

Jason J Turner

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/11033149/publications.pdf>

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2
papers

9
citations

2682572

2
h-index

2917675

2
g-index

2
all docs

2
docs citations

2
times ranked

13
citing authors

#	ARTICLE	IF	CITATIONS
1	The Role of the Service Encounter as a Means of Reversing Further High Street Retail Decline. <i>Advances in Marketing, Customer Relationship Management, and E-services Book Series</i> , 2020, , 205-232.	0.8	2
2	An analysis into early customer experiences of self-service checkouts: Lessons for improved usability. <i>Engineering Management in Production and Services</i> , 2019, 11, 36-50.	0.9	7