

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

655 papers	24,291 citations	74 h-index	137 g-index
708 ext. papers	28,156 ext. citations	5.2 avg, IF	7.91 L-index

#	Paper	IF	Citations
655	Progress in information technology and tourism management: 20 years on and 10 years after the Internet. The state of eTourism research. <i>Tourism Management</i> , 2008 , 29, 609-623	10.8	1811
654	The impact of online user reviews on hotel room sales. <i>International Journal of Hospitality Management</i> , 2009 , 28, 180-182	8.3	743
653	Social Media in Tourism and Hospitality: A Literature Review. <i>Journal of Travel and Tourism Marketing</i> , 2013 , 30, 3-22	6.6	691
652	The influence of user-generated content on traveler behavior: An empirical investigation on the effects of e-word-of-mouth to hotel online bookings. <i>Computers in Human Behavior</i> , 2011 , 27, 634-639	7.7	660
651	The impact of e-word-of-mouth on the online popularity of restaurants: A comparison of consumer reviews and editor reviews. <i>International Journal of Hospitality Management</i> , 2010 , 29, 694-700	8.3	432
650	The impact of website quality on customer satisfaction and purchase intentions: Evidence from Chinese online visitors. <i>International Journal of Hospitality Management</i> , 2008 , 27, 391-402	8.3	407
649	The impact of the perception of risk on international travellers. <i>International Journal of Tourism Research</i> , 2007 , 9, 233-242	3.7	397
648	Do We Believe in TripAdvisor? Examining Credibility Perceptions and Online Travelers' Attitude toward Using User-Generated Content. <i>Journal of Travel Research</i> , 2013 , 52, 437-452	6.3	391
647	Sentiment classification of online reviews to travel destinations by supervised machine learning approaches. <i>Expert Systems With Applications</i> , 2009 , 36, 6527-6535	7.8	387
646	Progress in tourism management: A review of website evaluation in tourism research. <i>Tourism Management</i> , 2010 , 31, 297-313	10.8	387
645	Progress on information and communication technologies in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2014 , 26, 727-750	7.5	377
644	Hospitality and Tourism Online Reviews: Recent Trends and Future Directions. <i>Journal of Travel and Tourism Marketing</i> , 2015 , 32, 608-621	6.6	325
643	Analysis of the perceived value of online tourism reviews: Influence of readability and reviewer characteristics. <i>Tourism Management</i> , 2016 , 52, 498-506	10.8	300
642	Predicting the intention to use consumer-generated media for travel planning. <i>Tourism Management</i> , 2013 , 35, 132-143	10.8	274
641	Modeling and forecasting tourism demand for arrivals with stochastic nonstationary seasonality and intervention. <i>Tourism Management</i> , 2002 , 23, 499-510	10.8	249
640	Effect of sharing economy on tourism industry employment. <i>Annals of Tourism Research</i> , 2016 , 57, 264-267	6.7	221
639	Back-propagation learning in improving the accuracy of neural network-based tourism demand forecasting. <i>Tourism Management</i> , 2000 , 21, 331-340	10.8	221

638	Rating tourism and hospitality journals. <i>Tourism Management</i> , 2006 , 27, 1235-1252	10.8	220
637	Exploring the travel behaviors of inbound tourists to Hong Kong using geotagged photos. <i>Tourism Management</i> , 2015 , 46, 222-232	10.8	213
636	Tourism and online photography. <i>Tourism Management</i> , 2011 , 32, 725-731	10.8	212
635	An empirical examination of the acceptance behaviour of hotel front office systems: An extended technology acceptance model. <i>Tourism Management</i> , 2008 , 29, 500-513	10.8	212
634	Helpful Reviewers in TripAdvisor, an Online Travel Community. <i>Journal of Travel and Tourism Marketing</i> , 2011 , 28, 675-688	6.6	198
633	A neural network model to forecast Japanese demand for travel to Hong Kong. <i>Tourism Management</i> , 1999 , 20, 89-97	10.8	194
632	e-Tourism beyond COVID-19: a call for transformative research. <i>Information Technology and Tourism</i> , 2020 , 22, 187-203	4.8	191
