

# Nripendra P Rana

## List of Publications by Year in descending order

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119  
papers

13,160  
citations

44069

48  
h-index

26613

107  
g-index

120  
all docs

120  
docs citations

120  
times ranked

6590  
citing authors

#	ARTICLE	IF	CITATIONS
1	Social Media Adoption, Usage And Impact In Business-To-Business (B2B) Context: A State-Of-The-Art Literature Review. Information Systems Frontiers, 2023, 25, 971-993.	6.4	63
2	Assessing Organizational Users' Intentions and Behavior to AI Integrated CRM Systems: a Meta-UTAUT Approach. Information Systems Frontiers, 2023, 25, 1299-1313.	6.4	40
3	Advancing the Understanding of the Role of Responsible AI in the Continued Use of IoMT in Healthcare. Information Systems Frontiers, 2023, 25, 2159-2178.	6.4	16
4	Assessing challenges to the mobile wallet usage in India: an interpretive structural modelling approach. Information Technology and People, 2023, 36, 1533-1554.	3.2	10
5	Categorizing and relating implementation challenges for realizing blockchain applications in government. Information Technology and People, 2023, 36, 1580-1602.	3.2	9
6	Security, Privacy and Risks Within Smart Cities: Literature Review and Development of a Smart City Interaction Framework. Information Systems Frontiers, 2022, 24, 393-414.	6.4	158
7	Perspectives on the future of manufacturing within the Industry 4.0 era. Production Planning and Control, 2022, 33, 138-158.	8.8	69
8	Indian Travellers' Adoption of Airbnb Platform. Information Systems Frontiers, 2022, 24, 77-96.	6.4	25
9	Attention-Based LSTM Network for Rumor Veracity Estimation of Tweets. Information Systems Frontiers, 2022, 24, 459-474.	6.4	26
10	A deep multi-modal neural network for informative Twitter content classification during emergencies. Annals of Operations Research, 2022, 319, 791-822.	4.1	63
11	Adoption of AI-empowered industrial robots in auto component manufacturing companies. Production Planning and Control, 2022, 33, 1517-1533.	8.8	59
12	Analysis of challenges for blockchain adoption within the Indian public sector: an interpretive structural modelling approach. Information Technology and People, 2022, 35, 548-576.	3.2	33
13	Climate change and COP26: Are digital technologies and information management part of the problem or the solution? An editorial reflection and call to action. International Journal of Information Management, 2022, 63, 102456.	17.5	240
14	Examining the effects of enterprise social media on operational and social performance during environmental disruption. Technological Forecasting and Social Change, 2022, 175, 121364.	11.6	22
15	Has Covid-19 accelerated opportunities for digital entrepreneurship? An Indian perspective. Technological Forecasting and Social Change, 2022, 175, 121415.	11.6	75
16	A moderated mediation model for e-impulse buying tendency, customer satisfaction and intention to continue e-shopping. Journal of Business Research, 2022, 142, 1-16.	10.2	46
17	Mobile payment apps filling value gaps: Integrating consumption values with initial trust and customer involvement. Journal of Retailing and Consumer Services, 2022, 66, 102946.	9.4	48
18	Virtual agents and flow experience: An empirical examination of AI-powered chatbots. Technological Forecasting and Social Change, 2022, 181, 121772.	11.6	31

