

Adrian J Wilkinson

List of Publications by Year in descending order

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Version: 2024-02-01

243
papers

9,278
citations

43973

48
h-index

60497

81
g-index

267
all docs

267
docs citations

267
times ranked

4522
citing authors

#	ARTICLE	IF	CITATIONS
1	Employee voice in the Asia Pacific. <i>Asia Pacific Journal of Human Resources</i> , 2024, 62, .	2.5	3
2	From product to service quality: the role of managerial mindsets. <i>Production Planning and Control</i> , 2023, 34, 705-726.	5.8	4
3	Solidarity in Action at a Time of Crisis: The Role of Employee Voice in Relation to Communication and Horizontal Solidarity Behaviour. <i>British Journal of Management</i> , 2023, 34, 91-110.	3.3	13
4	How difficulties in upward voice lead to lateral voice: a case study of a Chinese hospital. <i>Personnel Review</i> , 2023, 52, 760-776.	1.6	4
5	High reliability Human Resource Management (HRM): A system for high risk workplaces. <i>Human Resource Management Journal</i> , 2023, 33, 170-186.	3.6	2
6	Mapping employee involvement and participation in institutional context: Mick Marchington's applied pluralist contributions to human resource management research methods, theory and policy. <i>Human Resource Management Journal</i> , 2023, 33, 551-563.	3.6	5
7	Tracking employee voice: developing the concept of voice pathways. <i>Asia Pacific Journal of Human Resources</i> , 2022, 60, 283-304.	2.5	12
8	Ageing academics do not retire - they just give up their administration and fly away: a study of continuing employment of older academic international business travellers. <i>International Journal of Human Resource Management</i> , 2022, 33, 1296-1325.	3.3	4
9	Strategic or Silencing? Line Managers' Repurposing of Employee Voice Mechanisms for High Performance. <i>British Journal of Management</i> , 2022, 33, 1054-1070.	3.3	5
10	Employee voice, psychologisation and human resource management (HRM). <i>Human Resource Management Journal</i> , 2022, 32, 631-646.	3.6	18
11	Restaurant employees' attitudinal reactions to social distancing difficulties: a multi-wave study. <i>Journal of Service Theory and Practice</i> , 2022, 32, 302-322.	1.9	5
12	Employee Voice as a Route to Wellbeing. <i>Handbook Series in Occupational Health Sciences</i> , 2022, , 351-368.	0.1	1
13	The dual pressures of youth and expansion: revisiting stage theories of growth in SMEs. <i>Employee Relations</i> , 2022, 44, 1393-1409.	1.5	1
14	Alternative balanced scorecards built from paradigm models in strategic HRM and employment/industrial relations and used to measure the state of employment relations and HR system performance across U.S. workplaces. <i>Human Resource Management Journal</i> , 2021, 31, 65-92.	3.6	13
15	Using unitarist, pluralist, and radical frames to map the cross-section distribution of employment relations across workplaces: A four-country empirical investigation of patterns and determinants. <i>Journal of Industrial Relations</i> , 2021, 63, 204-234.	1.1	8
16	High-performance work systems and employee voice behaviour: an integrated model and research agenda. <i>Personnel Review</i> , 2021, 50, 1530-1543.	1.6	26
17	Frontline managers' implementation of the formal and informal performance management systems. <i>Personnel Review</i> , 2021, 50, 379-398.	1.6	9
18	Forming Effective Employee Information and Consultation: A Five-Stage Trust and Justice Process. <i>British Journal of Management</i> , 2021, 32, 200-218.	3.3	5