631	A study of hotel information technology applications. <i>International Journal of Contemporary Hospitality Management</i> , 2005 , 17, 170-180	7.5	190
630	Developing a performance indicator for hotel websites. <i>International Journal of Hospitality Management</i> , 2003 , 22, 119-125	8.3	189
629	Achieving voluntary reductions in the carbon footprint of tourism and climate change. <i>Journal of Sustainable Tourism</i> , 2010 , 18, 297-317	5.7	177
628	INFORMATION TECHNOLOGY APPLICATIONS IN HOSPITALITY AND TOURISM: A REVIEW OF PUBLICATIONS FROM 2005 TO 2007View all notes. <i>Journal of Travel and Tourism Marketing</i> , 2009 , 26, 599-623	6.6	176
627	The impact of the Internet on travel agencies. <i>International Journal of Contemporary Hospitality Management</i> , 2004 , 16, 100-107	7.5	176
626	Forecasting tourism demand with composite search index. <i>Tourism Management</i> , 2017 , 59, 57-66	10.8	170
625	Determinants of Customer Satisfaction in the Hotel Industry: An Application of Online Review Analysis. <i>Asia Pacific Journal of Tourism Research</i> , 2013 , 18, 784-802	2.9	165
624	The influence of online reviews to online hotel booking intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2015 , 27, 1343-1364	7.5	164
623	Be a Superhost—The importance of badge systems for peer-to-peer rental accommodations. <i>Tourism Management</i> , 2017 , 60, 454-465	10.8	162
622	The perceived impact of risks on travel decisions. <i>International Journal of Tourism Research</i> , 2006 , 8, 289-300	3.7	153
621	Impact of hotel website quality on online booking intentions: eTrust as a mediator. <i>International Journal of Hospitality Management</i> , 2015 , 47, 108-115	8.3	150

620	Determinants of hotel room price. <i>International Journal of Contemporary Hospitality Management</i> , 2011 , 23, 972-981	7.5	145
619	A practitioners guide to time-series methods for tourism demand forecasting in a case study of Durban, South Africa. <i>Tourism Management</i> , 2001 , 22, 403-409	10.8	143
618	The potential for tourism and hospitality experience research in human-robot interactions. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 2498-2513	7.5	139
617	Tourism demand forecasting: A deep learning approach. <i>Annals of Tourism Research</i> , 2019 , 75, 410-423	7.7	138
616	The Influence of Hotel Price on Perceived Service Quality and Value in E-Tourism: An Empirical Investigation Based on Online Traveler Reviews. <i>Journal of Hospitality and Tourism Research</i> , 2014 , 38, 23-39	3.3	131
615	Importance of Hotel Website Dimensions and Attributes: Perceptions of Online Browsers and Online Purchasers. <i>Journal of Hospitality and Tourism Research</i> , 2006 , 30, 295-312	3.3	120
614	Difference in shopping satisfaction levels: a study of tourists in Hong Kong. <i>Tourism Management</i> , 2003 , 24, 401-410	10.8	117
613	A comparison of competing theoretical models for understanding acceptance behavior of information systems in upscale hotels. <i>International Journal of Hospitality Management</i> , 2009 , 28, 121-134	8.3	114
612	Analysing the intention to purchase on hotel websites: a study of travellers to Hong Kong. <i>International Journal of Hospitality Management</i> , 2005 , 24, 311-329	8.3	114
611	The impact of the Severe Acute Respiratory Syndrome on hotels: a case study of Hong Kong. <i>International Journal of Hospitality Management</i> , 2003 , 22, 327-332	8.3	114
610	You do well and I do well? The behavioral consequences of corporate social responsibility. <i>International Journal of Hospitality Management</i> , 2014 , 40, 62-70	8.3	111
609	Identifying emerging hotel preferences using Emerging Pattern Mining technique. <i>Tourism Management</i> , 2015 , 46, 311-321	10.8	108
608	A Study of Airlines' Online Reservation Services on the Internet. <i>Journal of Travel Research</i> , 2000 , 39, 202-211	6.3	107
