

Rob Law

List of Publications by Year in descending order

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751
papers

36,162
citations

5434

84
h-index

6192

160
g-index

825
all docs

825
docs citations

825
times ranked

18510
citing authors

#	ARTICLE	IF	CITATIONS
1	Progress in information technology and tourism management: 20 years on and 10 years after the Internetâ€”The state of eTourism research. <i>Tourism Management</i> , 2008, 29, 609-623.	10.0	2,456
2	The impact of online user reviews on hotel room sales. <i>International Journal of Hospitality Management</i> , 2009, 28, 180-182.	9.0	986
3	Social Media in Tourism and Hospitality: A Literature Review. <i>Journal of Travel and Tourism Marketing</i> , 2013, 30, 3-22.	7.2	984
4	The influence of user-generated content on traveler behavior: An empirical investigation on the effects of e-word-of-mouth to hotel online bookings. <i>Computers in Human Behavior</i> , 2011, 27, 634-639.	9.0	873
5	The impact of e-word-of-mouth on the online popularity of restaurants: A comparison of consumer reviews and editor reviews. <i>International Journal of Hospitality Management</i> , 2010, 29, 694-700.	9.0	568
6	The impact of the perception of risk on international travellers. <i>International Journal of Tourism Research</i> , 2007, 9, 233-242.	3.7	546
7	The impact of website quality on customer satisfaction and purchase intentions: Evidence from Chinese online visitors. <i>International Journal of Hospitality Management</i> , 2008, 27, 391-402.	9.0	543
8	â€œDo We Believe in TripAdvisor?â€”Examining Credibility Perceptions and Online Travelersâ€™ Attitude toward Using User-Generated Content. <i>Journal of Travel Research</i> , 2013, 52, 437-452.	9.1	538
9	Sentiment classification of online reviews to travel destinations by supervised machine learning approaches. <i>Expert Systems With Applications</i> , 2009, 36, 6527-6535.	7.9	526
10	Progress on information and communication technologies in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2014, 26, 727-750.	8.3	514
11	Progress in tourism management: A review of website evaluation in tourism research. <i>Tourism Management</i> , 2010, 31, 297-313.	10.0	470
12	Hospitality and Tourism Online Reviews: Recent Trends and Future Directions. <i>Journal of Travel and Tourism Marketing</i> , 2015, 32, 608-621.	7.2	456
13	Analysis of the perceived value of online tourism reviews: Influence of readability and reviewer characteristics. <i>Tourism Management</i> , 2016, 52, 498-506.	10.0	455
14	Predicting the intention to use consumer-generated media for travel planning. <i>Tourism Management</i> , 2013, 35, 132-143.	10.0	373
15	e-Tourism beyond COVID-19: a call for transformative research. <i>Information Technology and Tourism</i> , 2020, 22, 187-203.	5.8	337
16	Modeling and forecasting tourism demand for arrivals with stochastic nonstationary seasonality and intervention. <i>Tourism Management</i> , 2002, 23, 499-510.	10.0	318
17	Effect of sharing economy on tourism industry employment. <i>Annals of Tourism Research</i> , 2016, 57, 264-267.	6.7	296
18	Exploring the travel behaviors of inbound tourists to Hong Kong using geotagged photos. <i>Tourism Management</i> , 2015, 46, 222-232.	10.0	292

