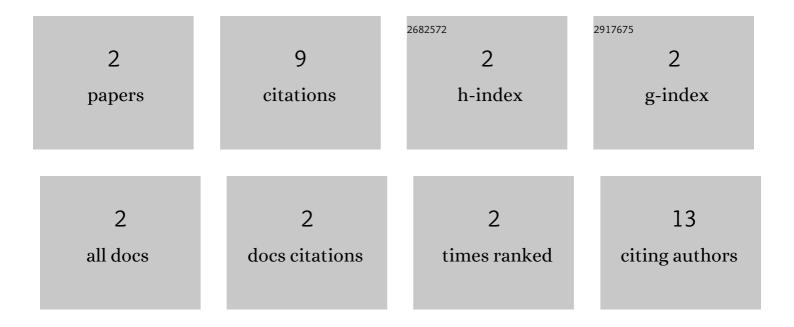
Jason J Turner

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/11033149/publications.pdf Version: 2024-02-01



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#	Article	IF	CITATIONS
1	An analysis into early customer experiences of self-service checkouts: Lessons for improved usability. Engineering Management in Production and Services, 2019, 11, 36-50.	0.9	7
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The Role of the Service Encounter as a Means of Reversing Further High Street Retail Decline.
Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2020, 205-232.