607	A review of website evaluation studies in the tourism and hospitality fields from 1996 to 2009. <i>International Journal of Tourism Research</i> , 2011 , 13, 234-265	3.7	106
606	Analyzing changes in hotel customers' expectations by trip mode. <i>International Journal of Hospitality Management</i> , 2013 , 34, 359-371	8.3	105
605	Progress and development of information and communication technologies in hospitality. <i>International Journal of Contemporary Hospitality Management</i> , 2011 , 23, 533-551	7.5	105
604	Incorporating the rough sets theory into travel demand analysis. <i>Tourism Management</i> , 2003 , 24, 511-517	10.8	99
603	A Coauthorship Network Analysis of Tourism and Hospitality Research Collaboration. <i>Journal of Hospitality and Tourism Research</i> , 2013 , 37, 51-76	3.3	98

602	Relationship modeling in tourism shopping: a decision rules induction approach. <i>Tourism Management</i> , 2000 , 21, 241-249	10.8	98
601	Theoretical, empirical, and operational models in hotel location research. <i>International Journal of Hospitality Management</i> , 2014 , 36, 209-220	8.3	97
600	An overview of Internet-based surveys in hospitality and tourism journals. <i>Tourism Management</i> , 2011 , 32, 717-724	10.8	95
599	Extending the modified heuristic usability evaluation technique to chain and independent hotel websites. <i>International Journal of Hospitality Management</i> , 2004 , 23, 307-313	8.3	94
598	Categorical classification of tourism dining. <i>Annals of Tourism Research</i> , 2002 , 29, 819-833	7.7	91
597	A segmentation of online reviews by language groups: How English and non-English speakers rate hotels differently. <i>International Journal of Hospitality Management</i> , 2015 , 48, 143-149	8.3	90
596	Distribution channel in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2015 , 27, 431-452	7.5	88
595	A comprehensive review of mobile technology use in hospitality and tourism. <i>Journal of Hospitality Marketing and Management</i> , 2018 , 27, 626-648	6.4	87
594	Discovering the hotel selection preferences of Hong Kong inbound travelers using the Choquet Integral. <i>Tourism Management</i> , 2013 , 36, 321-330	10.8	85
593	The Complex Matter of Online Hotel Choice. <i>Cornell Hospitality Quarterly</i> , 2013 , 54, 74-83	2.2	85
592	How do the preferences of online buyers and browsers differ on the design and content of travel websites?. <i>International Journal of Contemporary Hospitality Management</i> , 2008 , 20, 388-400	7.5	85
591	Measuring E-Service Quality for Online Travel Agencies. <i>Journal of Travel and Tourism Marketing</i> , 2010 , 27, 306-323	6.6	84
590	Consumer trust in tourism and hospitality: A review of the literature. <i>Journal of Hospitality and Tourism Management</i> , 2014 , 21, 1-9	6	82
589	Successful Factors For A Travel Web Site: Perceptions Of On-Line Purchasers In Hong Kong. <i>Journal of Hospitality and Tourism Research</i> , 2003 , 27, 118-124	3.3	80
588	How locus of control shapes intention to reuse mobile apps for making hotel reservations: Evidence from chinese consumers. <i>Tourism Management</i> , 2017 , 61, 331-342	10.8	79
587	A review of the literature on culture in hotel management research: What is the future?. <i>International Journal of Hospitality Management</i> , 2012 , 31, 52-65	8.3	76
586	An Examination of the Relationship between Online Travel Agents and Hotels: A Case Study of Choice Hotels International and Expedia.com. <i>Cornell Hospitality Quarterly</i> , 2013 , 54, 95-107	2.2	76
585	Evaluating research performance in tourism and hospitality: The perspective of university program heads. <i>Tourism Management</i> , 2007 , 28, 1203-1211	10.8	76

584	An empirical study on the influence of economy hotel website quality on online booking intentions. <i>International Journal of Hospitality Management</i> , 2017 , 63, 1-10	8.3	75
583	Analysing the online pricing practices of hotels in Hong Kong. <i>International Journal of Hospitality Management</i> , 2005 , 24, 301-307	8.3	75
