Adrian J Wilkinson

List of Publications by Year
in descending order

243 papers	9,278 citations	43973 48 h-index	60497 81 g-index
267 all docs	267 docs citations	267 times ranked	4522 citing authors

#	Article	IF	Citations
1	Empowerment: theory and practice. Personnel Review, 1998, 27, 40-56.	1.6	331
2	Organizational failure: a critique of recent research and a proposed integrative framework. International Journal of Management Reviews, 2004, 5-6, 21-41.	5.2	305
3	The meanings and purpose of employee voice. International Journal of Human Resource Management, 2004, 15, 1149-1170.	3.3	304
4	The sustainability debate. International Journal of Operations and Production Management, 2001, 21, 1492-1502.	3.5	297
5	Employment relations in SMEs. Employee Relations, 1999, 21, 206-217.	1.5	247
6	Contemporary developments in Green (environmental) HRM scholarship. International Journal of Human Resource Management, 2016, 27, 114-128.	3.3	245
7	An Integrative Review of Employee Voice: Identifying a Common Conceptualization and Research Agenda. International Journal of Management Reviews, 2015, 17, 382-400.	5.2	219
8	TOTAL QUALITY MANAGEMENT AND EMPLOYEE INVOLVEMENT. Human Resource Management Journal, 1992, 2, 1-20.	3.6	186
9	Reconceptualising employee silence. Work, Employment and Society, 2011, 25, 51-67.	1.9	174
10	New times for employee voice?. Human Resource Management, 2011, 50, 65-74.	3.5	154
11	Integrating products and services through life: an aerospace experience. International Journal of Operations and Production Management, 2009, 29, 520-538.	3.5	146
12	Proâ€Social or Proâ€Management? A Critique of the Conception of Employee Voice as a Proâ€Social Behaviour within Organizational Behaviour. British Journal of Industrial Relations, 2016, 54, 261-284.	0.8	142
13	The other side of quality: â€˜softâ€™ issues and the human resource dimension. Total Quality Management and Business Excellence, 1992, 3, 323-330.	0.6	141
14	Internationalization and HRM strategies across subsidiaries in multinational corporations from emerging economiesâ€"A conceptual framework. Journal of World Business, 2012, 47, 251-258.	4.6	138
15	Bouquets, Brickbats and Blinkers: Total Quality Management and Employee Involvement in Practice. Organization Studies, 1997, 18, 799-819.	3.8	131
16	New approaches to employee voice and participation in organizations. Human Relations, 2010, 63, 303-310.	3.8	127
17	Understanding the Meaning of Participation: Views from the Workplace. Human Relations, 1994, 47, 867-894.	3.8	125
18	In search of TQM. Employee Relations, 1995, 17, 8-25.	1.5	125

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19	Changing Patterns of Employee Voice: Case Studies from the UK and Republic of Ireland. Journal of Industrial Relations, 2004, 46, 298-322.	1.1	123
20	Managing with Total Quality Management. , 1998, , .		122
21	The meaning of empowerment: the interdisciplinary etymology of a new management concept. International Journal of Management Reviews, 2002, 4, 271-290.	5.2	121
22	Building Societies: Change, Strategy and Corporate Identity. Journal of General Management, 1991, 17, 20-33.	0.8	104
23	TQM and the Management of Labour. Employee Relations, 1991, 13, 24-31.	1.5	104
24	Organisational change and employee turnover. Personnel Review, 2004, 33, 161-173.	1.6	93
25	Control of subsidiaries of MNCs from emerging economies in developed countries: the case of Taiwanese MNCs in the UK. International Journal of Human Resource Management, 2009, 20, 75-95.	3.3	88
26	Internationalization of emerging Indian multinationals: Linkage, leverage and learning (LLL) perspective. International Business Review, 2016, 25, 435-443.	2.6	86
27	Voices unheard: employee voice in the new century. International Journal of Human Resource Management, 2018, 29, 711-724.	3.3	86
28	â€˜Remember Iâ€™m the bloody architect!â€™. Work, Employment and Society, 2005, 19, 775-796.	1.9	80
29	How well can the theory of planned behavior account for occupational intentions?. Journal of Vocational Behavior, 2006, 69, 374-390.	1.9	79
30	A Study of the Association between Level of Slack Reduction Following Downsizing and Innovation Output. Journal of Management Studies, 2010, 47, 483-508.	6.0	78
31	The Academic Game: Compliance and Resistance in Universities. Work, Employment and Society, 2018, 32, 274-291.	1.9	75
32	The Influence of Managerial Relations on Waves of Employee Involvement. British Journal of Industrial Relations, 1993, 31, 553-576.	0.8	74
33	Age discrimination and working life: Perspectives and contestations â€“ a review of the contemporary literature. International Journal of Management Reviews, 2008, 10, 425-442.	5.2	74
34	Cultural Control and the `Culture Manager': Employment Practices in a Consultancy. Work, Employment and Society, 2000, 14, 97-116.	1.9	72
35	Varieties of Capitalism and Investments in Human Capital. Industrial Relations, 2012, 51, 501-527.	0.9	72
36	Mixed signals in HRM: the HRM role of hospital line managers[1]. Human Resource Management Journal, 2012, 22, 267-282.	3.6	69