#	ARTICLE	IF	CITATIONS
19	Social Commerce in Emerging Markets and its Impact on Online Community Engagement. Information Systems Frontiers, 2021, 23, 1499-1520.	6.4	42
20	Consumer Acceptance and Use of Information Technology: A Meta-Analytic Evaluation of UTAUT2. Information Systems Frontiers, 2021, 23, 987-1005.	6.4	114
21	The extended Unified Theory of Acceptance and Use of Technology (UTAUT2): A systematic literature review and theory evaluation. International Journal of Information Management, 2021, 57, 102269.	17.5	181
22	A meta-analysis of the factors affecting eWOM providing behaviour. European Journal of Marketing, 2021, 55, 1067-1102.	2.9	67
23	Artificial Intelligence (AI): Multidisciplinary perspectives on emerging challenges, opportunities, and agenda for research, practice and policy. International Journal of Information Management, 2021, 57, 101994.	17.5	939
24	Lockdown and sustainability: An effective model of information and communication technology. Technological Forecasting and Social Change, 2021, 165, 120531.	11.6	25
25	Exploring the drivers of customers' brand attitudes of online travel agency services: A text-mining based approach. Journal of Business Research, 2021, 128, 391-404.	10.2	25
26	The impact of online vs. offline acculturation on purchase intentions: A multigroup analysis of the role of education. Journal of Business Research, 2021, 130, 724-735.	10.2	9
27	Impact assessment of social media usage in B2B marketing: A review of the literature and a way forward. Journal of Business Research, 2021, 131, 121-139.	10.2	50
28	A meta-analysis of the UTAUT model in the mobile banking literature: The moderating role of sample size and culture. Journal of Business Research, 2021, 132, 354-372.	10.2	98
29	Et-moone and marketing relationship governance: The effect of digital transformation and ICT during the COVID-19 pandemic. Industrial Marketing Management, 2021, 98, 241-254.	6.7	18
30	Smart Monitoring and Controlling of Government Policies Using Social Media and Cloud Computing. Information Systems Frontiers, 2020, 22, 315.	6.4	40
31	Elucidation of IS project success factors: an interpretive structural modelling approach. Annals of Operations Research, 2020, 285, 35-66.	4.1	46
32	The Effect of Electronic Word of Mouth Communications on Intention to Buy: A Meta-Analysis. Information Systems Frontiers, 2020, 22, 1203-1226.	6.4	136
33	The effect of characteristics of source credibility on consumer behaviour: A meta-analysis. Journal of Retailing and Consumer Services, 2020, 53, 101736.	9.4	216
34	Investigating the antecedents of customer brand engagement and consumer-based brand equity in social media. Journal of Retailing and Consumer Services, 2020, 53, 101767.	9.4	141
35	Narcissism, interactivity, community, and online revenge behavior: The moderating role of social presence among Jordanian consumers. Computers in Human Behavior, 2020, 104, 106170.	8.5	16
36	The impact of social media on consumer acculturation: Current challenges, opportunities, and an agenda for research and practice. International Journal of Information Management, 2020, 51, 102026.	17.5	41

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37	Examining the impact of mobile interactivity on customer engagement in the context of mobile shopping. <i>Journal of Enterprise Information Management</i> , 2020, 33, 627-653.	7.5	41
38	Impact of COVID-19 pandemic on information management research and practice: Transforming education, work and life. <i>International Journal of Information Management</i> , 2020, 55, 102211.	17.5	565
39	Understanding consumer adoption of mobile payment in India: Extending Meta-UTAUT model with personal innovativeness, anxiety, trust, and grievance redressal. <i>International Journal of Information Management</i> , 2020, 54, 102144.	17.5	307
40	A meta-analysis based modified unified theory of acceptance and use of technology (meta-UTAUT): a review of emerging literature. <i>Current Opinion in Psychology</i> , 2020, 36, 13-18.	4.9	124
41	Investigating the Impact of Social Media Commerce Constructs on Social Trust and Customer Value Co-creation: A Theoretical Analysis. <i>Advances in Theory and Practice of Emerging Markets</i> , 2020, , 41-55.	1.0	6
42	Social Commerce Adoption Predictors: A Review and Weight Analysis. <i>Lecture Notes in Computer Science</i> , 2020, , 176-191.	1.3	7
43	A Meta-analysis of Social Commerce Adoption Research. <i>IFIP Advances in Information and Communication Technology</i> , 2020, , 404-418.	0.7	6
44	Citizen's Adoption of an E-Government System. , 2020, , 651-674.		6
45	Multi-channel Digital Marketing Strategy in an Emerging Economy: The Case of Flintobox in India. <i>Advances in Theory and Practice of Emerging Markets</i> , 2020, , 239-248.	1.0	1
46	Weight Analysis of the Factors Affecting eWOM Providing Behavior. <i>Lecture Notes in Computer Science</i> , 2020, , 266-275.	1.3	0
47	Consumer Mobile Shopping Acceptance Predictors and Linkages: A Systematic Review and Weight Analysis. <i>Lecture Notes in Computer Science</i> , 2020, , 161-175.	1.3	0
48	Employees' Acceptance of AI Integrated CRM System: Development of a Conceptual Model. <i>IFIP Advances in Information and Communication Technology</i> , 2020, , 679-687.	0.7	4
49	Antecedences and Consequences of Customer Engagement in Online Brand Communities: Multi-national Perspective. <i>IFIP Advances in Information and Communication Technology</i> , 2020, , 419-427.	0.7	0
50	Barriers to the Development of Smart Cities in Indian Context. <i>Information Systems Frontiers</i> , 2019, 21, 503-525.	6.4	154
51	Consumer Adoption of Self-Service Technologies in the Context of the Jordanian Banking Industry: Examining the Moderating Role of Channel Types. <i>Information Systems Management</i> , 2019, 36, 286-305.	5.7	33
52	The IT way of loafing in class: Extending the theory of planned behavior (TPB) to understand students' cyberslacking intentions. <i>Computers in Human Behavior</i> , 2019, 101, 114-123.	8.5	53
53	Rumour Veracity Estimation with Deep Learning for Twitter. <i>IFIP Advances in Information and Communication Technology</i> , 2019, , 351-363.	0.7	4
54	Mobile App Stores from the User's Perspective. <i>IFIP Advances in Information and Communication Technology</i> , 2019, , 21-30.	0.7	7