582	Customers' perceptions on the importance of hotel web site dimensions and attributes. <i>International Journal of Contemporary Hospitality Management</i> , 2005 , 17, 493-503	7.5	75
581	Smartphones in Tourism and Hospitality Marketing: A Literature Review. <i>Journal of Travel and Tourism Marketing</i> , 2015 , 32, 692-711	6.6	74
580	The Dynamics of Search Engine Marketing for Tourist Destinations. <i>Journal of Travel Research</i> , 2011 , 50, 365-377	6.3	74
579	How do Mainland Chinese travelers choose restaurants in Hong Kong?: An exploratory study of individual visit scheme travelers and packaged travelers. <i>International Journal of Hospitality Management</i> , 2008 , 27, 346-354	8.3	74
578	Re-examining perceived usefulness and ease of use in online booking. <i>International Journal of Contemporary Hospitality Management</i> , 2015 , 27, 185-198	7.5	73
577	A Framework of Search Engine Use for Travel Planning. <i>Journal of Travel Research</i> , 2011 , 50, 587-601	6.3	72
576	The effect of online reviews on hotel booking intention: The role of reader-reviewer similarity. <i>International Journal of Hospitality Management</i> , 2017 , 66, 54-65	8.3	71
575	Progression and development of information and communication technology research in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2019 , 32, 511-534	7.5	68
574	Insights into Suspicious Online Ratings: Direct Evidence from TripAdvisor. <i>Asia Pacific Journal of Tourism Research</i> , 2016 , 21, 259-272	2.9	67
573	A Review of Hospitality Internship: Different Perspectives of Students, Employers, and Educators. <i>Journal of Teaching in Travel and Tourism</i> , 2012 , 12, 377-402	1.1	67
572	Factors influencing the effectiveness of online group buying in the restaurant industry. <i>International Journal of Hospitality Management</i> , 2013 , 35, 237-245	8.3	66
571	Progress in Shopping Tourism. <i>Journal of Travel and Tourism Marketing</i> , 2016 , 33, 1-24	6.6	65
570	Profiling the Users of Travel Websites for Planning and Online Experience Sharing. <i>Journal of Hospitality and Tourism Research</i> , 2012 , 36, 418-426	3.3	65
569	A study of the perceived importance of the overall website quality of different classes of hotels. <i>International Journal of Hospitality Management</i> , 2006 , 25, 525-531	8.3	65
568	A behavioral analysis of web sharers and browsers in Hong Kong using targeted association rule mining. <i>Tourism Management</i> , 2012 , 33, 731-740	10.8	63
567	Evaluation of Usability: A Study of Hotel Web Sites in Hong Kong. <i>Journal of Hospitality and Tourism Research</i> , 2006 , 30, 452-473	3.3	63

566	A genetic algorithm-based learning approach to understand customer satisfaction with OTA websites. <i>Tourism Management</i> , 2015 , 48, 231-241	10.8	62
565	Effect of air quality in the place of origin on outbound tourism demand: Disposable income as a moderator. <i>Tourism Management</i> , 2018 , 68, 152-161	10.8	62
564	Exploring Tourist Dining Preferences Based on Restaurant Reviews. <i>Journal of Travel Research</i> , 2019 , 58, 149-167	6.3	62
563	A demand-driven analysis of tourist accommodation price: A quantile regression of room bookings. <i>International Journal of Hospitality Management</i> , 2015 , 50, 1-8	8.3	61
562	Online Complaining Behavior in Mainland China Hotels: The Perception of Chinese and Non-Chinese Customers. <i>International Journal of Hospitality and Tourism Administration</i> , 2014 , 15, 248-274	2	60
561	Usability of Chinese Destination Management Organization WebsitesView all notes. <i>Journal of Travel and Tourism Marketing</i> , 2008 , 25, 182-198	6.6	58
560	Room occupancy rate forecasting: a neural network approach. <i>International Journal of Contemporary Hospitality Management</i> , 1998 , 10, 234-239	7.5	58
559	Experimental research in hospitality and tourism: a critical review. <i>International Journal of Contemporary Hospitality Management</i> , 2016 , 28, 246-266	7.5	57