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19	New Trajectories in Worker Voice: Integrating and Applying Contemporary Challenges in the Organization of Work. <i>British Journal of Management</i> , 2021, 32, 693-707.	3.3	23
20	Exploring and investigating sustainable international business practices by MNEs in emerging markets. <i>International Business Review</i> , 2021, 30, 101899.	2.6	6
21	Old frames and new lenses: Frames of reference revisited. <i>Journal of Industrial Relations</i> , 2021, 63, 114-125.	1.1	4
22	Violence at work in the ambulance service: the role of HRM and other systems. <i>Personnel Review</i> , 2021, 50, 1647-1664.	1.6	0
23	Employee Voice as a Route to Wellbeing. <i>Handbook Series in Occupational Health Sciences</i> , 2021, , 1-18.	0.1	2
24	TQM and Performance Appraisal: Complementary or Incompatible?. <i>European Management Review</i> , 2020, 17, 57-82.	2.2	20
25	Toward an integration of research on employee voice. <i>Human Resource Management Review</i> , 2020, 30, 100677.	3.3	64
26	Using the endowment effect to explain managerial resistance towards codetermination: Implications for employment relations from the German case. <i>Human Resource Management Journal</i> , 2020, 30, 149-163.	3.6	7
27	<i>Human Resource Management Journal</i>: A look to the past, present, and future of the journal and HRM scholarship. <i>Human Resource Management Journal</i> , 2020, 30, 1-12.	3.6	24
28	The role of peer-to-peer voice in severe work environments: organisational facilitators and barriers. <i>Industrial Relations Journal</i> , 2020, 51, 556-571.	0.8	8
29	Understanding the future of work. , 2020, , .		0
30	Employee voice: bridging new terrains and disciplinary boundaries. , 2020, , .		21
31	Worker wellbeing at Jacaranda House. , 2020, , .		0
32	Is it "you"™ or "your workplace"™? Predictors of job-related training in the Anglo-American world. <i>International Journal of Training and Development</i> , 2020, 24, 173-203.	0.5	7
33	Employee voice in the Asia Pacific. <i>Asia Pacific Journal of Human Resources</i> , 2020, 58, 471-484.	2.5	16
34	The psychologisation conversation: An introduction. <i>Human Resource Management Journal</i> , 2020, 30, 32-33.	3.6	9
35	Voice bundles in healthcare: the reciprocal relationship between worker and patient-focused voice. , 2020, , .		3
36	The future of employee engagement: the challenge of separating old wine from new bottles. , 2020, , .		0

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37	The Global Financial Crisis, Work and Employment: Ten Years On. <i>Economic and Industrial Democracy</i> , 2019, 40, 455-468.	1.2	22
38	The "good workplace". <i>Journal of Participation and Employee Ownership</i> , 2019, 2, 60-90.	0.5	9
39	Health service accreditation stimulating change in clinical care and human resource management processes: A study of 311 Australian hospitals. <i>Health Policy</i> , 2019, 123, 661-665.	1.4	26
40	The promise, application and pitfalls of big data. , 2019, , .		3
41	Barriers to frontline manager support for high-trauma workers. <i>Personnel Review</i> , 2019, 48, 1394-1409.	1.6	5
42	Employee participation and representation in Central and Eastern Europe. <i>Economic and Industrial Democracy</i> , 2019, , 0143831X1988780.	1.2	2
43	HRM and the health of hospitals. <i>Health Services Management Research</i> , 2019, 32, 89-102.	1.0	6
44	Evolution, Separation and Convergence of Employee Voice Concept. <i>Work, Organization, and Employment</i> , 2019, , 3-21.	0.2	13
45	The SAGE Handbook of Human Resource Management. , 2019, , .		21
46	Data analytics and health services quality: Implementing eHealth initiatives wisely. , 2019, , .		0
47	Balancing Formal and Informal Support for Psychological Health in Emergency Services. , 2019, , 270-287.		2
48	Voices unheard: employee voice in the new century. <i>International Journal of Human Resource Management</i> , 2018, 29, 711-724.	3.3	86
49	Taking the pulse at work: An employment relations scorecard for Australia. <i>Journal of Industrial Relations</i> , 2018, 60, 145-175.	1.1	11
50	The digital society and provision of welfare services. <i>International Journal of Sociology and Social Policy</i> , 2018, 38, 194-209.	0.8	22
51	Global supply chains and social relations at work: Brokering across boundaries. <i>Human Relations</i> , 2018, 71, 459-480.	3.8	46
52	The Academic Game: Compliance and Resistance in Universities. <i>Work, Employment and Society</i> , 2018, 32, 274-291.	1.9	75
53	The Potential of Labour's Management Partnership: A Longitudinal Case Analysis. <i>British Journal of Management</i> , 2018, 29, 554-570.	3.3	24
54	Employee voice. , 2018, , 251-265.		11