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37	The British partnership phenomenon: a ten year review. Human Resource Management Journal, 2009, 19, 260-279.	3.6	67
38	NEW DEVELOPMENTS IN EMPLOYEE INVOLVEMENT. Management Research Review, 1991, 14, 34-37.	0.8	66
39	Unweaving leaving: the use of models in the management of employee turnover. International Journal of Management Reviews, 2001, 3, 219-244.	5.2	66
40	Toward an integration of research on employee voice. Human Resource Management Review, 2020, 30, 100677.	3.3	64
41	Corporate and generic identities: lessons from the Coâ€operative Bank. International Journal of Bank Marketing, 1996, 14, 22-35.	3.6	63
42	The Role of Shocks in Employee Turnover*. British Journal of Management, 2004, 15, 335-349.	3.3	62
43	Downsizing, rightsizing or dumbsizing? Quality, human resources and the management of sustainability. Total Quality Management and Business Excellence, 2005, 16, 1079-1088.	2.4	62
44	Information but not consultation: exploring employee involvement in SMEs. International Journal of Human Resource Management, 2007, 18, 1279-1297.	3.3	62
45	Managing human resources for TQM: possibilities and pitfalls. Employee Relations, 1995, 17, 42-51.	1.5	59
46	The use of cycles? explaining employee involvement in the 1990s. Industrial Relations Journal, 1992, 23, 268-283.	0.8	58
47	Mapping the Decision to Quit: A Refinement and Test of the Unfolding Model of Voluntary Turnover. Applied Psychology, 2008, 57, 128-150.	4.4	55
48	Global <scp>HR</scp> Roles and Factors Influencing Their Development: Evidence From Emerging Indian <scp>IT</scp> Services Multinationals. Human Resource Management, 2014, 53, 921-946.	3.5	55
49	The management of voice in nonâ€union organisations: managersâ€™ perspectives. Employee Relations, 2005, 27, 307-319.	1.5	54
50	Rethinking total quality management. Total Quality Management and Business Excellence, 2001, 12, 247-258.	0.6	53
51	Organizational Failure. Long Range Planning, 2005, 38, 233-238.	2.9	52
52	Filling the gaps: Patterns of formal and informal participation. Economic and Industrial Democracy, 2013, 34, 337-354.	1.2	51
53	Practices and Practicalities In Human Resource Management1. Human Resource Management Journal, 1996, 6, 63-80.	3.6	48
54	In search of â€˜product-serviceâ€™: evidence from aerospace, construction, and engineering. Service Industries Journal, 2008, 28, 861-875.	5.0	48