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55	Impact of acculturation, online participation and involvement on voting intentions. Government Information Quarterly, 2019, 36, 510-519.	6.8	21
56	An integrated model for m-banking adoption in Saudi Arabia. International Journal of Bank Marketing, 2019, 37, 452-478.	6.4	72
57	Blockchain research, practice and policy: Applications, benefits, limitations, emerging research themes and research agenda. International Journal of Information Management, 2019, 49, 114-129.	17.5	529
58	The battle of Brain vs. Heart: A literature review and meta-analysis of "hedonic motivation" use in UTAUT2. International Journal of Information Management, 2019, 46, 222-235.	17.5	188
59	Examining the impact of social commerce dimensions on customers' value cocreation: The mediating effect of social trust. Journal of Consumer Behaviour, 2019, 18, 431-446.	4.2	34
60	Using privacy calculus theory to explore entrepreneurial directions in mobile location-based advertising: Identifying intrusiveness as the critical risk factor. Computers in Human Behavior, 2019, 95, 295-306.	8.5	133
61	Exploring barriers of m-commerce adoption in SMEs in the UK: Developing a framework using ISM. International Journal of Information Management, 2019, 44, 141-153.	17.5	98
62	Digital Payments Adoption Research: A Meta-Analysis for Generalising the Effects of Attitude, Cost, Innovativeness, Mobility and Price Value on Behavioural Intention. IFIP Advances in Information and Communication Technology, 2019, , 194-206.	0.7	11
63	Use of "Habit"™ Is not a Habit in Understanding Individual Technology Adoption: A Review of UTAUT2 Based Empirical Studies. IFIP Advances in Information and Communication Technology, 2019, , 277-294.	0.7	33
64	Consumer use of mobile banking (M-Banking) in Saudi Arabia: Towards an integrated model. International Journal of Information Management, 2019, 44, 38-52.	17.5	282
65	Impact of internet of things (IoT) in disaster management: a task-technology fit perspective. Annals of Operations Research, 2019, 283, 759-794.	4.1	127
66	Social media marketing: Comparative effect of advertisement sources. Journal of Retailing and Consumer Services, 2019, 46, 58-69.	9.4	262
67	Re-examining the Unified Theory of Acceptance and Use of Technology (UTAUT): Towards a Revised Theoretical Model. Information Systems Frontiers, 2019, 21, 719-734.	6.4	835
68	Toward a Conceptual Model for Examining the Role of Social Media on Social Customer Relationship Management (SCRM) System. IFIP Advances in Information and Communication Technology, 2019, , 102-109.	0.7	2
69	Use of Social Media by b2b Companies: Systematic Literature Review and Suggestions for Future Research. Lecture Notes in Computer Science, 2019, , 345-355.	1.3	4
70	Digital Payment Adoption in India: Insights from Twitter Analytics. Lecture Notes in Computer Science, 2019, , 425-436.	1.3	4
71	Examining the Influence of Mobile Store Features on User E-Satisfaction: Extending UTAUT2 with Personalization, Responsiveness, and Perceived Security and Privacy. Lecture Notes in Computer Science, 2019, , 50-61.	1.3	7
72	Use of Social Media in Citizen-Centric Electronic Government Services. , 2019, , 952-977.		0

