service supplier performance on satisfaction and loyalty of store managers in the fast food industry. <i>Journal of Operations Management</i> , 1999, 17, 429-447.	3.3	214
4	MODELING LEAN, AGILE, AND LEAGILE SUPPLY CHAIN STRATEGIES. <i>Journal of Business Logistics</i> , 2006, 27, 57-80.	7.0	205
5	A unified model of supply chain agility: the workâ€design perspective. <i>International Journal of Logistics Management</i> , 2008, 19, 408-435.	4.1	197
6	The customer consequences of returns in online retailing: An empirical analysis. <i>Journal of Operations Management</i> , 2012, 30, 282-294.	3.3	175
7	The Performance Implications of Media Richness in a Business-to-Business Service Environment: Direct Versus Indirect Effects. <i>Management Science</i> , 2004, 50, 1106-1119.	2.4	134
8	Electronic Logistics Service Quality (e-LSQ): Its Impact on the Customerâ€™s Purchase Satisfaction and Retention. <i>Journal of Business Logistics</i> , 2011, 32, 167-179.	7.0	130
9	Failure to deliver? Linking online order fulfillment glitches with future purchase behavior. <i>Journal of Operations Management</i> , 2011, 29, 692-703.	3.3	124
10	WEBâ€BASED AND MAIL SURVEYS: A COMPARISON OF RESPONSE, DATA, AND COST. <i>Journal of Business Logistics</i> , 2003, 24, 237-258.	7.0	122
11	A framework for transportation decision making in an integrated supply chain. <i>Supply Chain Management</i> , 2000, 5, 71-78.	3.7	108
12	Thirdâ€Party Logistics: A Metaâ€Analytic Review and Investigation of its Impact on Performance. <i>Journal of Supply Chain Management</i> , 2014, 50, 21-43.	7.2	102
13	Extending total life-cycle thinking to sustainable supply chain design. <i>International Journal of Product Lifecycle Management</i> , 2009, 4, 49.	0.1	94
14	Grocery Industry Collaboration in the Wake of ECR. <i>International Journal of Logistics Management</i> , 2002, 13, 57-72.	4.1	80
15	BEYOND EXPECTATIONS: AN EXAMINATION OF LOGISTICS OUTSOURCING GOAL ACHIEVEMENT AND GOAL EXCEEDANCE. <i>Journal of Business Logistics</i> , 2008, 29, 75-105.	7.0	80
16	Measurement and Moderation: Finding the Boundary Conditions in Logistics and Supply Chain Research. <i>Journal of Business Logistics</i> , 2013, 34, 109-116.	7.0	73
17	Operational collaboration between shippers and carriers in the transportation industry. <i>International Journal of Logistics Management</i> , 2009, 20, 425-447.	4.1	71
18	Toward a Digitally Dominant Paradigm for twenty-first century supply chain scholarship. <i>International Journal of Physical Distribution and Logistics Management</i> , 2019, 49, 956-971.	4.4	69

#	ARTICLE	IF	CITATIONS
19	ALIGNING LOGISTICS PERFORMANCE MEASURES TO THE INFORMATION NEEDS OF THE FIRM. Journal of Business Logistics, 2007, 28, 35-56.	7.0	65
20	Technology Innovation and New Business Models: Can Logistics and Supply Chain Research Accelerate the Evolution?. Journal of Business Logistics, 2016, 37, 80-81.	7.0	65
21	An Empirical Comparison of Anticipatory and Response-Based Supply Chain Strategies. International Journal of Logistics Management, 1998, 9, 21-34.	4.1	54
22	The triple-a supply chain and strategic resources: developing competitive advantage. International Journal of Physical Distribution and Logistics Management, 2020, 50, 159-190.	4.4	54
23	Toward Greater Validation of Supply Chain Management Theory and Concepts: The Roles of Research Replication and Meta-Analysis. Journal of Business Logistics, 2011, 32, 324-331.	7.0	50
24	Linking Order Fulfillment Performance to Referrals in Online Retailing: An Empirical Analysis. Journal of Business Logistics, 2012, 33, 279-294.	7.0	47
25	Electronic transportation marketplaces: a transaction cost perspective. Industrial Marketing Management, 2003, 32, 187-198.	3.7	46
26	VMI and SMI programs. International Journal of Physical Distribution and Logistics Management, 2003, 33, 565-581.	4.4	45
