## Oscar Hengxuan Chi

## List of Publications by Year

 in descending orderSource: https:/|exaly.com/author-pdf/1013064/publications.pdf
Version: 2024-02-01


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Impact of the COVID-19 pandemic on management-level hotel employeesâ€TM work behaviors: Moderating
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effects of working-from-home. International Journal of Hospitality Management, 2021, 98, 103020.
$5.3 \quad 28$Impact of the COVID-19 pandemic on management-level hotel employeesâ€ ${ }^{\text {TM }}$ work behaviors: Moder
effects of working-from-home. International Journal of Hospitality Management, 2021, 98, 103020.Wellness hotel: Conceptualization, scale development, and validation. International Journal of5.327Hospitality Management, 2020, 89, 102404.Antecedents of customersâ€ ${ }^{\mathrm{TM}}$ acceptance of artificially intelligent robotic device use in hospitalityservices. Journal of Hospitality Marketing and Management, 2020, 29, 530-549.
$5.1 \quad 133$

8 Artificially intelligent device use in service delivery: a systematic review, synthesis, and research agenda. Journal of Hospitality Marketing and Management, 2020, 29, 757-786.