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73	The Impact of Social Media on Consumersâ€™ Acculturation and Purchase Intentions. Information Systems Frontiers, 2018, 20, 503-514.	6.4	79
74	Ranking online consumer reviews. Electronic Commerce Research and Applications, 2018, 29, 78-89.	5.0	80
75	Social Media: The Good, the Bad, and the Ugly. Information Systems Frontiers, 2018, 20, 419-423.	6.4	86
76	The effect of telepresence, social presence and involvement on consumer brand engagement: An empirical study of non-profit organizations. Journal of Retailing and Consumer Services, 2018, 40, 139-149.	9.4	158
77	Examining factors influencing Jordanian customersâ€™ intentions and adoption of internet banking: Extending UTAUT2 with risk. Journal of Retailing and Consumer Services, 2018, 40, 125-138.	9.4	300
78	Involvement in emergency supply chain for disaster management: a cognitive dissonance perspective. International Journal of Production Research, 2018, 56, 6758-6773.	7.5	74
79	Advances in Social Media Research: Past, Present and Future. Information Systems Frontiers, 2018, 20, 531-558.	6.4	650
80	Finding and Ranking High-Quality Answers in Community Question Answering Sites. Global Journal of Flexible Systems Management, 2018, 19, 53-68.	6.3	50
81	An empirical examination of antecedents determining students' usage of clickers in a digital marketing module. International Journal of Business Information Systems, 2018, 27, 86.	0.2	11
82	Digital Payments Adoption Research: A Review of Factors Influencing Consumerâ€™s Attitude, Intention and Usage. Lecture Notes in Computer Science, 2018, , 45-52.	1.3	6
83	Mobile Application Adoption Predictors: Systematic Review of UTAUT2 Studies Using Weight Analysis. Lecture Notes in Computer Science, 2018, , 1-12.	1.3	9
84	Examining the Factors Affecting Behavioural Intention to Adopt Mobile Health in Jordan. Lecture Notes in Computer Science, 2018, , 459-467.	1.3	4
85	Identifying reputation collectors in community question answering (CQA) sites: Exploring the dark side of social media. International Journal of Information Management, 2018, 42, 25-35.	17.5	29
86	Examining adoption of mobile internet in Saudi Arabia: Extending TAM with perceived enjoyment, innovativeness and trust. Technology in Society, 2018, 55, 100-110.	9.4	239
87	Mobile applications in government services (mG-App) from user's perspectives: A predictive modelling approach. Government Information Quarterly, 2018, 35, 557-568.	6.8	116
88	Exploring reviews and review sequences on e-commerce platform: A study of helpful reviews on Amazon.in. Journal of Retailing and Consumer Services, 2018, 45, 21-32.	9.4	71
89	understanding 'development' from the perspective of e-government, digital divide and ICT4D literature. , 2018, , .		0
90	Citizensâ€™ adoption of an electronic government system: towards a unified view. Information Systems Frontiers, 2017, 19, 549-568.	6.4	253