27	CUSTOMER LOYALTY IN LOGISTICS OUTSOURCING RELATIONSHIPS: AN EXAMINATION OF THE MODERATING EFFECTS OF CONFLICT FREQUENCY. Journal of Business Logistics, 2010, 31, 253-277.	7.0	45
28	Commitment and Trust as Drivers of Loyalty in Logistics Outsourcing Relationships: Cultural Differences Between the United States and Germany. Journal of Business Logistics, 2011, 32, 83-98.	7.0	43
29	The marketing and logistics efficacy of online sales channels. International Journal of Physical Distribution and Logistics Management, 2009, 39, 106-130.	4.4	39
30	Customer and Supplier Portfolios: Can Credit Risks be Managed Through Supply Chain Relationships?. Journal of Business Logistics, 2018, 39, 123-137.	7.0	38
31	Logistics outsourcing performance and loyalty behavior. International Journal of Physical Distribution and Logistics Management, 2010, 40, 579-602.	4.4	35
32	Researching the Opportunities and Challenges for Women in Supply Chain. Journal of Business Logistics, 2018, 39, 84-86.	7.0	23
33	When preemptive risk mitigation is insufficient: The effectiveness of continuity and resilience techniques during COVID-19. Production and Operations Management, 2023, 32, 1529-1549.	2.1	21
34	RFID Tag Performance: Linking the Laboratory to the Field through Unsupervised Learning. Production and Operations Management, 2018, 27, 1834-1848.	2.1	20
35	Reflections on 40 Years of the <i>Journal of Business Logistics</i>: From the Editors. Journal of Business Logistics, 2019, 40, 4-29.	7.0	20
36	Developing a scale for proactive improvement within logistics outsourcing relationships. International Journal of Logistics Management, 2010, 21, 5-21.	4.1	19

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37	Supply Chain Plasticity: Redesigning Supply Chains to Meet Major Environmental Change. Journal of Business Logistics, 2019, 40, 184-186.	7.0	19
38	The Role of Academic Research in Supply Chain Practice: How Much Are We Contributing?. Journal of Business Logistics, 2017, 38, 236-237.	7.0	18
39	In Search of Research Ideas? Call a Professional. Journal of Business Logistics, 2017, 38, 4-5.	7.0	17
40	Cross-functional Management and Base-of-Pyramid Issues in Logistics and Supply Chain Management. Journal of Business Logistics, 2019, 40, 76-80.	7.0	14
41	Ensuring Impact: Thought Leadership in Logistics and Supply Chain Research. Journal of Business Logistics, 2017, 38, 78-79.	7.0	13
42	Alignment mechanisms for supplier-initiated innovation: Results from the logistics service industry. Journal of Purchasing and Supply Management, 2019, 25, 100575.	3.1	13
43	Adding Relevance to Rigor in Research: The JBL Practitioner Panel. Journal of Business Logistics, 2016, 37, 310-311.	7.0	11
44	The Power and Centrality of the Transportation and Warehousing Sector within the US Economy: A Longitudinal Exploration Using Social Network Analysis. Transportation Journal, 2012, 51, 373-398.	0.3	9
45	A Challenge in Our Time: Issues of Race in Supply Chain Management. Journal of Business Logistics, 2020, 41, 178-181.	7.0	9
46	Methods to Our Madness: Adapting Methods to the Changing Nature of Our Problems. Journal of Business Logistics, 2018, 39, 234-241.	7.0	8
47	On the "Invisible Inventory Conundrum" in RFID-Equipped Supply Chains: A Data Science Approach to Assessing Tag Performance. Journal of Business Logistics, 2019, 40, 339-358.	7.0	7
48	Transforming Supply Chains to Create Sustainable Value for All Stakeholders. , 2013, , 311-338.		5
49	The "Invisible Hands" in Research: The Critical Roles of Reviewers and Associate Editors. Journal of Business Logistics, 2016, 37, 202-204.	7.0	4
50	A Message from the Incoming Editor Team. Journal of Business Logistics, 2015, 36, 240-241.	7.0	3
51	What Makes for a Contribution? Elaborating on Our Publication Expectations at JBL. Journal of Business Logistics, 2019, 40, 282-288.	7.0	2
52	Research and Researchers: The Enduring Value of Conferences to Logistics and Supply Chain Scholars. Journal of Business Logistics, 2017, 38, 148-150.	7.0	1