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19	Back-propagation learning in improving the accuracy of neural network-based tourism demand forecasting. <i>Tourism Management</i> , 2000, 21, 331-340.	10.0	289
20	Tourism and online photography. <i>Tourism Management</i> , 2011, 32, 725-731.	10.0	284
21	An empirical examination of the acceptance behaviour of hotel front office systems: An extended technology acceptance model. <i>Tourism Management</i> , 2008, 29, 500-513.	10.0	281
22	Tourism demand forecasting: A deep learning approach. <i>Annals of Tourism Research</i> , 2019, 75, 410-423.	6.7	280
23	Forecasting tourism demand with composite search index. <i>Tourism Management</i> , 2017, 59, 57-66.	10.0	269
24	The influence of online reviews to online hotel booking intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2015, 27, 1343-1364.	8.3	260
25	The potential for tourism and hospitality experience research in human-robot interactions. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 2498-2513.	8.3	258
26	Determinants of Customer Satisfaction in the Hotel Industry: An Application of Online Review Analysis. <i>Asia Pacific Journal of Tourism Research</i> , 2013, 18, 784-802.	3.9	255
27	Rating tourism and hospitality journals. <i>Tourism Management</i> , 2006, 27, 1235-1252.	10.0	251
28	Be a "Superhost": The importance of badge systems for peer-to-peer rental accommodations. <i>Tourism Management</i> , 2017, 60, 454-465.	10.0	248
29	A neural network model to forecast Japanese demand for travel to Hong Kong. <i>Tourism Management</i> , 1999, 20, 89-97.	10.0	247
30	Helpful Reviewers in TripAdvisor, an Online Travel Community. <i>Journal of Travel and Tourism Marketing</i> , 2011, 28, 675-688.	7.2	246
31	INFORMATION TECHNOLOGY APPLICATIONS IN HOSPITALITY AND TOURISM: A REVIEW OF PUBLICATIONS FROM 2005 TO 2007. <i>Journal of Travel and Tourism Marketing</i> , 2009, 26, 599-623.	7.2	237
32	Impact of hotel website quality on online booking intentions: eTrust as a mediator. <i>International Journal of Hospitality Management</i> , 2015, 47, 108-115.	9.0	226
33	Achieving voluntary reductions in the carbon footprint of tourism and climate change. <i>Journal of Sustainable Tourism</i> , 2010, 18, 297-317.	9.3	225
34	Developing a performance indicator for hotel websites. <i>International Journal of Hospitality Management</i> , 2003, 22, 119-125.	9.0	224
35	A study of hotel information technology applications. <i>International Journal of Contemporary Hospitality Management</i> , 2005, 17, 170-180.	8.3	221
36	The impact of the Internet on travel agencies. <i>International Journal of Contemporary Hospitality Management</i> , 2004, 16, 100-107.	8.3	220

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37	The perceived impact of risks on travel decisions. <i>International Journal of Tourism Research</i> , 2006, 8, 289-300.	3.7	202
38	A Unique Plant ESCRT Component, FREE1, Regulates Multivesicular Body Protein Sorting and Plant Growth. <i>Current Biology</i> , 2014, 24, 2556-2563.	4.0	202
39	Determinants of hotel room price. <i>International Journal of Contemporary Hospitality Management</i> , 2011, 23, 972-981.	8.3	190
40	The Influence of Hotel Price on Perceived Service Quality and Value in E-Tourism. <i>Journal of Hospitality and Tourism Research</i> , 2014, 38, 23-39.	3.2	186
41	Influence of aldehyde fixation on the morphology of endosomes and lysosomes: quantitative analysis and electron tomography. <i>Journal of Microscopy</i> , 2003, 212, 81-90.	2.0	185
42	Metabolic regulation of osteoclast differentiation and function. <i>Journal of Bone and Mineral Research</i> , 2013, 28, 2392-2399.	3.0	181
43	A comparison of competing theoretical models for understanding acceptance behavior of information systems in upscale hotels. <i>International Journal of Hospitality Management</i> , 2009, 28, 121-134.	9.0	161
44	You do well and I do well? The behavioral consequences of corporate social responsibility. <i>International Journal of Hospitality Management</i> , 2014, 40, 62-70.	9.0	152
45	A comprehensive review of mobile technology use in hospitality and tourism. <i>Journal of Hospitality Marketing and Management</i> , 2018, 27, 626-648.	7.3	151
46	The impact of the Severe Acute Respiratory Syndrome on hotels: a case study of Hong Kong. <i>International Journal of Hospitality Management</i> , 2003, 22, 327-332.	9.0	148
47	Importance of Hotel Website Dimensions and Attributes: Perceptions of Online Browsers and Online Purchasers. <i>Journal of Hospitality and Tourism Research</i> , 2006, 30, 295-312.	3.2	146
48	How locus of control shapes intention to reuse mobile apps for making hotel reservations: Evidence from chinese consumers. <i>Tourism Management</i> , 2017, 61, 331-342.	10.0	144
49	Identifying emerging hotel preferences using Emerging Pattern Mining technique. <i>Tourism Management</i> , 2015, 46, 311-321.	10.0	142
50	A Study of Airlines's™ Online Reservation Services on the Internet. <i>Journal of Travel Research</i> , 2000, 39, 202-211.	9.1	139
51	Progress and development of information and communication technologies in hospitality. <i>International Journal of Contemporary Hospitality Management</i> , 2011, 23, 533-551.	8.3	139
52	Analysing the intention to purchase on hotel websites: a study of travellers to Hong Kong. <i>International Journal of Hospitality Management</i> , 2005, 24, 311-329.	9.0	137
53	Analyzing changes in hotel customers's™ expectations by trip mode. <i>International Journal of Hospitality Management</i> , 2013, 34, 359-371.	9.0	135
54	Theoretical, empirical, and operational models in hotel location research. <i>International Journal of Hospitality Management</i> , 2014, 36, 209-220.	9.0	132