558	Hybrid dual-tree complex wavelet transform and support vector machine for digital multi-focus image fusion. <i>Neurocomputing</i> , 2016 , 182, 1-9	5.4	57
557	The Methodological Progress of Tourism Demand Forecasting: A Review of Related Literature. <i>Journal of Travel and Tourism Marketing</i> , 2011 , 28, 296-317	6.6	57
556	Analyzing and Forecasting Tourism Demand: A Rough Sets Approach. <i>Journal of Travel Research</i> , 2008 , 46, 327-338	6.3	57
555	Progress and Development of Information Technology in the Hospitality Industry: Evidence from Cornell Hospitality Quarterly. <i>Cornell Hospitality Quarterly</i> , 2013 , 54, 10-24	2.2	56
554	Shopping destinations and trust □ Tourist attitudes: Scale development and validation. <i>Tourism Management</i> , 2016 , 54, 490-501	10.8	55
553	A contrast analysis of online hotel web service purchasers and browsers. <i>International Journal of Hospitality Management</i> , 2009 , 28, 466-478	8.3	53
552	The relevance of mobile tourism and information technology: an analysis of recent trends and future research directions. <i>Journal of Travel and Tourism Marketing</i> , 2017 , 34, 732-748	6.6	52
551	The contributions of economics to hospitality literature: A content analysis of hospitality and tourism journals. <i>International Journal of Hospitality Management</i> , 2015 , 44, 99-110	8.3	52
550	Where to find the lowest hotel room rates on the internet? The case of Hong Kong. <i>International Journal of Contemporary Hospitality Management</i> , 2007 , 19, 495-506	7.5	51
549	Motivating frontline employees: Role of job characteristics in work and life satisfaction. <i>Journal of Hospitality and Tourism Management</i> , 2016 , 27, 27-38	6	51

548	Globalization or localization of consumer preferences: The case of hotel room booking. <i>Tourism Management</i> , 2014 , 41, 148-157	10.8	50
547	Mediating effects of attitude, subjective norms and perceived behavioural control for mobile payment-based hotel reservations. <i>International Journal of Hospitality Management</i> , 2020 , 84, 102331	8.3	50
546	Outlook of tourism recovery amid an epidemic: Importance of outbreak control by the government. <i>Annals of Tourism Research</i> , 2020 , 86, 102951	7.7	49
545	Tourist Activity Analysis by Leveraging Mobile Social Media Data. <i>Journal of Travel Research</i> , 2018 , 57, 883-898	6.3	49
544	A Review of Research on Electronic Word-of-Mouth in Hospitality and Tourism Management. <i>International Journal of Hospitality and Tourism Administration</i> , 2016 , 17, 347-372	2	48
543	The popularity of prestigious hospitality journals: a Google Scholar approach. <i>International Journal of Contemporary Hospitality Management</i> , 2008 , 20, 113-125	7.5	48
542	A state-of-the-art review of smart tourism research. <i>Journal of Travel and Tourism Marketing</i> , 2020 , 37, 78-91	6.6	48
541	Investigating cross-national heterogeneity in the adoption of online hotel reviews. <i>International Journal of Hospitality Management</i> , 2016 , 55, 142-153	8.3	48
540	Hotel location evaluation: A combination of machine learning tools and web GIS. <i>International Journal of Hospitality Management</i> , 2015 , 47, 14-24	8.3	47
539	Analyzing hotel star ratings on third-party distribution websites. <i>International Journal of Contemporary Hospitality Management</i> , 2010 , 22, 797-813	7.5	47
538	Disintermediation of hotel reservations. <i>International Journal of Contemporary Hospitality Management</i> , 2009 , 21, 766-772	7.5	47
537	A Systematic Review, Analysis, and Evaluation of Research Articles in the Cornell Hospitality Quarterly. <i>Cornell Hospitality Quarterly</i> , 2012 , 53, 365-381	2.2	46
536	Air Quality in Hong Kong: A Study of the Perception of International Visitors. <i>Journal of Sustainable Tourism</i> , 2007 , 15, 390-401	5.7	46
535	The Evaluation of Hotel Website Functionality by Fuzzy Analytic Hierarchy Process. <i>Journal of Travel and Tourism Marketing</i> , 2012 , 29, 263-278	6.6	45