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91	Factors influencing adoption of mobile banking by Jordanian bank customers: Extending UTAUT2 with trust. <i>International Journal of Information Management</i> , 2017, 37, 99-110.	17.5	863
92	Three dimensional product presentation quality antecedents and their consequences for online retailers: The moderating role of virtual product experience. <i>Journal of Retailing and Consumer Services</i> , 2017, 36, 203-217.	9.4	82
93	Mapping IS failure factors on PRINCE2® stages: an application of Interpretive Ranking Process (IRP). <i>Production Planning and Control</i> , 2017, 28, 776-790.	8.8	35
94	Exploring the Role of Social Media in e-Government. , 2017, , .		33
95	An empirical validation of a unified model of electronic government adoption (UMEGA). <i>Government Information Quarterly</i> , 2017, 34, 211-230.	6.8	382
96	Advances in Electronic Government (e-Government) Adoption Research in SAARC Countries. <i>Lecture Notes in Computer Science</i> , 2017, , 147-158.	1.3	1
97	A Systematic Review of Citations of UTAUT2 Article and Its Usage Trends. <i>Lecture Notes in Computer Science</i> , 2017, , 38-49.	1.3	19
98	Digital Payments Adoption: An Analysis of Literature. <i>Lecture Notes in Computer Science</i> , 2017, , 61-70.	1.3	33
99	Driving innovation through big open linked data (BOLD): Exploring antecedents using interpretive structural modelling. <i>Information Systems Frontiers</i> , 2017, 19, 197-212.	6.4	101
100	Predicting the "helpfulness" of online consumer reviews. <i>Journal of Business Research</i> , 2017, 70, 346-355.	10.2	297
101	Use of Social Media in Citizen-Centric Electronic Government Services. <i>International Journal of Electronic Government Research</i> , 2017, 13, 55-79.	1.1	47
102	Jordanian consumers'™ adoption of telebanking. <i>International Journal of Bank Marketing</i> , 2016, 34, 690-709.	6.4	77
103	Information systems project failure " analysis of causal links using interpretive structural modelling. <i>Production Planning and Control</i> , 2016, 27, 1313-1333.	8.8	98
104	Common Services Centres (CSCs) as an approach to bridge the digital divide. <i>Transforming Government: People, Process and Policy</i> , 2016, 10, 511-525.	2.1	24
105	Adoption of online public grievance redressal system in India: Toward developing a unified view. <i>Computers in Human Behavior</i> , 2016, 59, 265-282.	8.5	205
106	An Analysis of the Components of Project Success. <i>SpringerBriefs in Information Systems</i> , 2016, , 27-43.	0.4	2
107	Using Clickers in a Large Business Class. <i>Journal of Marketing Education</i> , 2016, 38, 47-64.	2.4	51
108	Consumer behaviour in the context of SMS-based marketing. <i>The Marketing Review</i> , 2015, 15, 135-160.	0.1	17

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109	Citizen's Adoption of an E-Government System. International Journal of Electronic Government Research, 2015, 11, 1-23.	1.1	28
110	Consumer adoption of Internet banking in Jordan: Examining the role of hedonic motivation, habit, self-efficacy and trust. Journal of Financial Services Marketing, 2015, 20, 145-157.	3.4	191
111	The unified theory of acceptance and use of technology (UTAUT): a literature review. Journal of Enterprise Information Management, 2015, 28, 443-488.	7.5	617
112	Adoption of Mobile Banking in Jordan: Exploring Demographic Differences on Customers' Perceptions. Lecture Notes in Computer Science, 2015, , 13-23.	1.3	13
113	A meta-analysis of existing research on citizen adoption of e-government. Information Systems Frontiers, 2015, 17, 547-563.	6.4	175
114	Investigating success of an e-government initiative: Validation of an integrated IS success model. Information Systems Frontiers, 2015, 17, 127-142.	6.4	207
115	Can Marketing Strategies Enhance the Adoption of Electronic Government Initiatives?. International Journal of Electronic Government Research, 2014, 10, 1-7.	1.1	25
116	A review and weight analysis of the predictors and linkages in electronic government adoption research. International Journal of Indian Culture and Business Management, 2014, 8, 139.	0.1	16
117	E-government adoption research: an analysis of the employee's perspective. International Journal of Business Information Systems, 2013, 14, 414.	0.2	26
118	Evaluating the Validity of IS Success Models for the Electronic Government Research. International Journal of Electronic Government Research, 2013, 9, 1-22.	1.1	36
119	Do Social Media Marketing Activities Improve Brand Loyalty? An Empirical Study on Luxury Fashion Brands. Information Systems Frontiers, 0, , 1.	6.4	15