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55	A segmentation of online reviews by language groups: How English and non-English speakers rate hotels differently. <i>International Journal of Hospitality Management</i> , 2015, 48, 143-149.	9.0	129
56	Consumer trust in tourism and hospitality: A review of the literature. <i>Journal of Hospitality and Tourism Management</i> , 2014, 21, 1-9.	6.7	125
57	A Coauthorship Network Analysis of Tourism and Hospitality Research Collaboration. <i>Journal of Hospitality and Tourism Research</i> , 2013, 37, 51-76.	3.2	124
58	Incorporating the rough sets theory into travel demand analysis. <i>Tourism Management</i> , 2003, 24, 511-517.	10.0	123
59	A review of website evaluation studies in the tourism and hospitality fields from 1996 to 2009. <i>International Journal of Tourism Research</i> , 2011, 13, 234-265.	3.7	122
60	Distribution channel in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2015, 27, 431-452.	8.3	122
61	Relationship modeling in tourism shopping: a decision rules induction approach. <i>Tourism Management</i> , 2000, 21, 241-249.	10.0	119
62	Categorical classification of tourism dining. <i>Annals of Tourism Research</i> , 2002, 29, 819-833.	6.7	117
63	An empirical study on the influence of economy hotel website quality on online booking intentions. <i>International Journal of Hospitality Management</i> , 2017, 63, 1-10.	9.0	115
64	An overview of Internet-based surveys in hospitality and tourism journals. <i>Tourism Management</i> , 2011, 32, 717-724.	10.0	114
65	Measuring E-Service Quality for Online Travel Agencies. <i>Journal of Travel and Tourism Marketing</i> , 2010, 27, 306-323.	7.2	112
66	The effect of online reviews on hotel booking intention: The role of reader-reviewer similarity. <i>International Journal of Hospitality Management</i> , 2017, 66, 54-65.	9.0	112
67	The Complex Matter of Online Hotel Choice. <i>Cornell Hospitality Quarterly</i> , 2013, 54, 74-83.	4.0	111
68	Discovering the hotel selection preferences of Hong Kong inbound travelers using the Choquet Integral. <i>Tourism Management</i> , 2013, 36, 321-330.	10.0	110
69	Progression and development of information and communication technology research in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2020, 32, 511-534.	8.3	110
70	Job demands–job resources (JD-R) model, work engagement, and well-being of cruise ship employees. <i>International Journal of Hospitality Management</i> , 2020, 88, 102518.	9.0	110
71	A state-of-the-art review of smart tourism research. <i>Journal of Travel and Tourism Marketing</i> , 2020, 37, 78-91.	7.2	109
72	Extending the modified heuristic usability evaluation technique to chain and independent hotel websites. <i>International Journal of Hospitality Management</i> , 2004, 23, 307-313.	9.0	107