534	Motivation and satisfaction of mega-business event attendees. <i>International Journal of Contemporary Hospitality Management</i> , 2008 , 20, 228-234	7.5	45
533	Incidence of workplace bullying among hospitality employees. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 1116-1132	7.5	44
532	Experiencing P2P accommodations: Anecdotes from Chinese customers. <i>International Journal of Hospitality Management</i> , 2019 , 77, 323-332	8.3	44
531	Quasi-Trial Experiences through Sensory Information on Destination Web Sites. <i>Journal of Travel Research</i> , 2010 , 49, 310-322	6.3	43

530	A Review of Personality Research in the Tourism and Hospitality Context. <i>Journal of Travel and Tourism Marketing</i> , 2010 , 27, 439-459	6.6	43
529	The Perceived Destination Image of Hong Kong as Revealed in the Travel Blogs of Mainland Chinese Tourists. <i>International Journal of Hospitality and Tourism Administration</i> , 2010 , 11, 303-327	2	43
528	Work environment and well-being of different occupational groups in hospitality: Job Demand-Control-Support model. <i>International Journal of Hospitality Management</i> , 2018 , 73, 1-11	8.3	42
527	Mapping the progress of social media research in hospitality and tourism management from 2004 to 2014. <i>Journal of Travel and Tourism Marketing</i> , 2018 , 35, 102-118	6.6	42
526	Robustness of Distance Decay for International Pleasure Travelers: A Longitudinal Approach. <i>International Journal of Tourism Research</i> , 2012 , 14, 409-420	3.7	42
525	Hong Kong Residents' Adoption of Risk Reduction Strategies in Leisure Travel. <i>Journal of Travel and Tourism Marketing</i> , 2011 , 28, 240-260	6.6	42
524	Assessing Hotel-Related Smartphone Apps Using Online Reviews. <i>Journal of Hospitality Marketing and Management</i> , 2016 , 25, 291-313	6.4	41
523	Utilitarianism and knowledge growth during status seeking: Evidence from text mining of online reviews. <i>Tourism Management</i> , 2018 , 66, 38-46	10.8	41
522	Systematic Review of Smart Tourism Research. <i>Sustainability</i> , 2020 , 12, 3401	3.6	40
521	Positive and Negative Word of Mouth about Restaurants: Exploring the Asymmetric Impact of the Performance of Attributes. <i>Asia Pacific Journal of Tourism Research</i> , 2014 , 19, 162-180	2.9	40
520	Complex system fault diagnosis based on a fuzzy robust wavelet support vector classifier and an adaptive Gaussian particle swarm optimization. <i>Information Sciences</i> , 2010 , 180, 4514-4528	7.7	40
519	Why Referees Reject Manuscripts. <i>Journal of Hospitality and Tourism Research</i> , 2007 , 31, 455-470	3.3	40
518	An updated comprehensive review of website evaluation studies in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 355-373	7.5	39
517	An Analysis of Academic Leadership in Hospitality and Tourism Journals. <i>Journal of Hospitality and Tourism Research</i> , 2010 , 34, 455-477	3.3	39
516	The survival of hotels during disaster: A case study of Hong Kong in 2003. <i>Asia Pacific Journal of Tourism Research</i> , 2006 , 11, 65-80	2.9	39
515	A sparse Gaussian process regression model for tourism demand forecasting in Hong Kong. <i>Expert Systems With Applications</i> , 2012 , 39, 4769-4774	7.8	38
514	Forecasting Tourism Demand with Decomposed Search Cycles. <i>Journal of Travel Research</i> , 2020 , 59, 52-68	6.3	38
513	Current state of China tourism research. <i>Current Issues in Tourism</i> , 2014 , 17, 679-704	5.8	37

512	AN ANALYSIS OF THE MOST INFLUENTIAL ARTICLES PUBLISHED IN TOURISM JOURNALS FROM 2000 TO 2007: A GOOGLE SCHOLAR APPROACHView all notes. <i>Journal of Travel and Tourism Marketing</i> , 2009 , 26, 735-746	6.6	37
511	Job demands–job resources (JD-R) model, work engagement, and well-being of cruise ship employees. <i>International Journal of Hospitality Management</i> , 2020 , 88, 102518	8.3	36
510	Travel Diaries Analysis by Sequential Rule Mining. <i>Journal of Travel Research</i> , 2018 , 57, 399-413	6.3	35