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55	Managing under pressure: HRM in hospitals. Human Resource Management Journal, 2010, 20, 332-338.	3.6	47
56	Accidental, unprepared, and unsupported: clinical nurses becoming managers. International Journal of Human Resource Management, 2012, 23, 204-220.	3.3	47
57	The state of total quality management: a review. International Journal of Human Resource Management, 1999, 10, 137-161.	3.3	46
58	Exploring TQM awareness in the Greek national business context: between conservatism and reformism cultural determinants of TQM. International Journal of Human Resource Management, 2007, 18, 1042-1062.	3.3	46
59	Global supply chains and social relations at work: Brokering across boundaries. Human Relations, 2018, 71, 459-480.	3.8	46
60	Worlds colliding: the translation of modern management practices within a UK based subsidiary of a Korean-owned MNC. International Journal of Human Resource Management, 2007, 18, 1437-1455.	3.3	44
61	Quality management in services: is the public sector keeping pace?. International Journal of Public Sector Management, 1995, 8, 21-34.	1.2	43
62	Cashing In On Quality? Pay Incentives and the Quality Culture. Human Resource Management Journal, 1996, 6, 5-17.	3.6	43
63	The long and winding road: The evolution of quality management. Total Quality Management and Business Excellence, 2002, 13, 101-121.	0.6	43
64	Reconceptualising employer associations under evolving employment relations. Work, Employment and Society, 2011, 25, 149-162.	1.9	43
65	Managing and Coping with Organizational Failure: Introduction to the Special Issue. Group and Organization Management, 2010, 35, 531-541.	2.7	42
66	Employee voice: charting new terrain. , 2014, , .		42
67	Holistic total quality management must take account of political processes. Total Quality Management and Business Excellence, 1993, 4, 47-56.	0.6	40
68	Getting to the heart of the debate: TQM and middle manager autonomy. Total Quality Management and Business Excellence, 2009, 20, 445-466.	2.4	40
69	Managerial Autism: Threat–Rigidity and Rigidity's Threat. British Journal of Management, 2012, 23, S74.	3.3	38
70	â€˜The Rise and Fall of TQMâ€™: the Vision, Meaning and Operation of Change. Industrial Relations Journal, 1998, 29, 18-29.	0.8	37
71	Slash and burn or nip and tuck? Downsizing, innovation and human resources. International Journal of Human Resource Management, 2010, 21, 2291-2305.	3.3	37
72	â€œLooking out of the blackâ€hole†Employee Relations, 1999, 21, 251-266.	1.5	35

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73	Direct Employee Participation. , 0, , 167-185.		35
74	Contemporary developments in information and consultation. International Journal of Human Resource Management, 2007, 18, 1133-1144.	3.3	34
75	Routes to partial success: collaborative employment relations and employee engagement. International Journal of Human Resource Management, 2014, 25, 915-930.	3.3	34
76	Reassessing employee involvement and participation: Atrophy, reinvigoration and patchwork in Australian workplaces. Journal of Industrial Relations, 2013, 55, 583-600.	1.1	33
77	Changing times and changing timescales: the servitization of manufacturing. International Journal of Operations and Production Management, 2009, 29, .	3.5	33
78	Fitness for Use? Barriers to Full TQM in the UK. Management Decision, 1991, 29, .	2.2	32
79	Is Quality Management Working in the UK?. Journal of General Management, 1995, 20, 44-59.	0.8	32
80	Guest Editorsâ€™ Introduction: People Management and Emerging Market Multinationals. Human Resource Management, 2014, 53, 835-849.	3.5	31
81	Conceptualizing Employee Participation in Organizations. , 0, , 3-26.		30
82	HRM strategies and MNCs from emerging economies in the UK. European Business Review, 2007, 19, 404-419.	1.9	29
83	The Razor's edge: Managing MNC affiliates in Iran. Journal of World Business, 2011, 46, 462-475.	4.6	29
84	The role of hospitals' HRM in shaping clinical performance: a holistic approach. International Journal of Human Resource Management, 2013, 24, 3062-3085.	3.3	29
85	Control: a contested concept in TQM research. International Journal of Operations and Production Management, 1997, 17, 558-573.	3.5	28
86	Stuck in the middle with you. International Journal of Operations and Production Management, 2010, 30, 365-397.	3.5	28
87	What is happening to flexible workers in the supply chain partnerships between hotel housekeeping departments and their partner employment agencies?. International Journal of Hospitality Management, 2010, 29, 108-119.	5.3	26
88	Global trends and crises, comparative capitalism and HRM. International Journal of Human Resource Management, 2017, 28, 2503-2518.	3.3	26
89	Health service accreditation stimulating change in clinical care and human resource management processes: A study of 311 Australian hospitals. Health Policy, 2019, 123, 661-665.	1.4	26
90	High-performance work systems and employee voice behaviour: an integrated model and research agenda. Personnel Review, 2021, 50, 1530-1543.	1.6	26