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73	An Examination of the Relationship between Online Travel Agents and Hotels. <i>Cornell Hospitality Quarterly</i> , 2013, 54, 95-107.	4.0	105
74	Exploring Tourist Dining Preferences Based on Restaurant Reviews. <i>Journal of Travel Research</i> , 2019, 58, 149-167.	9.1	104
75	Re-examining perceived usefulness and ease of use in online booking. <i>International Journal of Contemporary Hospitality Management</i> , 2015, 27, 185-198.	8.3	103
76	Mediating effects of attitude, subjective norms and perceived behavioural control for mobile payment-based hotel reservations. <i>International Journal of Hospitality Management</i> , 2020, 84, 102331.	9.0	103
77	How do the preferences of online buyers and browsers differ on the design and content of travel websites?. <i>International Journal of Contemporary Hospitality Management</i> , 2008, 20, 388-400.	8.3	99
78	Effect of air quality in the place of origin on outbound tourism demand: Disposable income as a moderator. <i>Tourism Management</i> , 2018, 68, 152-161.	10.0	99
79	Rewiring Neuronal Glycerolipid Metabolism Determines the Extent of Axon Regeneration. <i>Neuron</i> , 2020, 105, 276-292.e5.	8.0	98
80	Systematic Review of Smart Tourism Research. <i>Sustainability</i> , 2020, 12, 3401.	3.3	98
81	Smartphones in Tourism and Hospitality Marketing: A Literature Review. <i>Journal of Travel and Tourism Marketing</i> , 2015, 32, 692-711.	7.2	96
82	A Review of Hospitality Internship: Different Perspectives of Students, Employers, and Educators. <i>Journal of Teaching in Travel and Tourism</i> , 2012, 12, 377-402.	2.5	94
83	A review of the literature on culture in hotel management research: What is the future?. <i>International Journal of Hospitality Management</i> , 2012, 31, 52-65.	9.0	94
84	Shopping destinations and trust – Tourist attitudes: Scale development and validation. <i>Tourism Management</i> , 2016, 54, 490-501.	10.0	93
85	Progress in Shopping Tourism. <i>Journal of Travel and Tourism Marketing</i> , 2016, 33, 1-24.	7.2	93
86	Successful Factors For A Travel Web Site: Perceptions Of On-Line Purchasers In Hong Kong. <i>Journal of Hospitality and Tourism Research</i> , 2003, 27, 118-124.	3.2	92
87	Customers' perceptions on the importance of hotel web site dimensions and attributes. <i>International Journal of Contemporary Hospitality Management</i> , 2005, 17, 493-503.	8.3	92
88	Evaluating research performance in tourism and hospitality: The perspective of university program heads. <i>Tourism Management</i> , 2007, 28, 1203-1211.	10.0	91
89	The Dynamics of Search Engine Marketing for Tourist Destinations. <i>Journal of Travel Research</i> , 2011, 50, 365-377.	9.1	91
90	A Framework of Search Engine Use for Travel Planning. <i>Journal of Travel Research</i> , 2011, 50, 587-601.	9.1	91