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55	Employment relations and human resource management. , 2018, , 108-124.		6
56	â€˜The mission or the margin?â€™ A high-performance work system in a non-profit organisation. International Journal of Human Resource Management, 2017, 28, 1938-1959.	3.3	24
57	Opportunity and opportunism: The expatriation practices of Indian information technology multinational corporations. Journal of International Management, 2017, 23, 139-150.	2.4	19
58	Global trends and crises, comparative capitalism and HRM. International Journal of Human Resource Management, 2017, 28, 2503-2518.	3.3	26
59	Are new organisations at the cutting edge of employment relations innovation?. Personnel Review, 2017, 46, 1397-1413.	1.6	1
60	The message and the messenger. Personnel Review, 2016, 45, 1240-1258.	1.6	19
61	Learning to manage: development experiences of hospital frontline managers. Human Resource Management Journal, 2016, 26, 505-522.	3.6	25
62	Voices from across the divide: An industrial relations perspective on employee voice. German Journal of Human Resource Management, 2016, 30, 338-344.	1.9	21
63	The changing world of professions and professional workers. , 2016, , .		0
64	â€˜We are very focused on the muffinsâ€™: Regulation of and compliance with industrial relations in franchises. Journal of Industrial Relations, 2016, 58, 25-45.	1.1	12
65	Proâ€˜Social or Proâ€˜Management? A Critique of the Conception of Employee Voice as a Proâ€˜Social Behaviour within Organizational Behaviour. British Journal of Industrial Relations, 2016, 54, 261-284.	0.8	142
66	Adoption of Highâ€˜Performance Work Systems by Local Subsidiaries of Developed Country and Turkish MNEs and Indigenous Firms in Turkey. Human Resource Management, 2016, 55, 1001-1024.	3.5	22
67	Contemporary developments in Green (environmental) HRM scholarship. International Journal of Human Resource Management, 2016, 27, 114-128.	3.3	245
68	Internationalization of emerging Indian multinationals: Linkage, leverage and learning (LLL) perspective. International Business Review, 2016, 25, 435-443.	2.6	86
69	Developing Positive Employment Relations: International Experiences of Labourâ€™Management Partnership. , 2016, , 3-24.		3
70	In Search of Workplace Partnership at Suncorp. , 2016, , 281-303.		1
71	Global HR Roles and Factors Influencing Their Development*. , 2016, , 203-242.		1
72	Fatal consequences: an analysis of the failed employee voice system at the <sc>B</sc>undaberg Hospital. Asia Pacific Journal of Human Resources, 2015, 53, 265-280.	2.5	14