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91	Learning to manage: development experiences of hospital frontline managers. Human Resource Management Journal, 2016, 26, 505-522.	3.6	25
92	Managing Culture at British Airways: Hype, Hope and Reality. Long Range Planning, 2002, 35, 179-194.	2.9	24
93	Attractiveness of Physiotherapy in the National Health Service as a Career Choice. Physiotherapy, 2003, 89, 575-583.	0.2	24
94	â€˜The mission or the margin?â€™ A high-performance work system in a non-profit organisation. International Journal of Human Resource Management, 2017, 28, 1938-1959.	3.3	24
95	The Potential of Labourˆ'Management Partnership: A Longitudinal Case Analysis. British Journal of Management, 2018, 29, 554-570.	3.3	24
96	<i>Human Resource Management Journal</i>: A look to the past, present, and future of the journal and HRM scholarship. Human Resource Management Journal, 2020, 30, 1-12.	3.6	24
97	Tqm: Instant Pudding For the Personnel Function?. Human Resource Management Journal, 1994, 5, 33-49.	3.6	23
98	Changing patterns of human resource management in construction. Construction Management and Economics, 2012, 30, 507-512.	1.8	23
99	Partnership, collaboration and mutual gains: evaluating context, interests and legitimacy. International Journal of Human Resource Management, 2014, 25, 737-747.	3.3	23
100	Reconceptualizing the Service Paradox in Engineering Companies: Is HR a Missing Link?. IEEE Transactions on Engineering Management, 2014, 61, 275-284.	2.4	23
101	New Trajectories in Worker Voice: Integrating and Applying Contemporary Challenges in the Organization of Work. British Journal of Management, 2021, 32, 693-707.	3.3	23
102	Human Resource Management In Building Societies: Making the Transformation?. Human Resource Management Journal, 1993, 3, 43-60.	3.6	22
103	The problems with quality managementâ€"the view of managers: findings from an Institute of Management survey. Total Quality Management and Business Excellence, 1994, 5, 397-406.	0.6	22
104	Empowerment: through the smoke and past the mirrors?. Human Resource Development International, 2002, 5, 119-130.	2.3	22
105	Corporate Images of the United Kingdom National Health Service: Implications for the Recruitment and Retention of Nursing and Allied Health Profession Staff. Corporate Reputation Review, 2003, 6, 223-238.	1.1	22
106	Critical incidents of partnership: five years' experience at NatBank. Industrial Relations Journal, 2010, 41, 382-398.	0.8	22
107	Guest editors' note: Lifting the standards of practice and research - Hospitals and HRM. Asia Pacific Journal of Human Resources, 2011, 49, 131-137.	2.5	22
108	Adoption of Highâ€Performance Work Systems by Local Subsidiaries of Developed Country and Turkish MNEs and Indigenous Firms in Turkey. Human Resource Management, 2016, 55, 1001-1024.	3.5	22