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91	Experimental research in hospitality and tourism: a critical review. <i>International Journal of Contemporary Hospitality Management</i> , 2016, 28, 246-266.	8.3	91
92	The Methodological Progress of Tourism Demand Forecasting: A Review of Related Literature. <i>Journal of Travel and Tourism Marketing</i> , 2011, 28, 296-317.	7.2	90
93	A Review of Research on Electronic Word-of-Mouth in Hospitality and Tourism Management. <i>International Journal of Hospitality and Tourism Administration</i> , 2016, 17, 347-372.	2.7	90
94	Insights into Suspicious Online Ratings: Direct Evidence from TripAdvisor. <i>Asia Pacific Journal of Tourism Research</i> , 2016, 21, 259-272.	3.9	90
95	Review of tourism forecasting research with internet data. <i>Tourism Management</i> , 2021, 83, 104245.	10.0	90
96	Factors influencing the effectiveness of online group buying in the restaurant industry. <i>International Journal of Hospitality Management</i> , 2013, 35, 237-245.	9.0	89
97	Outlook of tourism recovery amid an epidemic: Importance of outbreak control by the government. <i>Annals of Tourism Research</i> , 2021, 86, 102951.	6.7	89
98	Tourism Demand Forecasting: A Decomposed Deep Learning Approach. <i>Journal of Travel Research</i> , 2021, 60, 981-997.	9.1	87
99	How do Mainland Chinese travelers choose restaurants in Hong Kong?. <i>International Journal of Hospitality Management</i> , 2008, 27, 346-354.	9.0	85
100	Motivating frontline employees: Role of job characteristics in work and life satisfaction. <i>Journal of Hospitality and Tourism Management</i> , 2016, 27, 27-38.	6.7	84
101	Analysing the online pricing practices of hotels in Hong Kong. <i>International Journal of Hospitality Management</i> , 2005, 24, 301-307.	9.0	83
102	Tourist Activity Analysis by Leveraging Mobile Social Media Data. <i>Journal of Travel Research</i> , 2018, 57, 883-898.	9.1	83
103	Profiling the Users of Travel Websites for Planning and Online Experience Sharing. <i>Journal of Hospitality and Tourism Research</i> , 2012, 36, 418-426.	3.2	82
104	A genetic algorithm-based learning approach to understand customer satisfaction with OTA websites. <i>Tourism Management</i> , 2015, 48, 231-241.	10.0	81
105	Fast voluntary trunk flexion movements in standing: motor patterns. <i>Acta Physiologica Scandinavica</i> , 1987, 129, 93-106.	2.1	80
106	Progress and Development of Information Technology in the Hospitality Industry. <i>Cornell Hospitality Quarterly</i> , 2013, 54, 10-24.	4.0	80
107	A demand-driven analysis of tourist accommodation price: A quantile regression of room bookings. <i>International Journal of Hospitality Management</i> , 2015, 50, 1-8.	9.0	80
108	A behavioral analysis of web sharers and browsers in Hong Kong using targeted association rule mining. <i>Tourism Management</i> , 2012, 33, 731-740.	10.0	79

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109	The perceived destination image of Hong Kong on Ctrip.com. <i>International Journal of Tourism Research</i> , 2011, 13, 124-140.	3.7	78
110	Hybrid dual-tree complex wavelet transform and support vector machine for digital multi-focus image fusion. <i>Neurocomputing</i> , 2016, 182, 1-9.	6.2	78
111	Impact of robot hotel service on consumers' purchase intention: a control experiment. <i>Asia Pacific Journal of Tourism Research</i> , 2020, 25, 780-798.	3.9	78
112	Cleavage of Annexin A1 by ADAM10 during Secondary Necrosis Generates a Monocytic "Find-Me" Signal. <i>Journal of Immunology</i> , 2012, 188, 135-145.	0.8	77
113	A study of the perceived importance of the overall website quality of different classes of hotels. <i>International Journal of Hospitality Management</i> , 2006, 25, 525-531.	9.0	76
114	Analyzing and Forecasting Tourism Demand: A Rough Sets Approach. <i>Journal of Travel Research</i> , 2008, 46, 327-338.	9.1	76
115	Online Complaining Behavior in Mainland China Hotels: The Perception of Chinese and Non-Chinese Customers. <i>International Journal of Hospitality and Tourism Administration</i> , 2014, 15, 248-274.	2.7	76
116	The relevance of mobile tourism and information technology: an analysis of recent trends and future research directions. <i>Journal of Travel and Tourism Marketing</i> , 2017, 34, 732-748.	7.2	75
117	Readiness of upscale and luxury-branded hotels for digital transformation. <i>International Journal of Hospitality Management</i> , 2019, 79, 60-69.	9.0	75
118	Work environment and well-being of different occupational groups in hospitality: Job Demand"Control"Support model. <i>International Journal of Hospitality Management</i> , 2018, 73, 1-11.	9.0	74
119	Forecasting Tourism Demand with Decomposed Search Cycles. <i>Journal of Travel Research</i> , 2020, 59, 52-68.	9.1	74
120	Experiencing P2P accommodations: Anecdotes from Chinese customers. <i>International Journal of Hospitality Management</i> , 2019, 77, 323-332.	9.0	73
121	The neural response to transcranial magnetic stimulation of the human motor cortex. II. Thalamocortical contributions. <i>Experimental Brain Research</i> , 2006, 175, 246-255.	1.5	71
122	Exposome: time for transformative research. <i>Statistics in Medicine</i> , 2012, 31, 2569-2575.	1.7	71
123	Hotel location evaluation: A combination of machine learning tools and web GIS. <i>International Journal of Hospitality Management</i> , 2015, 47, 14-24.	9.0	71
124	How to improve the stated helpfulness of hotel reviews? A multilevel approach. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 953-977.	8.3	71
125	Room occupancy rate forecasting: a neural network approach. <i>International Journal of Contemporary Hospitality Management</i> , 1998, 10, 234-239.	8.3	70
126	Evaluation of Usability: A Study of Hotel Web Sites in Hong Kong. <i>Journal of Hospitality and Tourism Research</i> , 2006, 30, 452-473.	3.2	70