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73	Special Issue of <i>International Journal of Human Resource Management</i> : Voices unheard?. <i>International Journal of Human Resource Management</i> , 2015, 26, 1913-1915.	3.3	7
74	The rules of the game: a short guide for PhD students and new academics on publishing in academic journals. <i>Innovations in Education and Teaching International</i> , 2015, 52, 99-107.	1.5	6
75	Double-breasting employee voice: An assessment of motives, arrangements and durability. <i>Human Relations</i> , 2015, 68, 489-513.	3.8	16
76	Special Issue of <i>International Journal of Human Resource Management</i> "Global trends and crises, comparative capitalism and HRM. <i>International Journal of Human Resource Management</i> , 2015, 26, 1910-1912.	3.3	2
77	Opening the black box in nursing work and management practice: the role of ward managers. <i>Journal of Nursing Management</i> , 2015, 23, 211-220.	1.4	13
78	An Integrative Review of Employee Voice: Identifying a Common Conceptualization and Research Agenda. <i>International Journal of Management Reviews</i> , 2015, 17, 382-400.	5.2	219
79	Where are the Voices? <i>New Directions in Voice and Engagement across the Globe.</i> , 2014, , .		2
80	Comparative Employment Systems. , 2014, , .		5
81	Institutions and Employment Relations. , 2014, , .		2
82	Institutions, Management Strategies, and HRM. , 2014, , .		0
83	Employee voice: charting new terrain. , 2014, , .		42
84	Special Issue of <i>International Journal of Human Resource Management</i> : Voices unheard?. <i>International Journal of Human Resource Management</i> , 2014, 25, 2751-2753.	3.3	2
85	Partnership, collaboration and mutual gains: evaluating context, interests and legitimacy. <i>International Journal of Human Resource Management</i> , 2014, 25, 737-747.	3.3	23
86	Health service accreditation reinforces a mindset of high-performance human resource management: lessons from an Australian study. <i>International Journal for Quality in Health Care</i> , 2014, 26, 372-377.	0.9	18
87	Routes to partial success: collaborative employment relations and employee engagement. <i>International Journal of Human Resource Management</i> , 2014, 25, 915-930.	3.3	34
88	Decaf or double shot? The strength of franchisor control over <sc>HRM</sc> in coffee franchises. <i>Human Resource Management Journal</i> , 2014, 24, 323-338.	3.6	11
89	Special Issue of <i>International Journal of Human Resource Management</i> "Global trends and crises, comparative capitalism and HRM. <i>International Journal of Human Resource Management</i> , 2014, 25, 2748-2750.	3.3	1
90	Guest Editors' Note: Time to Reconnect the Silos? Similarities and Differences in Employment Relations and Human Resources. <i>Human Resource Management</i> , 2014, 53, 203-210.	3.5	10

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91	Reconceptualizing the Service Paradox in Engineering Companies: Is HR a Missing Link?. IEEE Transactions on Engineering Management, 2014, 61, 275-284.	2.4	23
92	Global ^{HR} Roles and Factors Influencing Their Development: Evidence From Emerging Indian ^{IT} Services Multinationals. Human Resource Management, 2014, 53, 921-946.	3.5	55
93	Guest Editorsâ€™ Introduction: People Management and Emerging Market Multinationals. Human Resource Management, 2014, 53, 835-849.	3.5	31
94	Reassessing employee involvement and participation: Atrophy, reinvigoration and patchwork in Australian workplaces. Journal of Industrial Relations, 2013, 55, 583-600.	1.1	33
95	Contingent management plans awaiting a contingency: the GFC and workplace change in the Australian hotels sector. Asia Pacific Business Review, 2013, 19, 266-278.	2.0	6
96	Filling the gaps: Patterns of formal and informal participation. Economic and Industrial Democracy, 2013, 34, 337-354.	1.2	51
97	Is Enterprise Bargaining Still a Better Way of Working?. Journal of Industrial Relations, 2013, 55, 100-117.	1.1	15
98	The role of hospitals' HRM in shaping clinical performance: a holistic approach. International Journal of Human Resource Management, 2013, 24, 3062-3085.	3.3	29
99	Has Australia's Road to Workplace Partnership Reached a Dead End?. The International Journal of Comparative Labour Law and Industrial Relations, 2013, 29, 239-256.	0.2	7
100	Accidental, unprepared, and unsupported: clinical nurses becoming managers. International Journal of Human Resource Management, 2012, 23, 204-220.	3.3	47
101	Changing patterns of human resource management in construction. Construction Management and Economics, 2012, 30, 507-512.	1.8	23
102	Mixed signals in HRM: the HRM role of hospital line managers¹. Human Resource Management Journal, 2012, 22, 267-282.	3.6	69
103	Managerial Autism: Threatâ€™Rigidity and Rigidity's Threat. British Journal of Management, 2012, 23, S74.	3.3	38
104	Internationalization and HRM strategies across subsidiaries in multinational corporations from emerging economiesâ€™A conceptual framework. Journal of World Business, 2012, 47, 251-258.	4.6	138
105	Institutions and Employment Relations: The State of the Art. Industrial Relations, 2012, 51, 373-388.	0.9	18
106	Varieties of Capitalism and Investments in Human Capital. Industrial Relations, 2012, 51, 501-527.	0.9	72
107	Company Births, Deaths and Marriages: Flaws in Age Fields in Business Microdata. Australian Economic Review, 2011, 44, 338-346.	0.4	3
108	The Razor's edge: Managing MNC affiliates in Iran. Journal of World Business, 2011, 46, 462-475.	4.6	29