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109	The digital society and provision of welfare services. International Journal of Sociology and Social Policy, 2018, 38, 194-209.	0.8	22
110	The Global Financial Crisis, Work and Employment: Ten Years On. Economic and Industrial Democracy, 2019, 40, 455-468.	1.2	22
111	Human Resource Management in Construction. , 0, , .		22
112	Quality management, problems and pitfalls: a critical perspective. International Journal of Quality and Reliability Management, 1996, 13, 55-65.	1.3	21
113	Wish you were here: managing absence. Personnel Review, 2002, 31, 228-246.	1.6	21
114	Implications of the EU Information and Consultation Directive and the Regulations in the UK â€" prospects for the future of employee representation. International Journal of Human Resource Management, 2007, 18, 1145-1158.	3.3	21
115	Processes, procedures and journal development: Past, present and future. International Journal of Management Reviews, 2007, 9, 81-93.	5.2	21
116	Voices from across the divide: An industrial relations perspective on employee voice. German Journal of Human Resource Management, 2016, 30, 338-344.	1.9	21
117	Employee voice: bridging new terrains and disciplinary boundaries. , 2020, , .		21
118	The SAGE Handbook of Human Resource Management. , 2019, , .		21
119	Agents of change?. Journal of Service Management, 1996, 7, 21-43.	2.2	20
120	Changing employment practices in UK banking: case studies. Personnel Review, 1997, 26, 24-42.	1.6	20
121	British Industrial Relations Paradigm: A Critical Outline History and Prognosis. Journal of Industrial Relations, 2005, 47, 443-456.	1.1	20
122	The tyranny of corporate slenderness: `corporate anorexia' as a metaphor for our age. Work, Employment and Society, 2007, 21, 537-549.	1.9	20
123	TQM and Performance Appraisal: Complementary or Incompatible?. European Management Review, 2020, 17, 57-82.	2.2	20
124	Financial Services - Every which Way but Quality?. Journal of General Management, 1997, 22, 53-73.	0.8	19
125	The message and the messenger. Personnel Review, 2016, 45, 1240-1258.	1.6	19
126	Opportunity and opportunism: The expatriation practices of Indian information technology multinational corporations. Journal of International Management, 2017, 23, 139-150.	2.4	19

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127	Quality and the Human Factor. Total Quality Management and Business Excellence, 2004, 15, 1019-1024.	2.4	18
128	A STUDY OF THE ASSOCIATION BETWEEN DOWNSIZING AND INNOVATION DETERMINANTS. International Journal of Innovation Management, 2008, 12, 677-698.	0.7	18
129	Institutions and Employment Relations: The State of the Art. Industrial Relations, 2012, 51, 373-388.	0.9	18
130	Health service accreditation reinforces a mindset of high-performance human resource management: lessons from an Australian study. International Journal for Quality in Health Care, 2014, 26, 372-377.	0.9	18
131	Employee voice, psychologisation and human resource management (HRM). Human Resource Management Journal, 2022, 32, 631-646.	3.6	18
132	Quality Management and the Manager. Employee Relations, 1994, 16, 62-70.	1.5	17
133	What Is Happening in Quality Management?: Findings from an IM Survey. The TQM Journal, 1994, 6, 55-58.	0.9	16
134	Double-breasting employee voice: An assessment of motives, arrangements and durability. Human Relations, 2015, 68, 489-513.	3.8	16
135	Employee voice in the Asia Pacific. Asia Pacific Journal of Human Resources, 2020, 58, 471-484.	2.5	16
136	Refashioning Industrial Relations: The Experience of a Chemical Company over the Last Decade. Personnel Review, 1993, 22, 22-38.	1.6	15
137	When two cultures meet: new industrial relations at Japanco. International Journal of Human Resource Management, 1995, 6, 849-871.	3.3	15
138	Is Enterprise Bargaining Still a Better Way of Working?. Journal of Industrial Relations, 2013, 55, 100-117.	1.1	15
139	Enhancing the Contribution of the Human Resource Function to Quality Improvement. Quality Management Journal, 1993, 1, 35-46.	0.9	14
140	What is happening in â€œqualityâ€•in the financial services?. The TQM Journal, 1995, 7, 9-12.	0.9	14
141	Fatal consequences: an analysis of the failed employee voice system at the <scp>B</scp>undaberg Hospital. Asia Pacific Journal of Human Resources, 2015, 53, 265-280.	2.5	14
142	In search of quality: the quality management experience in Singapore. International Journal of Quality and Reliability Management, 2001, 18, 813-835.	1.3	13
143	Perceptions of radiography and the National Health Service: a qualitative study. Radiography, 2003, 9, 109-122.	1.1	13
144	Labour reform in a neo-liberal â€˜protectedâ€™ democracy: Chile 1990â€"2001. International Journal of Human Resource Management, 2005, 16, 65-89.	3.3	13