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127	Where to find the lowest hotel room rates on the internet? The case of Hong Kong. <i>International Journal of Contemporary Hospitality Management</i> , 2007, 19, 495-506.	8.3	70
128	A Review of Personality Research in the Tourism and Hospitality Context. <i>Journal of Travel and Tourism Marketing</i> , 2010, 27, 439-459.	7.2	70
129	Incidence of workplace bullying among hospitality employees. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 1116-1132.	8.3	70
130	Mapping the progress of social media research in hospitality and tourism management from 2004 to 2014. <i>Journal of Travel and Tourism Marketing</i> , 2018, 35, 102-118.	7.2	70
131	The importance of marketer-generated content to peer-to-peer property rental platforms: Evidence from Airbnb. <i>International Journal of Hospitality Management</i> , 2020, 84, 102329.	9.0	70
132	Sustainability of Heritage Tourism: A Structural Perspective from Cultural Identity and Consumption Intention. <i>Sustainability</i> , 2020, 12, 9199.	3.3	69
133	Utilitarianism and knowledge growth during status seeking: Evidence from text mining of online reviews. <i>Tourism Management</i> , 2018, 66, 38-46.	10.0	67
134	Investigating cross-national heterogeneity in the adoption of online hotel reviews. <i>International Journal of Hospitality Management</i> , 2016, 55, 142-153.	9.0	66
135	Human dimension of the hospitality industry: Working conditions and psychological well-being among European servers. <i>Journal of Hospitality and Tourism Management</i> , 2019, 41, 138-147.	6.7	65
136	Foodstagramming in the travel encounter. <i>Tourism Management</i> , 2019, 71, 99-115.	10.0	65
137	Usability of Chinese Destination Management Organization Websites. <i>Journal of Travel and Tourism Marketing</i> , 2008, 25, 182-198.	7.2	64
138	Disintermediation of hotel reservations. <i>International Journal of Contemporary Hospitality Management</i> , 2009, 21, 766-772.	8.3	64
139	Hong Kong Residents' Adoption of Risk Reduction Strategies in Leisure Travel. <i>Journal of Travel and Tourism Marketing</i> , 2011, 28, 240-260.	7.2	64
140	Labor Induction Process Improvement. <i>Obstetrics and Gynecology</i> , 2009, 113, 797-803.	2.4	63
141	Robustness of Distance Decay for International Pleasure Travelers: A Longitudinal Approach. <i>International Journal of Tourism Research</i> , 2012, 14, 409-420.	3.7	62
142	The survival of hotels during disaster: A case study of Hong Kong in 2003. <i>Asia Pacific Journal of Tourism Research</i> , 2006, 11, 65-80.	3.9	61
143	A contrast analysis of online hotel web service purchasers and browsers. <i>International Journal of Hospitality Management</i> , 2009, 28, 466-478.	9.0	61
144	The contributions of economics to hospitality literature: A content analysis of hospitality and tourism journals. <i>International Journal of Hospitality Management</i> , 2015, 44, 99-110.	9.0	61