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109	All we need is a miracle: Using a solution-based approach to human resource management in hospitals. Asia Pacific Journal of Human Resources, 2011, 49, 165-179.	2.5	4
110	Guest editors' note: Lifting the standards of practice and research - Hospitals and HRM. Asia Pacific Journal of Human Resources, 2011, 49, 131-137.	2.5	22
111	New times for employee voice?. Human Resource Management, 2011, 50, 65-74.	3.5	154
112	Reconceptualising employee silence. Work, Employment and Society, 2011, 25, 51-67.	1.9	174
113	Reconceptualising employer associations under evolving employment relations. Work, Employment and Society, 2011, 25, 149-162.	1.9	43
114	Franchise Firms: Changing Employment Relations?. , 2011, , 67-82.		1
115	Stuck in the middle with you. International Journal of Operations and Production Management, 2010, 30, 365-397.	3.5	28
116	Critical incidents of partnership: five years' experience at NatBank. Industrial Relations Journal, 2010, 41, 382-398.	0.8	22
117	Managing under pressure: HRM in hospitals. Human Resource Management Journal, 2010, 20, 332-338.	3.6	47
118	A Study of the Association between Level of Slack Reduction Following Downsizing and Innovation Output. Journal of Management Studies, 2010, 47, 483-508.	6.0	78
119	Managing and Coping with Organizational Failure: Introduction to the Special Issue. Group and Organization Management, 2010, 35, 531-541.	2.7	42
120	New approaches to employee voice and participation in organizations. Human Relations, 2010, 63, 303-310.	3.8	127
121	Slash and burn or nip and tuck? Downsizing, innovation and human resources. International Journal of Human Resource Management, 2010, 21, 2291-2305.	3.3	37
122	Developments in HRM in south-eastern Europe. International Journal of Human Resource Management, 2010, 21, 2521-2528.	3.3	9
123	What is happening to flexible workers in the supply chain partnerships between hotel housekeeping departments and their partner employment agencies?. International Journal of Hospitality Management, 2010, 29, 108-119.	5.3	26
124	Field of Human Resource Management. , 2010, , 3-11.		12
125	Getting to the heart of the debate: TQM and middle manager autonomy. Total Quality Management and Business Excellence, 2009, 20, 445-466.	2.4	40
126	Integrating products and services through life: an aerospace experience. International Journal of Operations and Production Management, 2009, 29, 520-538.	3.5	146

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127	The British partnership phenomenon: a ten year review. <i>Human Resource Management Journal</i> , 2009, 19, 260-279.	3.6	67
128	Editors' introduction: Australian industrial relations in transition. <i>Industrial Relations Journal</i> , 2009, 40, 358-371.	0.8	3
129	Control of subsidiaries of MNCs from emerging economies in developed countries: the case of Taiwanese MNCs in the UK. <i>International Journal of Human Resource Management</i> , 2009, 20, 75-95.	3.3	88
130	Changing times and changing timescales: the servitization of manufacturing. <i>International Journal of Operations and Production Management</i> , 2009, 29, .	3.5	33
131	Age discrimination and working life: Perspectives and contestations – a review of the contemporary literature. <i>International Journal of Management Reviews</i> , 2008, 10, 425-442.	5.2	74
132	Mapping the Decision to Quit: A Refinement and Test of the Unfolding Model of Voluntary Turnover. <i>Applied Psychology</i> , 2008, 57, 128-150.	4.4	55
133	In search of “product-service”™: evidence from aerospace, construction, and engineering. <i>Service Industries Journal</i> , 2008, 28, 861-875.	5.0	48
134	Capturing the aftermarket in engineering organizations: Opportunities and challenges. , 2008, , .		1
135	A STUDY OF THE ASSOCIATION BETWEEN DOWNSIZING AND INNOVATION DETERMINANTS. <i>International Journal of Innovation Management</i> , 2008, 12, 677-698.	0.7	18
136	Industrial Relations and the Social Sciences. , 2008, , 53-68.		13
137	The tyranny of corporate slenderness: ‘corporate anorexia’ as a metaphor for our age. <i>Work, Employment and Society</i> , 2007, 21, 537-549.	1.9	20
138	Information but not consultation: exploring employee involvement in SMEs. <i>International Journal of Human Resource Management</i> , 2007, 18, 1279-1297.	3.3	62
139	Improving the recruitment and return of nurses and allied health professionals: a quantitative study. <i>Health Services Management Research</i> , 2007, 20, 22-36.	1.0	8
140	Contemporary developments in information and consultation. <i>International Journal of Human Resource Management</i> , 2007, 18, 1133-1144.	3.3	34
141	Implications of the EU Information and Consultation Directive and the Regulations in the UK – prospects for the future of employee representation. <i>International Journal of Human Resource Management</i> , 2007, 18, 1145-1158.	3.3	21
142	Worlds colliding: the translation of modern management practices within a UK based subsidiary of a Korean-owned MNC. <i>International Journal of Human Resource Management</i> , 2007, 18, 1437-1455.	3.3	44
143	HRM strategies and MNCs from emerging economies in the UK. <i>European Business Review</i> , 2007, 19, 404-419.	1.9	29
144	Exploring TQM awareness in the Greek national business context: between conservatism and reformism cultural determinants of TQM. <i>International Journal of Human Resource Management</i> , 2007, 18, 1042-1062.	3.3	46