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145	Opening the black box in nursing work and management practice: the role of ward managers. Journal of Nursing Management, 2015, 23, 211-220.	1.4	13
146	Alternative balanced scorecards built from paradigm models in strategic HRM and employment/industrial relations and used to measure the state of employment relations and HR system performance across U.S. workplaces. Human Resource Management Journal, 2021, 31, 65-92.	3.6	13
147	Evolution, Separation and Convergence of Employee Voice Concept. Work, Organization, and Employment, 2019, , 3-21.	0.2	13
148	Industrial Relations and the Social Sciences. , 2008, , 53-68.		13
149	Solidarity in Action at a Time of Crisis: The Role of Employee Voice in Relation to Communication and Horizontal Solidarity Behaviour. British Journal of Management, 2023, 34, 91-110.	3.3	13
150	'We are very focused on the muffins': Regulation of and compliance with industrial relations in franchises. Journal of Industrial Relations, 2016, 58, 25-45.	1.1	12
151	Tracking employee voice: developing the concept of voice pathways. Asia Pacific Journal of Human Resources, 2022, 60, 283-304.	2.5	12
152	Field of Human Resource Management. , 2010, , 3-11.		12
153	From Kyoto to Singapore: The adoption of quality management in the services sector in Singapore. Total Quality Management and Business Excellence, 2003, 14, 849-873.	2.4	11
154	Decaf or double shot? The strength of franchisor control over <scp>HRM</scp> in coffee franchises. Human Resource Management Journal, 2014, 24, 323-338.	3.6	11
155	Taking the pulse at work: An employment relations scorecard for Australia. Journal of Industrial Relations, 2018, 60, 145-175.	1.1	11
156	Employee voice. , 2018, , 251-265.		11
157	Participation and purpose: Boilermakers to bankers. Critical Perspectives on Accounting, 1991, 2, 385-413.	2.7	10
158	ESOP's fables: a tale of a machine tool company. International Journal of Human Resource Management, 1994, 5, 121-143.	3.3	10
159	New Patterns of Quality Management in the United Kingdom. Quality Management Journal, 1995, 2, 37-51.	0.9	10
160	Industry Change and Union Mergers in British Retail Finance. British Journal of Industrial Relations, 2001, 39, 237-256.	0.8	10
161	Guest Editors' Note: Time to Reconnect the Silos? Similarities and Differences in Employment Relations and Human Resources. Human Resource Management, 2014, 53, 203-210.	3.5	10
162	Changing roles of middle management? A case study of bank branch management. Journal of Retailing and Consumer Services, 1996, 3, 163-174.	5.3	9

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163	Looking for quality: A survey of quality initiatives in the financial services sector. Total Quality Management and Business Excellence, 1996, 7, 67-78.	0.6	9
164	Partnership paradoxes. Employee Relations, 2004, 26, 353-376.	1.5	9
165	Developments in HRM in south-eastern Europe. International Journal of Human Resource Management, 2010, 21, 2521-2528.	3.3	9
166	The â€œgood workplaceâ€. Journal of Participation and Employee Ownership, 2019, 2, 60-90.	0.5	9
167	The psychologisation conversation: An introduction. Human Resource Management Journal, 2020, 30, 32-33.	3.6	9
168	Frontline managers' implementation of the formal and informal performance management systems. Personnel Review, 2021, 50, 379-398.	1.6	9
169	The Long and Winding Road: Tracking Employee Involvement at Brownâ€²s Woven Carpets. Employee Relations, 1992, 14, 56-70.	1.5	8
170	Improving the recruitment and return of nurses and allied health professionals: a quantitative study. Health Services Management Research, 2007, 20, 22-36.	1.0	8
171	The role of peerâ€toâ€peer voice in severe work environments: organisational facilitators and barriers. Industrial Relations Journal, 2020, 51, 556-571.	0.8	8
172	Using unitarist, pluralist, and radical frames to map the cross-section distribution of employment relations across workplaces: A four-country empirical investigation of patterns and determinants. Journal of Industrial Relations, 2021, 63, 204-234.	1.1	8
173	Perceptions of nursing in the NHS. Nursing Standard (Royal College of Nursing (Great Britain): 1987), 2003, 18, 33-38.	0.1	8
174	TQM in Practice. , 1998, , 60-87.		7
175	CULTURAL CONTROL AND THE â€˜CULTURE MANAGERâ€™: EMPLOYMENT PRACTICES IN A CONSULTANCY. Work, Employment and Society, 2000, 14, 97-116.	1.9	7
176	Special Issue of <i>International Journal of Human Resource Management</i>: Voices unheard?. International Journal of Human Resource Management, 2015, 26, 1913-1915.	3.3	7
177	Using the endowment effect to explain managerial resistance towards codetermination: Implications for employment relations from the German case. Human Resource Management Journal, 2020, 30, 149-163.	3.6	7
178	Is it â€˜youâ€™ or â€˜your workplaceâ€™? Predictors of jobâ€related training in the Angloâ€American world. International Journal of Training and Development, 2020, 24, 173-203.	0.5	7
179	Has AustraliaÂ's Road to Workplace Partnership Reached a Dead End?. The International Journal of Comparative Labour Law and Industrial Relations, 2013, 29, 239-256.	0.2	7
180	Conference Review: Quality Concerns for Management. International Journal of Quality and Reliability Management, 1992, 9, .	1.3	6