509	Progress in Chinese hotel research: A review of SSCI-listed journals. <i>International Journal of Hospitality Management</i> , 2014 , 42, 144-154	8.3	35
508	Identifying changes and trends in Hong Kong outbound tourism. <i>Tourism Management</i> , 2011 , 32, 1106-1114	10.8	34
507	How to improve the stated helpfulness of hotel reviews? A multilevel approach. <i>International Journal of Contemporary Hospitality Management</i> , 2019 , 31, 953-977	7.5	34
506	Use of impact-range performance and asymmetry analyses to improve OTA website quality. <i>Journal of Hospitality and Tourism Management</i> , 2016 , 26, 9-17	6	33
505	Internet and TourismPart XXI. <i>Journal of Travel and Tourism Marketing</i> , 2006 , 20, 75-77	6.6	33
504	Can Response Management Benefit Hotels? Evidence from Hong Kong Hotels. <i>Journal of Travel and Tourism Marketing</i> , 2015 , 32, 1069-1080	6.6	32
503	Applying the Technology-Organization-Environment framework to explore ICT initial and continued adoption: An exploratory study of an independent hotel in Hong Kong. <i>Tourism Recreation Research</i> , 2015 , 40, 391-406	2.1	32
502	Tourism Demand Forecasting: A Decomposed Deep Learning Approach. <i>Journal of Travel Research</i> , 2020 , 004728752091952	6.3	32
501	Forecasting tourism demand by extracting fuzzy Takagi–Sugeno rules from trained SVMs. <i>CAAI Transactions on Intelligence Technology</i> , 2016 , 1, 30-42	9.7	32
500	A systematic review of China’s outbound tourism research. <i>International Journal of Contemporary Hospitality Management</i> , 2016 , 28, 2654-2674	7.5	32
499	Evaluation of Hotel Information Technologies and EDI Adoption: The Perspective of Hotel IT Managers in Hong Kong. <i>Cornell Hospitality Quarterly</i> , 2013 , 54, 25-37	2.2	32
498	Human dimension of the hospitality industry: Working conditions and psychological well-being among European servers. <i>Journal of Hospitality and Tourism Management</i> , 2019 , 41, 138-147	6	32
497	In search of a research frontier in cruise tourism studies. <i>International Journal of Hospitality Management</i> , 2020 , 85, 102353	8.3	32
496	The importance of marketer-generated content to peer-to-peer property rental platforms: Evidence from Airbnb. <i>International Journal of Hospitality Management</i> , 2020 , 84, 102329	8.3	32
495	The price of success: A study on chefs’ subjective well-being, job satisfaction, and human values. <i>International Journal of Hospitality Management</i> , 2018 , 69, 84-93	8.3	31

494	Research in Sustainable Tourism: A Longitudinal Study of Articles between 2008 and 2017. <i>Sustainability</i> , 2018 , 10, 590	3.6	31
493	Who booked five-star hotels in Macau? A study of hotel guests' online booking intention. <i>Journal of Hospitality and Tourism Management</i> , 2013 , 20, 76-83	6	31
492	Segmenting Leisure Travelers by Risk Reduction Strategies. <i>Journal of Travel and Tourism Marketing</i> , 2011 , 28, 828-839	6.6	31
491	The relevance of profiling travel activities for improving destination marketing strategies. <i>International Journal of Contemporary Hospitality Management</i> , 2004 , 16, 355-362	7.5	31
490	The Application of Rough Sets to Sightseeing Expenditures. <i>Journal of Travel Research</i> , 2000 , 39, 70-77	6.3	31
489	Apocalypse Now or Overreaction to Coronavirus: The Global Cruise Tourism Industry Crisis. <i>Sustainability</i> , 2020 , 12, 6968	3.6	31
488	Review of tourism forecasting research with internet data. <i>Tourism Management</i> , 2021 , 83, 104245	10.8	31
487	Impact of robot hotel service on consumers' purchase intention: a control experiment. <i>Asia Pacific Journal of Tourism Research</i> , 2020 , 25, 780-798	2.9	30
486	A Fuzzy Multiple Criteria Decision-making Model for Evaluating Travel Websites. <i>Asia Pacific Journal of Tourism Research</i> , 2007 , 12, 147-159	2.9	30
485	Posting reviews on OTAs: Motives, rewards and effort. <i>Tourism Management</i> , 2019 , 70, 230-237	10.8	30
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