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145	Processes, procedures and journal development: Past, present and future. <i>International Journal of Management Reviews</i> , 2007, 9, 81-93.	5.2	21
146	THE IMPACT OF DOWNSIZING ON INNOVATION OUTPUT.. <i>Proceedings - Academy of Management</i> , 2006, 2006, P1-P6.	0.0	2
147	How well can the theory of planned behavior account for occupational intentions?. <i>Journal of Vocational Behavior</i> , 2006, 69, 374-390.	1.9	79
148	UK Emissions Trading from 2002â€“2004: Corporate Responses. <i>Energy and Environment</i> , 2005, 16, 993-1007.	2.7	1
149	Labour reform in a neo-liberal â€˜protectedâ€™ democracy: Chile 1990â€“2001. <i>International Journal of Human Resource Management</i> , 2005, 16, 65-89.	3.3	13
150	Editorial - <i>International Journal of Management Reviews: History, purpose and mission. International Journal of Management Reviews</i> , 2005, 7, 131-133.	5.2	2
151	British Industrial Relations Paradigm: A Critical Outline History and Prognosis. <i>Journal of Industrial Relations</i> , 2005, 47, 443-456.	1.1	20
152	â€˜Remember Iâ€™m the bloody architect!â€™. <i>Work, Employment and Society</i> , 2005, 19, 775-796.	1.9	80
153	Downsizing, rightsizing or dumbsizing? Quality, human resources and the management of sustainability. <i>Total Quality Management and Business Excellence</i> , 2005, 16, 1079-1088.	2.4	62
154	The management of voice in non-union organisations: managersâ€™ perspectives. <i>Employee Relations</i> , 2005, 27, 307-319.	1.5	54
155	Organizational Failure. <i>Long Range Planning</i> , 2005, 38, 233-238.	2.9	52
156	Partnership paradoxes. <i>Employee Relations</i> , 2004, 26, 353-376.	1.5	9
157	Organisational change and employee turnover. <i>Personnel Review</i> , 2004, 33, 161-173.	1.6	93
158	The Role of Shocks in Employee Turnover*. <i>British Journal of Management</i> , 2004, 15, 335-349.	3.3	62
159	Organizational failure: a critique of recent research and a proposed integrative framework. <i>International Journal of Management Reviews</i> , 2004, 5-6, 21-41.	5.2	305
160	Changing Patterns of Employee Voice: Case Studies from the UK and Republic of Ireland. <i>Journal of Industrial Relations</i> , 2004, 46, 298-322.	1.1	123
161	Quality and the Human Factor. <i>Total Quality Management and Business Excellence</i> , 2004, 15, 1019-1024.	2.4	18
162	The meanings and purpose of employee voice. <i>International Journal of Human Resource Management</i> , 2004, 15, 1149-1170.	3.3	304