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181	Human resourceâ€²s function. The TQM Journal, 1993, 5, .	0.9	6
182	Contingent management plans awaiting a contingency: the GFC and workplace change in the Australian hotels sector. Asia Pacific Business Review, 2013, 19, 266-278.	2.0	6
183	The rules of the game: a short guide for PhD students and new academics on publishing in academic journals. Innovations in Education and Teaching International, 2015, 52, 99-107.	1.5	6
184	Employment relations and human resource management. , 2018, , 108-124.		6
185	HRM and the health of hospitals. Health Services Management Research, 2019, 32, 89-102.	1.0	6
186	Exploring and investigating sustainable international business practices by MNEs in emerging markets. International Business Review, 2021, 30, 101899.	2.6	6
187	Stuck in the Middle? Managers in Building Societies. Work, Employment and Society, 1997, 11, 101-114.	1.9	6
188	Total Quality: Asking Critical Questions. Academy of Management Review, 1995, 20, 789-791.	7.4	5
189	Comparative Employment Systems. , 2014, , .		5
190	Barriers to frontline manager support for high-trauma workers. Personnel Review, 2019, 48, 1394-1409.	1.6	5
191	Forming Effective Employee Information and Consultation: A Fiveâ€Stage Trust and Justice Process. British Journal of Management, 2021, 32, 200-218.	3.3	5
192	Strategic or Silencing? Line Managersâ€™ Repurposing of Employee Voice Mechanisms for High Performance. British Journal of Management, 2022, 33, 1054-1070.	3.3	5
193	Evaluating the State of the Employment Relationship: A Balanced Scorecard Approach Built on Mackenzie Kingâ€™s Model of an Industrial Relations System. Industrial Relations, 0, 73, 664-701.	0.2	5
194	Restaurant employees' attitudinal reactions to social distancing difficulties: a multi-wave study. Journal of Service Theory and Practice, 2022, 32, 302-322.	1.9	5
195	Mapping employee involvement and participation in institutional context: Mick Marchington's applied pluralist contributions to human resource management research methods, theory and policy. Human Resource Management Journal, 2023, 33, 551-563.	3.6	5
196	The long haul: sustaining TQM at British Steel Teesside Works. International Journal of Manpower, 1996, 17, 34-51.	2.5	4
197	Aligning people with PROCESSES. Measuring Business Excellence, 1998, 2, 42-46.	1.4	4
198	All we need is a miracle: Using a solution-based approach to human resource management in hospitals. Asia Pacific Journal of Human Resources, 2011, 49, 165-179.	2.5	4

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200	From product to service quality: the role of managerial mindsets. Production Planning and Control, 2023, 34, 705-726.	5.8	4
201	Old frames and new lenses: Frames of reference revisited. Journal of Industrial Relations, 2021, 63, 114-125.	1.1	4
202	How difficulties in upward voice lead to lateral voice: a case study of a Chinese hospital. Personnel Review, 2023, 52, 760-776.	1.6	4
203	The politics of IT-enabled restructuring and the restructuring of politics through total quality management. Information and Organization, 1998, 8, 107-126.	1.5	3
204	Editors' introduction: Australian industrial relations in transition. Industrial Relations Journal, 2009, 40, 358-371.	0.8	3
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