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145	Influences of destination social responsibility on the relationship quality with residents and destination economic performance. <i>Journal of Travel and Tourism Marketing</i> , 2017, 34, 488-502.	7.2	61
146	Tourism crisis management: evidence from COVID-19. <i>Current Issues in Tourism</i> , 2021, 24, 2671-2682.	7.3	60
147	Positive and Negative Word of Mouth about Restaurants: Exploring the Asymmetric Impact of the Performance of Attributes. <i>Asia Pacific Journal of Tourism Research</i> , 2014, 19, 162-180.	3.9	59
148	Tourism demand forecasting using tourist-generated online review data. <i>Tourism Management</i> , 2022, 90, 104490.	10.0	59
149	The popularity of prestigious hospitality journals: a Google Scholar approach. <i>International Journal of Contemporary Hospitality Management</i> , 2008, 20, 113-125.	8.3	58
150	Analyzing hotel star ratings on third-party distribution websites. <i>International Journal of Contemporary Hospitality Management</i> , 2010, 22, 797-813.	8.3	58
151	Globalization or localization of consumer preferences: The case of hotel room booking. <i>Tourism Management</i> , 2014, 41, 148-157.	10.0	58
152	Engaging Customers in Value Co-Creation Through Mobile Instant Messaging in the Tourism and Hospitality Industry. <i>Journal of Hospitality and Tourism Research</i> , 2020, 44, 229-251.	3.2	58
153	Understanding service attributes of robot hotels: A sentiment analysis of customer online reviews. <i>International Journal of Hospitality Management</i> , 2021, 98, 103032.	9.0	58
154	Quasi-Trial Experiences through Sensory Information on Destination Web Sites. <i>Journal of Travel Research</i> , 2010, 49, 310-322.	9.1	56
155	An updated comprehensive review of website evaluation studies in hospitality and tourism. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 355-373.	8.3	56
156	Air Quality in Hong Kong: A Study of the Perception of International Visitors. <i>Journal of Sustainable Tourism</i> , 2007, 15, 390-401.	9.3	55
157	Motivation and satisfaction of mega-business event attendees. <i>International Journal of Contemporary Hospitality Management</i> , 2008, 20, 228-234.	8.3	55
158	An Investigation of the Perceived Value of Shopping Tourism. <i>Journal of Travel Research</i> , 2018, 57, 962-980.	9.1	55
159	Group pooling for deep tourism demand forecasting. <i>Annals of Tourism Research</i> , 2020, 82, 102899.	6.7	55
160	A Systematic Review, Analysis, and Evaluation of Research Articles in the <i>Cornell Hospitality Quarterly</i> . <i>Cornell Hospitality Quarterly</i> , 2012, 53, 365-381.	4.0	54
161	Apocalypse Now or Overreaction to Coronavirus: The Global Cruise Tourism Industry Crisis. <i>Sustainability</i> , 2020, 12, 6968.	3.3	54
162	The Perceived Destination Image of Hong Kong as Revealed in the Travel Blogs of Mainland Chinese Tourists. <i>International Journal of Hospitality and Tourism Administration</i> , 2010, 11, 303-327.	2.7	53

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163	Research in Sustainable Tourism: A Longitudinal Study of Articles between 2008 and 2017. Sustainability, 2018, 10, 590.	3.3	53
164	Review of research on tourism-related diseases. Asia Pacific Journal of Tourism Research, 2021, 26, 44-58.	3.9	53
165	Assessing Hotel-Related Smartphone Apps Using Online Reviews. Journal of Hospitality Marketing and Management, 2016, 25, 291-313.	7.3	52
166	Discovering implicit activity preferences in travel itineraries by topic modeling. Tourism Management, 2019, 75, 435-446.	10.0	51
167	In search of "a research front"™ in cruise tourism studies. International Journal of Hospitality Management, 2020, 85, 102353.	9.0	50
168	A deep learning approach for daily tourist flow forecasting with consumer search data. Asia Pacific Journal of Tourism Research, 2020, 25, 323-339.	3.9	50
169	Topic modelling for theme park online reviews: analysis of Disneyland. Journal of Travel and Tourism Marketing, 2020, 37, 272-285.	7.2	50
170	Anthropomorphism and OTA chatbot adoption: a mixed methods study. Journal of Travel and Tourism Marketing, 2022, 39, 228-255.	7.2	50
171	Identifying changes and trends in Hong Kong outbound tourism. Tourism Management, 2011, 32, 1106-1114.	10.0	49
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