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163	Perceptions of radiography and the National Health Service: a qualitative study. <i>Radiography</i> , 2003, 9, 109-122.	1.1	13
164	Attractiveness of Physiotherapy in the National Health Service as a Career Choice. <i>Physiotherapy</i> , 2003, 89, 575-583.	0.2	24
165	From Kyoto to Singapore: The adoption of quality management in the services sector in Singapore. <i>Total Quality Management and Business Excellence</i> , 2003, 14, 849-873.	2.4	11
166	Corporate Images of the United Kingdom National Health Service: Implications for the Recruitment and Retention of Nursing and Allied Health Profession Staff. <i>Corporate Reputation Review</i> , 2003, 6, 223-238.	1.1	22
167	Perceptions of nursing in the NHS. <i>Nursing Standard (Royal College of Nursing (Great Britain): 1987)</i> , 2003, 18, 33-38.	0.1	8
168	Empowerment: through the smoke and past the mirrors?. <i>Human Resource Development International</i> , 2002, 5, 119-130.	2.3	22
169	The long and winding road: The evolution of quality management. <i>Total Quality Management and Business Excellence</i> , 2002, 13, 101-121.	0.6	43
170	Wish you were here: managing absence. <i>Personnel Review</i> , 2002, 31, 228-246.	1.6	21
171	Managing Culture at British Airways: Hype, Hope and Reality. <i>Long Range Planning</i> , 2002, 35, 179-194.	2.9	24
172	The meaning of empowerment: the interdisciplinary etymology of a new management concept. <i>International Journal of Management Reviews</i> , 2002, 4, 271-290.	5.2	121
173	Rethinking total quality management. <i>Total Quality Management and Business Excellence</i> , 2001, 12, 247-258.	0.6	53
174	The sustainability debate. <i>International Journal of Operations and Production Management</i> , 2001, 21, 1492-1502.	3.5	297
175	In search of quality: the quality management experience in Singapore. <i>International Journal of Quality and Reliability Management</i> , 2001, 18, 813-835.	1.3	13
176	Industry Change and Union Mergers in British Retail Finance. <i>British Journal of Industrial Relations</i> , 2001, 39, 237-256.	0.8	10
177	Unweaving leaving: the use of models in the management of employee turnover. <i>International Journal of Management Reviews</i> , 2001, 3, 219-244.	5.2	66
178	CULTURAL CONTROL AND THE 'CULTURE MANAGER': EMPLOYMENT PRACTICES IN A CONSULTANCY. <i>Work, Employment and Society</i> , 2000, 14, 97-116.	1.9	7
179	Cultural Control and the 'Culture Manager': Employment Practices in a Consultancy. <i>Work, Employment and Society</i> , 2000, 14, 97-116.	1.9	72
180	'Looking out of the black hole'. <i>Employee Relations</i> , 1999, 21, 251-266.	1.5	35

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181	The state of total quality management: a review. <i>International Journal of Human Resource Management</i> , 1999, 10, 137-161.	3.3	46
182	Employment relations in SMEs. <i>Employee Relations</i> , 1999, 21, 206-217.	1.5	247
183	INSTRUMENTS TO SUPPORT SELF-ASSESSMENT. <i>Measuring Business Excellence</i> , 1999, 3, 8-15.	1.4	0
184	â€˜The Rise and Fall of TQMâ€™: the Vision, Meaning and Operation of Change. <i>Industrial Relations Journal</i> , 1998, 29, 18-29.	0.8	37
185	The politics of IT-enabled restructuring and the restructuring of politics through total quality management. <i>Information and Organization</i> , 1998, 8, 107-126.	1.5	3
186	Employee involvement in the financial services sector: problems and pitfalls. <i>Journal of Retailing and Consumer Services</i> , 1998, 5, 45-54.	5.3	2
187	Empowerment: theory and practice. <i>Personnel Review</i> , 1998, 27, 40-56.	1.6	331
188	TQM in Practice. , 1998, , 60-87.		7
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